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SOMERVILLE POLICE DEPARTMENT
SOMERVILLE, MA

CAD Incident Report #23050209

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All

| Incident Information | | | |
|-----------------------------|--------------------|----------------------|----------------------------------|
| Incident # | | Incident Date | Call Taker |
| 23050209 | | 09/02/2023 12:37:01 | e397 |
| Incident Type | | Description | Priority |
| 722 ASSIST | | | 4 |
| Ems Level | Alarm Level | Modified By | Modified Date |
| | 1 | | 09/02/2023 12:37:35 |
| Event Information | | | |
| Municipality | | Business Name | |
| 1 SOMERVILLE | | QUICK TOW | |
| Fire Box | | RA | |
| 134 | | 26 | |
| Correct Location | | | |
| QUICK TOW / 30 JOY ST | | | |
| Street # | Street Name | Apartment # | Cross Street |
| 30 | JOY ST | | |
| Near | | Landmarks | Additional |
| WASHINGTON ST AND POPLAR ST | | | SEGMENT ADDRESSES RANGE FR TO 38 |
| Reporting Person | | | |
| RP Name | | RP Phone | How Received |
| | | | |
| RP Address | | Closed By | Date Closed |
| | | ddottin | 09/02/2023 12:57:07 |

Incidents

| Agency Name | Incident Number |
|-------------|--------------------------|
| SOM-PD | 23050209 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | ASSIST |

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| | |
|-------------|--------------------------|
| Agency Name | Incident Number |
| SOM-PD | 23050209 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | ASSIST |

Note(s)

| Note Type | Entered By | User ID |
|------------------------------|---------------------|---------|
| CALL-TKR | 09/02/2023 12:37:35 | e397 |
| Narrative Description | | |
| having problem with customer | | |
| Note Type | Entered By | User ID |
| INFO | 09/02/2023 12:57:22 | ddottin |
| Narrative Description | | |
| Party advised | | |

Vehicles

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All

Officers and Units

| CAD Units | | | |
|-------------|---------|--------------|--------------|
| Agency Name | Unit ID | Personnel Id | Officer Name |
| SOM-PD | E2 | 348 | SCRUGLI, S |
| SOM-PD | E4 | 351 | LAMBERT, D |

Unit Statuses

| CAD Units | | | | | |
|-----------|--------|-----------|--------|----------|----|
| Unit ID | Status | Date/Time | Avail? | Location | Di |
| E2 | RESP | 12:42:15 | N | | dc |
| E4 | RESP | 12:42:15 | N | | dc |
| E2 | CLEAR | 12:57:07 | Y | | dc |
| E4 | CLEAR | 12:57:07 | Y | | dc |

Dispositions

| Dispositions | | | | |
|--------------|----------------|------------------|------------------|--------|
| Type | Disposition | Incident Report? | Accident Report? | Due By |
| POLICE | (SER) SERVICED | | | SCRUC |

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SOMERVILLE, MA

CAD Incident Report #23051129

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| Incident Information | | | |
|----------------------|-------------|---------------------|---------------------|
| Incident # | | Incident Date | Call Taker |
| 23051129 | | 09/06/2023 18:37:04 | jmobilia |
| Incident Type | | Description | Priority |
| 808 ESCORT | | | 5 |
| Ems Level | Alarm Level | Modified By | Modified Date |
| | 1 | | 09/06/2023 18:37:43 |

| Event Information | |
|-------------------|---------------|
| Municipality | Business Name |
| 1 SOMERVILLE | QUICK TOWING |
| Fire Box | RA |
| 134 | 26 |

| Correct Location | | | |
|-----------------------------|-------------|-------------|----------------------------------|
| QUICK TOWING / 30 JOY ST | | | |
| Street # | Street Name | Apartment # | Cross Street |
| 30 | JOY ST | | |
| Near | | Landmarks | Additional |
| WASHINGTON ST AND POPLAR ST | | | SEGMENT ADDRESSES RANGE FR TO 38 |

| Reporting Person | | |
|------------------|-----------|---------------------|
| RP Name | RP Phone | How Received |
| | | RADIO |
| RP Address | Closed By | Date Closed |
| | jmobilia | 09/06/2023 18:47:16 |

Incidents

| Agency Name | Incident Number |
|-------------|--------------------------|
| SOM-PD | 23051129 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | ESCORT |

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Incidents

| | |
|-------------|--------------------------|
| Agency Name | Incident Number |
| SOM-PD | 23051129 |

Incident Types

| | |
|----------------|---------------|
| Dispatch Class | Incident Type |
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | ESCORT |

Note(s)

| | | |
|-----------|---------------------|----------|
| Note Type | Entered By | User ID |
| CALL-TKR | 09/06/2023 18:37:43 | jmobilia |

