# Rodent Committee Spring Meeting May 23, 2023

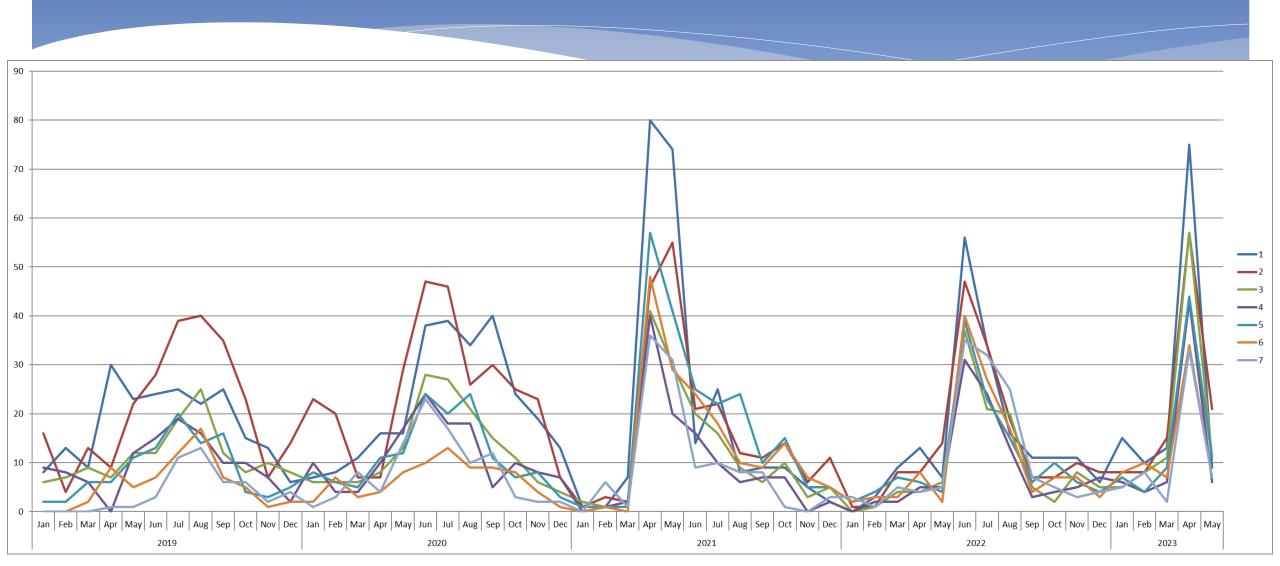


### Agenda

- \* Data and discussion of 311 Calls
  - \* Ward Specific
- \* Residential Assistance Program and Visits
- \* SMART Updates
- \* Somerville IPM 2023 and beyond
- \* Rodent Communications
- \* Alterations to Residential Program Contract
- \* Staff additions

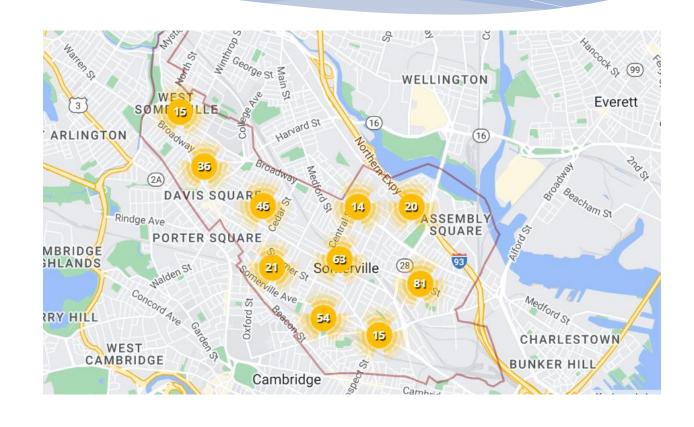


## 311 Calls by Ward



### Residential Numbers

\*311 has received 364 calls for Residential Assistance and administered 315 appointments



