



CITY OF SOMERVILLE, MASSACHUSETTS
INFORMATION TECHNOLOGY
KATJANA BALLANTYNE
MAYOR



DAVID B. GOODRIDGE
CHIEF INFORMATION OFFICER

To: School Building Facilities and Maintenance Special Committee
From: David Goodridge, CIO
Re: Order ID 22-1716- That the Commissioner of Public Works and the Chief Information Officer provide an update on ongoing issues with Wi-Fi services for all schools
Date: February 1, 2023

IT structure:

City IT CIO – David B. Goodridge

SPS IT Director – John Breslin

City and SPS IT department organizational charts are below. Monthly IT group meetings have been reinitiated.

Responsibilities:

City IT-City Wide Network Infrastructure

SPS IT-SPS District WiFi

City IT/SPS IT work together on initial installation of wireless access points. SPS IT is responsible for ongoing configuration and troubleshooting of issues and will collaborate with City IT for resolution as needed.

Funding:

City IT- funds network infrastructure equipment

SPS IT- funds all SPS WiFi equipment

eRate federally funded program- The e-Rate Program provides discounts to assist eligible schools and libraries in obtaining affordable internet access and telecommunications services. If eRate at the federal level gets approved, then the Council will need to approve an appropriation for the 20% cost to the city. ERate will cover 80% of the cost of the specified purchase. More information on eRate here- <https://www.usac.org/wp-content/uploads/e-rate/documents/Handouts/E-rate-Overview.pdf> eRate FY24 submission was for 130 wireless access points, but unfortunately no funds are available. We will apply again in FY25.

SPS District WiFi Issue: SPS IT Director will need to address this issue.

Winter Hill:

City IT/SPS IT are aware of the issue with cellular service at the WHCS. As of the date of this memo, City IT has installed a Verizon cellular extender at the WHCS and verified service availability/connectivity with WHCS staff. Please report SPS District WiFi issues to SPS IT and, for cellular issues, report to City IT.

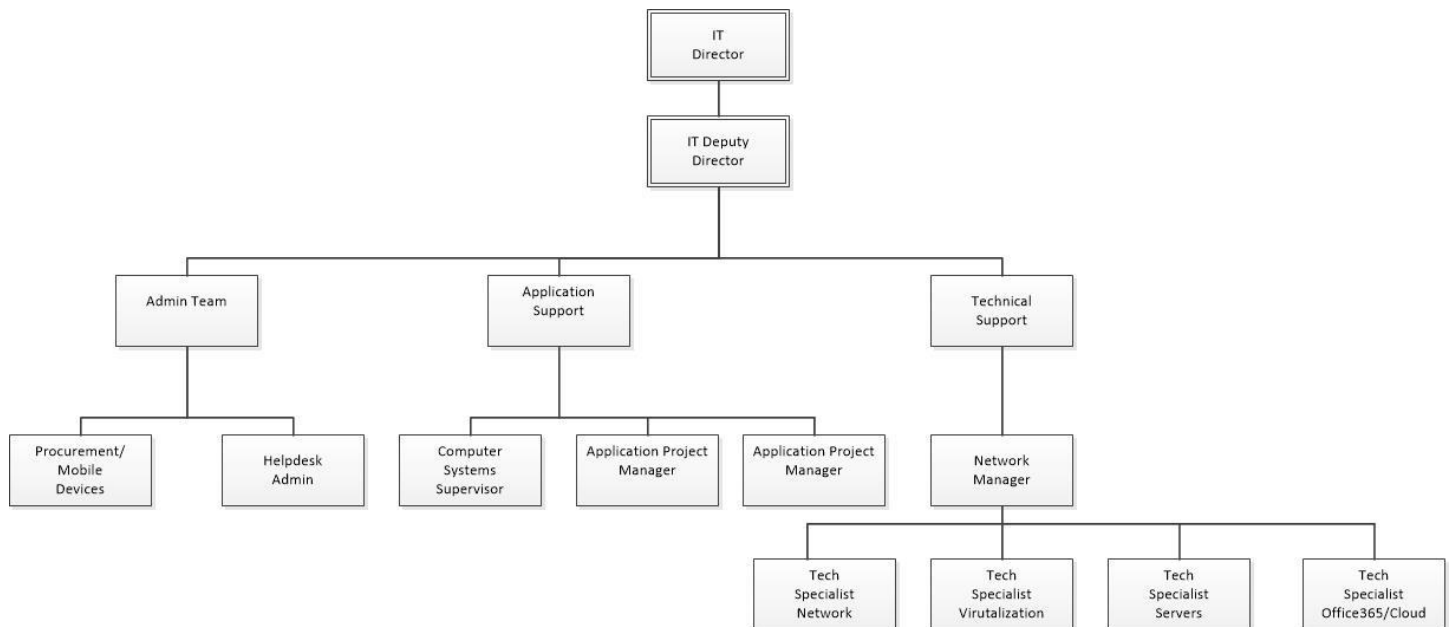


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CITY IT ORGANIZATIONAL CHART





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