Narrative Description
transport female to get mv that was towed

| | | |
|-----------|---------------------|---------|
| Note Type | Entered By | User ID |
| PAST INC | 09/06/2023 18:37:43 | auto |

Narrative Description
THERE IS 1 PAST INCIDENT AT 30 JOY ST

Officers and Units

| CAD Units | | | |
|-------------|---------|--------------|--------------|
| Agency Name | Unit ID | Personnel Id | Officer Name |
| SOM-PD | E4 | 314 | CAMPERS C |

Unit Statuses

| CAD Units | | | | | |
|-----------|--------|-----------|--------|----------|----|
| Unit ID | Status | Date/Time | Avail? | Location | Di |
| E4 | RESP | 18:37:43 | N | | jn |
| E4 | ONLOC | 18:37:43 | N | | jn |
| E4 | CLEAR | 18:47:16 | Y | | jn |

Dispositions

| Dispositions | | | | |
|--------------|----------------|------------------|------------------|--------|
| Type | Disposition | Incident Report? | Accident Report? | Due By |
| POLICE | (SER) SERVICED | | | CAMPE |

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SOMERVILLE POLICE DEPARTMENT
SOMERVILLE, MA

CAD Incident Report #23051762

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| Incident Information | | | |
|----------------------|-------------|---------------------|---------------------|
| Incident # | | Incident Date | Call Taker |
| 23051762 | | 09/09/2023 12:28:26 | e274 |
| Incident Type | | Description | Priority |
| 235 DISPUTE | | | 3 |
| Ems Level | Alarm Level | Modified By | Modified Date |
| | 1 | | 09/09/2023 12:29:38 |

| Event Information | | | |
|-----------------------------|-------------|---------------|----------------------------------|
| Municipality | | Business Name | |
| 1 SOMERVILLE | | | |
| Fire Box | | RA | |
| 134 | | 26 | |
| Correct Location | | | |
| 30 JOY ST | | | |
| Street # | Street Name | Apartment # | Cross Street |
| 30 | JOY ST | | |
| Near | | Landmarks | Additional |
| WASHINGTON ST AND POPLAR ST | | | SEGMENT ADDRESSES RANGE FR TO 38 |

| Reporting Person | | |
|----------------------|------------|---------------------|
| RP Name | RP Phone | How Received |
| ████████████████████ | ██████████ | |
| RP Address | Closed By | Date Closed |
| | e274 | 09/09/2023 12:55:55 |

Incidents

| Agency Name | Incident Number |
|-------------|--------------------------|
| SOM-PD | 23051762 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | DISPUTE |

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Reporting Person

| RP Name | RP Phone | How Received |
|------------|------------|---------------------|
| [REDACTED] | [REDACTED] | |
| RP Address | Closed By | Date Closed |
| | e274 | 09/09/2023 12:55:55 |

Incidents

| Agency Name | Incident Number |
|-------------|--------------------------|
| SOM-PD | 23051762 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | DISPUTE |

Note(s)

| Note Type | Entered By | User ID |
|---|---------------------|---------|
| CALL-TKR | 09/09/2023 12:29:38 | e274 |
| Narrative Description | | |
| person got into lot and got in their car and is refusing to leave | | |
| Note Type | Entered By | User ID |
| PAST INC | 09/09/2023 12:29:53 | auto |
| Narrative Description | | |
| THERE ARE 2 PAST INCIDENTS AT 30 JOY ST | | |
| Note Type | Entered By | User ID |
| CLOSED | 09/09/2023 12:55:55 | e274 |
| Narrative Description | | |
| INCIDENT CLOSED | | |
| Note Type | Entered By | User ID |
| INFO | 09/09/2023 12:56:22 | e274 |
| Narrative Description | | |
| tow yard called back and cancelled | | |

Dispositions

| Dispositions | | | |
|--------------|---------------------|------------------|------------------|
| Type | Disposition | Incident Report? | Accident Report? |
| POLICE | (ND) NO DISP NEEDED | | |

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SOMERVILLE POLICE DEPARTMENT
SOMERVILLE, MA

CAD Incident Report #23052576

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| Incident Information | | | |
|----------------------|-------------|---------------------|---------------------|
| Incident # | | Incident Date | Call Taker |
| 23052576 | | 09/13/2023 15:43:15 | jmobilia |
| Incident Type | | Description | Priority |
| 703 UNWANTED | | | 3 |
| Ems Level | Alarm Level | Modified By | Modified Date |
| | 1 | | 09/13/2023 15:44:38 |

| Event Information | |
|-------------------|---------------|
| Municipality | Business Name |
| 1 SOMERVILLE | QUICK TOW |
| Fire Box | RA |
| 134 | 26 |

| Correct Location | | | |
|-----------------------------|-------------|-------------|----------------------------------|
| QUICK TOW / 30 JOY ST | | | |
| Street # | Street Name | Apartment # | Cross Street |
| 30 | JOY ST | | |
| Near | | Landmarks | Additional |
| WASHINGTON ST AND POPLAR ST | | | SEGMENT ADDRESSES RANGE FR TO 38 |

| Reporting Person | | |
|------------------|------------|---------------------|
| RP Name | RP Phone | How Received |
| | [REDACTED] | |
| RP Address | Closed By | Date Closed |
| | e419 | 09/13/2023 16:23:04 |

