ACCOUNT #: 8773100800835460 DATE: JULY 4, 2010

PAST DUE BALANCE: \$27.90 TOTAL BALANCE: \$132.80

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MPG 2D CITY OF SOMERVILLE ATTENTION KARTHIKBISWANATH 93 HIGHLAND AVE SOMERVILLE MA 02143-1740



Final Notice Of Disconnection Please Note Important Dates Below

Dear City Of Somerville

Thank you for choosing Comcast as your communication service provider. We are concerned because we have not received last month's payment.

In order to avoid interruption of your service, \$27.90 must be paid by JULY 16, 2010.

After this date, the full balance due will be required for reconnection of your service. The following office reactivation fees apply: Video - \$4.00, High Speed Internet - \$4.00 and Digital Voice - \$4.00. A fee of \$31.95 will be charged if reconnection requires a technician visit.

Important Information for our Comcast Digital Voice Customers

If your Comcast Digital Voice service is suspended, you will be able to place calls to 911 from your home until July 26, 2010. After this date you will no longer be able to place any calls, including 911. Should you wish to resume service, you will be required to pay the full amount due on your account, including any late charges and any reinstallation charges discussed above. In addition, you may be assigned a new Digital Voice phone number.

Payment Information:

If you haven't sent your payment, please do so today. Of course, if payment is on the way, please accept our thanks. For your convenience, you may make a payment by using the detachable payment stub below and the reply envelope enclosed.

We offer several other convenient payment methods and accept VISA/Mastercard, AMEX and Discover Network, debit cards, and check payment:

Online at <u>www.comcast.com</u>

1-888-633-4266 using our automated payment service

Speak with a customer care representative available 24 hours a day, 7 days a week at 1-888-633-4266 (a CONVENIENCE FEE of \$4.00 may be assessed); OR

At any one of our Customer Service locations listed below

Consider setting up a recurring payment to automatically pay your bill each month. It's fast and easy! To signup now, go to www.comcast.com or call our Customer Service Center at 1-888-633-4266.

Payments received after 7 PM are considered the next day's payment.

Lynn

26 Tremont Street Mon.-Fri, 8:30 a,m.-5:00 p.m. Saturday 8:30 a.m.-1:00 p.m.

Allston

414-416 Cambridge Alston, MA 02134 Mon.-Fri. 8:00 a.m.-7:00 p.m. Saturday 8:00 a.m.-4:00 p.m. 24 Hour Drop Box

Somerville

57 Holland St., Davis Square Mon.-Frì. 9:00 a.m.-5:00 p.m. Saturday 9:00 a.m.-2:00 p.m.

Cambridge

88 Sherman Street Mon.-Fri. 8:30 a.m.-6:00 p.m. Saturday 8:30 a.m.-5:00 p.m. 24 Hour Drop Box

Salem

8A Traders Way Mon.- Fri. 9:00 a.m.- 5:00 p.m. Sat. 9:00 a.m.- 1:00 p.m.

Malden

300 Commercial St. 12 Riverview Business Park Mon.-Fri. 8:30 a.m.-6:00 p.m. Saturday 9:00 a.m.-2:00 p.m.

East Boston

1222 Bennington Street Mon.-Fri. 10:00 a.m.-6:00 p.m. 24 Hour Drop Box

Saugus

188C Broadway (Walnut Place) Mon. - Sat. 9:00 a.m. to 5:00 p.m.

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JULY 4, 2010



Detach here and return with payment for prompt processing. A return envelope has been enclosed for your convenience.

