



L. W. BILLS COMPANY ^{TMSM}

DIVISION OF B & B ENGINEERING CORP.

PO Box 7 - Georgetown, MA 01833

978-352-6660

Office@LWBills.com

STATEMENT

CITY OF SOMERVILLE
ATTN: VINNIE DEVELLIS
DIV. ELECTRIC LINES & LIGHTS
1 FRANEY ROAD
SOMERVILLE, MA 02145

DATE

1/11/2022

		AMOUNT DUE	AMOUNT ENC.
		\$1,337.00	
DATE	TRANSACTION	AMOUNT	BALANCE
06/04/2021	INV #7084. Due 06/14/2021. Orig. Amount \$642.00.	642.00	642.00
06/10/2021	INV #T3602. Due 06/20/2021. Orig. Amount \$695.00.	695.00	1,337.00
<i>Hi Vinnie Pls. help in getting invoices paid! Thank ya Dana</i>			
IF YOU HAVE MADE A PAYMENT, PLEASE DISREGARD THIS NOTICE		AMOUNT DUE	
WE NOW ACCEPT VISA, MASTERCARD AND DISCOVER CARD CREDIT CARD FEE WILL BE ADDITIONAL		\$1,337.00	



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DIVISION OF B & B ENGINEERING CORP.

PO Box 7 - Georgetown, MA 01833

(978) 352-6660

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Invoice

DATE	INVOICE NO.
6/4/2021	7084

BILL TO
CITY OF SOMERVILLE ATTN: VINNIE DEVELLIS DIV. ELECTRIC LINES & LIGHTS 1 FRANEY ROAD SOMERVILLE, MA 02145

SHIP TO

WE NOW ACCEPT CREDIT CARDS VISA, MASTER CARD AND DISCOVER CREDIT CARD FEE IS ADDITIONAL	S.O./W.O. No.	P.O. No.	TERMS	SHIP VIA
	8775	20211424	NET 10 DAYS	

DESCRIPTION	QTY	RATE	AMOUNT
INSTALLATION OF FOUR 12V 24AH BATTERIES FOR THE TRX50, PER QUOTE DATED 5/19/21.		642.00	642.00
NOTE: A FINANCE CHARGE OF 1 1/2% PER MONTH, WHICH IS AN ANNUAL PERCENTAGE RATE OF 18% PER YEAR, WILL BE ADDED ON PAST DUE ACCOUNTS.			
Total			\$642.00
BE SURE TO VISIT OUR WEBSITE AT LWBILLS.COM			



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DIVISION OF B & B ENGINEERING CORP.
PO Box 7 - Georgetown, MA 01833
(978) 352-6660
Office@LWBills.com

Invoice

DATE	INVOICE NO.
6/10/2021	T3602

BILL TO
CITY OF SOMERVILLE ATTN: VINNIE DEVELLIS DIV. ELECTRIC LINES & LIGHTS 1 FRANEY ROAD SOMERVILLE, MA 02145

SHIP TO

WE NOW ACCEPT CREDIT CARDS VISA, MASTER CARD AND DISCOVER CREDIT CARD FEE IS ADDITIONAL	S.O./W.O. No.	P.O. No.	TERMS	SHIP VIA
	8595	20211424	NET 10 DAYS	

DESCRIPTION	QTY	RATE	AMOUNT
FOR THE INSPECTION OF YOUR TWO TRX50 ALARM RECEIVERS PER OUR CONTRACT DATED 4/1/21. THE INSPECTION WAS CONDUCTED ON 5/27/21.		695.00	695.00
NOTE: A FINANCE CHARGE OF 1 1/2% PER MONTH, WHICH IS AN ANNUAL PERCENTAGE RATE OF 18% PER YEAR, WILL BE ADDED ON PAST DUE ACCOUNTS.		Total	\$695.00
BE SURE TO VISIT OUR WEBSITE AT LWBILLS.COM			



L.W. BILLS COMPANY ^{TMSM}

DIVISION OF B & B ENGINEERING CORP.
PO Box 7 - Georgetown, MA 01833
(978) 352-6660
Office@LWBills.com

Invoice

DATE	INVOICE NO.
6/10/2021	T3602

BILL TO
CITY OF SOMERVILLE ATTN: VINNIE DEVELLIS DIV. ELECTRIC LINES & LIGHTS 1 FRANEY ROAD SOMERVILLE, MA 02145

SHIP TO

WE NOW ACCEPT CREDIT CARDS VISA, MASTER CARD AND DISCOVER CREDIT CARD FEE IS ADDITIONAL	S.O./W.O. No.	P.O. No.	TERMS	SHIP VIA
	8595	20211424	NET 10 DAYS	

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NOTE: A FINANCE CHARGE OF 1 1/2% PER MONTH, WHICH IS AN ANNUAL PERCENTAGE RATE OF 18% PER YEAR, WILL BE ADDED ON PAST DUE ACCOUNTS.			
BE SURE TO VISIT OUR WEBSITE AT LWBILLS.COM			