Incidents

| Agency Name | Incident Number |
|-------------|--------------------------|
| SOM-PD | 23052576 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | UNWANTED |

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| | |
|--------|----------|
| POLICE | UNWANTED |
|--------|----------|

Note(s)

| Note Type | Entered By | User ID |
|---|---------------------|----------|
| CALL-TKR | 09/13/2023 15:44:38 | jmobilia |
| Narrative Description | | |
| female in there. moped was towed she is harassing employess | | |
| Note Type | Entered By | User ID |
| PAST INC | 09/13/2023 15:44:44 | auto |
| Narrative Description | | |
| THERE ARE 3 PAST INCIDENTS AT 30 JOY ST | | |
| Note Type | Entered By | User ID |
| INFO | 09/13/2023 16:23:17 | e419 |
| Narrative Description | | |
| advsd over civil matter | | |

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Officers and Units

| CAD Units | | | |
|-------------|---------|--------------|--------------|
| Agency Name | Unit ID | Personnel Id | Officer Name |
| SOM-PD | E1 | 354 | ANAYA, R |
| SOM-PD | E2 | 363 | THOMPSON, J |
| SOM-PD | E3 | 362 | HENRIQUEZ, K |
| SOM-PD | S8 | 312 | MESSAOUDI S |

Unit Statuses

| CAD Units | | | | | |
|-----------|--------|-----------|--------|----------|----|
| Unit ID | Status | Date/Time | Avail? | Location | Di |
| E3 | RESP | 15:58:39 | N | | js |
| E1 | RESP | 15:58:40 | N | | js |
| S8 | RESP | 15:58:40 | N | | js |
| E1 | ONLOC | 16:03:51 | N | | js |
| E3 | ONLOC | 16:03:53 | N | | js |
| S8 | ONLOC | 16:03:55 | N | | js |
| S8 | CLEAR | 16:22:20 | Y | | js |
| E3 | CLEAR | 16:22:54 | Y | | e4 |
| E2 | RESP | 16:22:58 | N | | e4 |
| E1 | CLEAR | 16:23:01 | Y | | e4 |
| E2 | CLEAR | 16:23:04 | Y | | e4 |



**SOMERVILLE POLICE DEPARTMENT
SOMERVILLE, MA**

INCIDENT # / REPORT #

23059322 / 1

OFFICER

MESSAOUDI S

RANK

SERGEANT

REVIEW STATUS

COMPLETED

Not For Public Release

Date/Time Printed: Tue Oct 17 17:10:43 EDT 2023 By: smessaoudi

INCIDENT #23059322 DATA

As Of 10/17/2023 17:06:28

BASIC INFORMATION

CASE TITLE

LOCATION

APT/UNIT #

30 JOY ST

DATE/TIME REPORTED

10/14/2023 16:11:34

DATE/TIME OCCURRED

On or about 10/14/2023 16:11

INCIDENT TYPE(S)/OFFENSE(S)

(266/120D)MOTOR VEH, REMOVE IMPROPERLY C266 S120D

PERSONS

ROLE

NAME

SEX

RACE

AGE DOB

PHONE

INVOLVED PARTY

QUICK TOWING,

(HOME)

ADDRESS: 30 JOY ST SOMERVILLE, MA

(CELL) [REDACTED]

REPORTING PERSON

[REDACTED]

(HOME)

ADDRESS: [REDACTED]

(CELL)

OFFENDERS

STATUS

NAME

SEX

RACE

AGE DOB

PHONE

SUSPECT

QUINTANILHA, LUCIANO AUGUSTO

[REDACTED]

(HOME)

ADDRESS: [REDACTED]

(CELL) [REDACTED]

[NO VEHICLES]

[NO PROPERTY]

OFFICER REPORT: 23059322 - 1 / MESSAOUDI S (312)

DATE/TIME OF REPORT

10/17/2023 11:13:55

TYPE OF REPORT

INCIDENT

REVIEW STATUS

COMPLETED

NARRATIVE

On Friday, October 13, 2023, I received a call from a [REDACTED] whose car was towed from the Home Depot parking lot for trespassing (MA registration

[REDACTED]. The caller raised concerns about the towing company's payment methods (cash or Venmo) and the company's practice of taking pictures of vehicle owners' licenses and identification cards and sending them via WhatsApp.

