

CITY OF SOMERVILLE

Primary Phone: 617-625-4790
Account Number: 156-385-778-0001-48
Bill Date: **January 15, 2021**



Get answers fast

- Visit enterprisecenter.verizon.com
- Call 1.800.903.1526

These monthly charges are for your service from December 16 to January 15.

Balance forward:		This month's charges:		Total due:
\$1,334.67	+	\$291.86	=	\$1,626.53
		<small>Due by February 16.</small>		

Take action

- You have an overdue balance so your bill is higher than normal. If you haven't already, please pay the overdue balance, via one of our easy ways to pay.



This month's charges

Services & Equipment	\$243.80
Your One-Time Activities	-\$29.47
Fees & Other Charges	\$77.53
Charges Due by February 16	\$291.86
Balance Forward	\$1,334.67
Total Due	\$1,626.53

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 156-385-778-0001-48

Charges Due by Feb 16, 2021 :	\$291.86
Balance Forward:	\$1,334.67
Total Due:	\$1,626.53 011521

Make check payable to Verizon

\$ _____

00013282 01 AB 0.416 KG011511 0061 XX
CITY OF SOMERVILLE
ITT46 - SCHOOL DEPT
93 HIGHLAND AV
SOMERVILLE MA 02143-1740



VERIZON
PO BOX 15124
ALBANY NY 12212-5124

V5 156385778000148 00000133467 000001626530

CITY OF SOMERVILLE

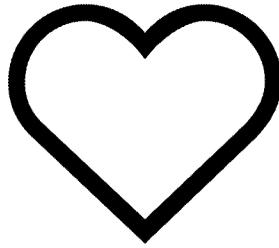
Primary Phone: 617-625-4790

Account Number: 156-385-778-0001-48

Bill Date: January 15, 2021

**Thanks for
being you.**

We know you have a choice...
and we're happy to be yours.



 **Frequently Asked Questions**

Why does my bill fluctuate?

Your bill amount fluctuates when you:

- Request a change to your service
- Purchase or rent movies
- Use directory assistance
- Make calls outside of your calling plan
- Receive a promotional credit
- Lose a promotional credit
- Receive a price change

CITY OF SOMERVILLE

Primary Phone: 617-625-4790
 Account Number: 156-385-778-0001-48
Bill Date: January 15, 2021

**Get answers fast**

- Visit enterprisecenter.verizon.com
- Call 1.800.903.1526

Details of Payments**Payments**

Previous Balance	1,334.67
No Payment Received	.00
Balance Forward	\$1,334.67

Payment activity since last bill date.

Details of Charges**Services & Equipment****Services**

Federal Subscriber Line Charge 10 @ 7.38	73.80	
Federal Access Recovery 10 @ 3	30.00	
Main Line/s 10 @ 14	140.00	
Subtotal	\$243.80	12/16 - 1/15

Equipment and additional services to personalize your Verizon service.

Your One-Time Activities

Contract Credit (617-625-4790)	-30.00	1/15
Verizon Local Calls - Additional Calls	.53	See Usage Detail
Subtotal	-\$29.47	

Charges that vary monthly based on your account activity.

Fees & Other Charges**Taxes, Governmental Fees & Surcharges**

Federal Excise Tax	7.33
911/Disability Access Fee	15.00

Verizon Surcharges & Fees

Federal Universal Service Fee	55.20
Subtotal	\$77.53

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.**Charges** **\$291.86****Total Due** **\$1,626.53**

CITY OF SOMERVILLE

Primary Phone: 617-625-4790

Account Number: 156-385-778-0001-48

Bill Date: January 15, 2021

Usage Detail

Verizon Local Calls

Call area	Rate per call	Rate per minute	Number of calls	Number of minutes	Amount
Zone 1	0.0000	0.0160	26	33	.53
Additional Calls					\$.53

**i Important****Manage Your Account Online**

1. Go to www.verizonenterprise.com and select register.
2. Enter your invitation code RQ222S1HEJ and complete the simple registration process.
3. Upon signing into Verizon Enterprise Center you will have immediate access to your billing account.

The Invitation Code provided expires on 3/2/2021 and provides access to your billing information, including Customer Proprietary Network Information as defined by the FCC and the CPNI statute at 47 U.S.C. sec. 222(h) (1). Any person who enters the Invitation Code online will be understood by Verizon to be your authorized and authenticated representative. Protect this Invitation Code as you would any password.

FUSF Fee Changes January 1, 2021

Your Federal Universal Service Fund (FUSF) fee may change on January 1, 2021. Authorized and reviewed quarterly by the Federal Communications Commission (FCC), the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers and low-income families.

Services Available to Verizon Customers in Massachusetts during Major Extended Service Outages

Verizon offers customers several service options in the event of a major extended service outage, one that affects at least 200 customers for more than 48 hours. Customers can select these service options by contacting Verizon repair service by phone or through our website.

- **Intercept.** Incoming calls are forwarded to a recorded message informing the caller that the line is out of service, and is being repaired by Verizon. Intercept is available in all areas.
- **Call Forwarding.** Incoming calls are transferred to a telephone number of your choice. (For calls forwarded to toll areas, applicable toll charges will be billed to your account). With this service, callers won't know their calls are being forwarded. Call forwarding is available in all areas.
- **Call Answering.** For small business or residence customers, Call Answering lets them receive and store voice messages, and retrieve them by using a touch tone telephone. Call Answering is not available in all areas.
- **Medical Emergencies.** Residence customers with a critical medical condition may submit a doctor's letter verifying the need for telephone service to Verizon Customer Sales and Service Center, P.O. Box 16804, Newark, NJ 07101-6804. For major extended service outages, Verizon will provide a mobile phone to customers with a verified medical need. Cellular service may not be available in all areas.

Customer Notices**Your Choices to Limit Use and Sharing of Information for Marketing**

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

MA Late Payment Charge

To avoid a late payment charge of 0.947% of your total due, full payment must be received before Feb 17, 2021

Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Questions and Correspondence

If you have a question about your bill, please call us. If we are unable to resolve your problem on local telephone service, you may contact The Department of Telecommunications and Cable-Consumer Division by calling 1.800.392.6066, or 1000 Washington St., Suite 600, Boston MA 02118. You may write Verizon at: PO Box 16804 Newark, NJ 07101-6804. Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, please call us at 1-800-VERIZON (1.800.837.4966).

CITY OF SOMERVILLE

Primary Phone: 617-625-4790

Account Number: 156-385-778-0001-48

Bill Date: January 15, 2021

Late Payment Charge

Effective February 1, the late payment charge for business customers will change to the rate paid on two-year United States Treasury notes for the preceding 12 months ending December 31, plus 10 percent.

Services

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Blocking of Third Party Charges Available

You can block third party charges to your Verizon bill. Visit verizon.com/blocking or call 1.800.VERIZON (1.800.837.4966).