L.W. BILLS COMPANY TMSM

DIVISION OF B & B ENGINEERING CORP.
PO Box 7 - Georgetown, MA 01833
(978) 352-6660
Office@LWBills.com

Invoice

DATE	INVOICE NO.
6/4/2021	7084

BILL TO
CITY OF SOMERVILLE ATTN: VINNIE DEVELLIS DIV. ELECTRIC LINES & LIGHTS 1 FRANEY ROAD SOMERVILLE, MA 02145

SHIP TO

WE NOW ACCEPT CREDIT CARDS VISA, MASTER CARD AND DISCOVER CREDIT CARD FEE IS ADDITIONAL	S.O./W.O. No.	P.O. No.	TERMS	SHIP VIA
	8775	20211424	NET 10 DAYS	

DESCRIPTION	QTY	RATE	AMOUNT
INSTALLATION OF FOUR 12V 24AH BATTERIES FOR THE TRX50, PER QUOTE DATED 5/19/21.		642.00	642.00
NOTE: A FINANCE CHARGE OF 1 1/2% PER MONTH, WHICH IS AN ANNUAL PERCENTAGE RATE OF 18% PER YEAR, WILL BE ADDED ON PAST DUE ACCOUNTS.			
Total			\$642.00
BE SURE TO VISIT OUR WEBSITE AT LWBILLS.COM			

Outlook

Search

VD

New message

Reply all Delete Archive Junk Swe

> Favorites

> Folders

> In-Place Archive - Vince...

Groups

New group

Discover groups

Manage groups

L.W. Bills Company - outstanding invoices

To: Vincent Devellis

City of Somerville invoice...

3 MB

2 attachments (5 MB) Download all

Hello Vinny,

I was able to find an email address for you,
hopefully this reaches you.

Thank you,
Laurie

From: Laurie Ferreira

Sent: Friday, January 14, 2022 2:24 PM

To: vmcorcoran@somervillema.gov;

dpwll@somervillema.gov

Cc: mlawhorne@somervillema.gov

Subject: L.W. Bills Company - outstanding invoices

Good Day,

The two attached invoices are still outstanding,
could you kindly let us know when we might
expect payment?

Thank you,

Laurie A. Ferreira

Office Manager



L. W. BILLS COMPANY TMSM

7-9 Park Street, PO Box 7

Georgetown, MA 01833-0007

(978) 352-6660 x 1007

www.lwbills.com

Reply | Forward



Sterling Business Products, Inc.

d/b/a Sterling Printing
P.O.Box 845
Medford, MA 02155

781-481-1234

www.SterlingPrinting.com

Invoice

Date	Invoice #
6/23/2021	59723

Bill To
Somerville DPW Attn : Sheena Bonaventura One Franey Road Somerville, MA 02145

Ship To
same

P.O. No.	Terms	Due Date	Rep	Ship	Via	WO #
	Net 15	7/8/2021	RM		UPS	
Ordered	Shipped	Description			Price	Amount
1	1	1000 - " White Good " stickers4 x 4 1/2 printed black ink on flourescent green stock (permanent adhesive smudgeproof stock) , cut in singles and numbered in red ink # 8002 to 9001			795.00	795.00
1	1	Freight			0.00	0.00

Call us for your next order of T-shirts or any other screen printing.

Sales Tax (0.0%) \$0.00

Please call Paula @ 781-481-1234 if you have any questions regarding this invoice.

Total \$795.00



PAY BY PLATE MA
a program of EZDriveMA
Massachusetts Department of Transportation

www.paybyplatema.com

Notice of Liability Invoice

**NON-PAYMENT OF THIS INVOICE
CAN RESULT IN NON-RENEWAL OF YOUR LICENSE & REGISTRATION
DO NOT IGNORE**



SOMERVILLE CITY OF
1 FRANEY RD
DPW
SOMERVILLE, MA 02145-2510

License Plate: M87085		Invoice Date: 06/07/2020			
License Plate State: MA		Posting Period: 05/04/2020 01:57 -			
Invoice Number: 51574489		06/07/2020 01:42			
Summary of Activity					
Previous Balance	Payments/ Credits	Current Toll Charges	Current Fees/ Adj.	Balance Due	*Payment Due Date*
\$109.65	\$0.00	\$0.00	\$1.60	\$111.25	Immediately

Payment Options

Join **EZDriveMA** and save money. To join, go to www.EZDriveMA.com

Pay On-line: The easiest and quickest way to pay your invoice. Visit www.paybyplatema.com or scan QR Code to the right. Please have your invoice number and license plate information available (see above).

Payment Locations: For a list of locations where you can pay this invoice, please visit www.EZDriveMA.com for a list of Service Center locations.