A query in the QED system revealed no record of the towed vehicle. Upon further investigation, a second vehicle towed from the same location was also not found in our records. Subsequently, two additional complaints were received on 10/14/2023 from vehicle owners engaged in verbal altercations with the tow yard workers (Incident 23059335). Officers responded and de-escalated the situation. Another caller stated that he called Quick Towing to get his vehicle and was told that they were closed and could not release it until the next day.

Another set of complaints has revolved around the inconvenience of payment methods. Several vehicle owners mentioned that Quick Towing insisted on cash payments and did not provide an ATM on-site for customers to use. As a result, these customers had to go through the hassle of walking or using rideshare services to find an ATM, which added unnecessary complications to the towing service experience.

I responded to the tow yard and observed that there was no power, no office, or bathroom on the premises. The records of towed vehicles were kept on the owner's phone, which he accessed upon request. Records were found for the plates related to the complaints but were not reported to the police department, as required by law. Detective John Howe conducted a follow-up and learned that the owner, Luciano QUINTANILHA had applied for a permit to operate the towing business in Somerville; however, he had not yet received approval.

SPD records show over 100 vehicles have been towed by Quick Towing between 10/05/2023 and 10/16/2023.

On 10/16/2023 at 3:10 pm, I contacted QUINTANILHA and advised him to cease towing vehicles until he obtained proper approval from the city. He was also directed to reach out to the clerk's office for any necessary guidance or questions regarding the approval process.

Respectfully,

Sgt Samir Messaoudi #312
Somerville Police Dept.

OFFICER SIGNATURES

Reporting Officer: _____

Date: _____

MESSAOUDI S 312

Reviewing Officer: _____

Date: _____

Approving Officer: _____

Date: _____

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SOMERVILLE POLICE DEPARTMENT
SOMERVILLE, MA

CAD Incident Report #23059335

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| Incident Information | | | |
|-----------------------------|--------------------|----------------------|----------------------|
| Incident # | | Incident Date | Call Taker |
| 23059335 | | 10/14/2023 17:11:30 | jmobilia |
| Incident Type | | Description | Priority |
| 235 DISPUTE | | | 3 |
| Ems Level | Alarm Level | Modified By | Modified Date |
| | 1 | | 10/14/2023 17:13:08 |
| Event Information | | | |
| Municipality | | | Business Name |
| 1 SOMERVILLE | | | QUICK TOWING |
| Fire Box | | | RA |
| 134 | | | 26 |
| Correct Location | | | |
| QUICK TOWING / 30 JOY ST | | | |
| Street # | Street Name | | Apartment # |
| 30 | JOY ST | | |
| Near | | Landmarks | Additional |
| WASHINGTON ST AND POPLAR ST | | | |
| Reporting Person | | | |
| RP Name | | RP Phone | How Received |
| [REDACTED] | | [REDACTED] | |
| RP Address | | Closed By | Date Closed |
| | | e417 | 10/14/2023 17:47:54 |

Incidents

| Agency Name | Incident Number |
|-------------|--------------------------|
| SOM-PD | 23059335 |

Incident Types

| Dispatch Class | Incident Type |
|----------------|---------------|
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | DISPUTE |

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Incident Types

| | |
|----------------|---------------|
| Dispatch Class | Incident Type |
| AMBULANCE | |
| FIRE/RESCUE | |
| POLICE | DISPUTE |

Vehicles

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Note(s)

| Note Type | Entered By | User ID |
|---|---------------------|----------|
| CALL-TKR | 10/14/2023 17:13:08 | jmobilia |
| Narrative Description | | |
| dispute. rp was at home depot and his car was towed. states that all his credit cards are in and they wont let him get it | | |
| Note Type | Entered By | User ID |
| PAST INC | 10/14/2023 17:13:18 | auto |
| Narrative Description | | |
| THERE ARE 6 PAST INCIDENTS AT 30 JOY ST | | |
| Note Type | Entered By | User ID |
| INFO | 10/14/2023 17:48:04 | e417 |
| Narrative Description | | |
| Advised | | |

Add Reports

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Officers and Units

| CAD Units | | | |
|-------------|---------|--------------|--------------|
| Agency Name | Unit ID | Personnel Id | Officer Name |
| SOM-PD | E2 | 322 | LORENTI A |
| SOM-PD | S8 | 312 | MESSAOUDI S |

Unit Statuses

| CAD Units | | | | | |
|-----------|--------|-----------|--------|----------|---|
| Unit ID | Status | Date/Time | Avail? | Location | D |
| E2 | RESP | 17:13:50 | N | | e |
| S8 | RESP | 17:14:53 | N | | e |