

From Allison Stieber **Your Service Request Details**

Thank you for taking the time to let us know about the service you are requesting

Your service request has been registered and forwarded to the appropriate representative for action. A customer service representative will report our progress on this issue directly to you.

Service Request Details

ID 487632

Date/Time 5/17/2016 10:27 AM

Type Airplane, airport or FAA
questions and complaints

Address Somerville

Comments Air-traffic noise has been almost ceaseless for the last ten days, with only one day of (relative) quiet. This is obviously not a service request; there needs to be a way for residents to report this type of activity that is (1) intuitive, i.e., easy to find on the website vs. buried under "health and neighborhood issues" and (2) categorized as other than a "service request" as this category is inappropriate.