### The SMART Pilot Program Phase II

- 215 Captures in 2023 (172 Phase I loc.)
  - 46 at Davis Sq.
  - 42 at Bike Path
  - 46 at MacArthur
  - 38 at Gilman
  - 7 at Lincoln Park (Phase II)
  - 36 at Union Sq. (Phase II)
- 186 Captures in 2022
  - Mar-May
- Considerations to moving inactive/reduced activity boxes to alternative locations



### Communications

- \* Annual Postcard (~23,000 properties)
- \* 100 Rodent door hangers distributed as of May, 18
- \* FY24 Budget includes increases to City-wide rodent comms.
- \* 15 Community Site visits conducted



### WHAT TO DO:

Get rid of backyard clutter, weeds, etc.

### STARVE THEM

Remove access to food, such as trash or compost

### WIPE THEM OUT

Property owners, call 311 to ask about free rodent baiting from the city!

### QUÉ HACER:

LIMPIAR Deshägase del desorden del jardín, las malezas, etc.

### MATARLOS DE

HAMBRE Eliminar el acceso a alimentos, como basura o compost

### LIMPIALOS

Dueños de propiedades, illamen al 311 para preguntar sobre el cebo de roedores gratis de la ciudad!

### FREE RAT CONTROL!

Controle de roedores grátis! Control de roedores gratis! Kontwòl rat gratis!

www.somervillema.gov/rodentcontrol





# Spring is the best time for RAT CONTROL,

and the City of Somerville is here to help!

Call 311 to sign up for our Residential Rodent Control
Assistance Program, which now provides free pest
control to all residential properties with 3 or fewer units!

FREE! Control gratuito de roedores! Controle de roedores gratuito! Kontwòl rat gratis!









न:श्लक करिा/फट्याङ्ग्रा नयिन्त्रण

www.somervillema.gov/rodentcontrol for rat prevention tips and resources!

iLlame al 311 para inscribirse en nuestro Programa de asistencia para el control de roedores residencial GRATUITO para todas las propiedades residenciales con 3 o menos unidades!

Ligue para 311 a fim de se inscrever no nosso Programa de Assistência no Controle de Roedores Residenciais GRATUITAMENTE para todas as propriedades residenciais com 3 ou menos unidades!

Rele 311 pou enskri nan Pwogram Asistans Kontwol Rat GRATIS nou an pou tout pwopriyete kay moun rete ki gen 3 oswa mwens apatman!

३ वा सोभन्दा कम एकाई भएका सबै आवासीय सम्पन्तीहरूका लागी हाम्रो निश्चलक आवासीय करिश्कट्याब्हरम्य नियन्त्रण सहायता कर्यश्करमको लागी नाम दर्ता गर्न ३११ मा फोन गरन्हीस! Spring into action!

Call 311 to sign up today

### Alterations to the Residential Program

- \* Considerations were given to a full rodenticide replacement program. It was cost prohibitive to scale to current demand (CO or dry ice)
- \* Exterminator and Inspector recommended alternative treatments will be added to the RFP
  - \* Limited to certain situations (i.e. high burrow concentrations)
- \* 5 –week format
- \* Property Maintenance Contingency
- \* Improving data collection and reporting requirements by contractor

Action for Property applying/participating	Responsible Party
Applicant Request Service through 311	311 Constituent Services
ISD Rodent Control is notified.	ISD Health Insp.
Application is Processed	ISD Health Insp.
Appointments Confirmed with Contractor (within 72	ISD Health Insp. + Contractor
hours)	
Appointment Confirmed with Applicant	ISD Health Insp.
Appointment Occurs, initial inspection, initial treatment	ISD Health Insp. + Contractor
Week Gap	N/A
Follow up appointment and treatment	ISD Health Insp. + Contractor
Week Gap	N/A
Final appointment and treatment if determined as	ISD Health Insp. + Contractor
necessary, reporting to Inspector	

### Adding Rodent Focused Staff

\* City staff are working to format another EHC position to assist with policy creation, program formatting and case management

### Questions, Comments?

Thanks everyone!