Pay by Phone: Call the EZDriveMA Customer Service Center at 1-877-627-7745, select option 1 for PAY BY PLATE MA or option 2 for E-ZPass MA and follow the menu for the automated payment option. Please have your invoice or account number, PIN and payment information available.

Pay by Mail: Use the PAY BY PLATE MA Payment Form below for check / money order payment. If you would like to pay by credit / debit card -or- If you are a current E-ZPass MA account holder and would like to deduct the Balance Due from your E-ZPass MA account, please visit www.EZDriveMA.com.

Appeals: Transactions contained in the Balance Due on the PAY BY PLATE Invoice may be appealed in accordance with the provisions of 700 CMR 7 and 700 CMR 11. If you choose to Appeal, you must do so in writing. Appeal Forms are available at www.paybyplatema.com. If your appeal is accepted, you may still be responsible for the toll and fees for each transaction where applicable. Financial hardship will be considered.

NOTE: A fee of up to \$25.00 may be assessed for any payment returned by your financial institution.

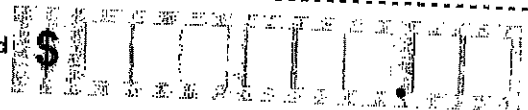


www.paybyplatema.com

▼ Return portion below with your check payment ▼

**MassDOT All Electronic Toll Road
PAY BY PLATE MA Payment Form**

Amount Enclosed \$



Check or Money Order payment. Make payable to: Commonwealth of Massachusetts
Please list your License Plate and Invoice Number on Check or Money Order

License Plate: M87085	
License Plate State: MA	
Invoice Number: 51574489	
Payment Due Date	Balance Due
Immediately	\$111.25

Commonwealth of Massachusetts
EZDriveMA Payment Processing Center
P.O. Box 847840
Boston, MA 02284-7840



00515744892 000111257

PowerOptions

129 South Street

Boston, MA 02111

857.410.1668

Lsass@poweroptions.org

www.poweroptions.org

Invoice**BILL TO**

Somerville, City of

93 Highland Avenue

Somerville, MA 02143

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
5070	03/30/2021	\$1,000.00	05/14/2021	Net 45	

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
01/01/2021	Membership Dues	2021 Annual Membership Dues			1,000.00

BALANCE DUE

\$1,000.00



YOUR TOTAL OFFICE SOLUTIONS PROVIDER

P.O. Box 4024 Woburn, MA 01888-4024

P: 800-321-6327 F: 781-938-9317

CONTRACT INVOICE

Invoice Number: AR99258

Invoice Date: 6/28/2021

Account Number: C001208

Balance Due: \$161.59

Bill To: CITY OF SOMERVILLE
TERESA VICENTE
93 HIGHLAND AVE
SOMERVILLE, MA 02143-1740

Customer: CITY OF SOMERVILLE
93 HIGHLAND AVE
SOMERVILLE, MA 02143-1740

Account No	Payment Terms	Due Date	Invoice Total	Balance Due	
C001208	Net 30	7/28/2021	\$161.59	\$161.59	
Invoice Remarks					
Contract Number	Contact	Contract Amount	P.O. Number	Start Date	Exp. Date
5314-03		\$161.59		9/28/2020	9/27/2021
Contract Remarks					

Summary:

Contract base rate charge for this billing period

\$0.00 *

Contract overage charge for the 3/28/2021 to 6/27/2021 overage period

\$161.59 **

*Sum of equipment base charges **See overage details below

\$161.59

Detail:

Equipment included under this contract

Canon/IRC5235

Number	Serial Number			Base Charge	Location				
63146	JWH03663			\$0.00	CITY OF SOMERVILLE DPW 1 FRANEY RD SOMERVILLE, MA 02145-2510				
Meter Type	Meter Group	Begin Meter	End Meter	Credits	Total	Covered	Billable	Rate	Overage
BLK	BLK-16365-8247	83,501	88,065		4,564	0	4,564	0.006600	\$30.12
CLR	CLR-16365-8248	93,004	95,494		2,490	0	2,490	0.052800	\$131.47
									\$161.59

REMIT TO:

NECS
PO BOX 4024
WOBBURN, MA 01888-4024

Please Pay From This Invoice

Invoice SubTotal	\$161.59
Tax:	\$0.00
Invoice Total	\$161.59
Balance Due:	\$161.59



Account Number: 6702840417
Invoice Number: 91G6702840417
Deliveries From: 06/05/21 - 07/04/21
Billing Date: 07/09/21
Delivery Address: CITY OF SOMERVILLE DPW
1 FRANEY ROAD
SOMERVILLE MA 02145

PO: 20215428

Total Amount Due
by 07/26/21

\$543.59

PREVIOUS BALANCE	\$355.57
PAYMENT / ADJUSTMENT	\$0.00
CURRENT ACTIVITY	\$188.02
PAY THIS AMOUNT	\$543.59

Did you forget about us? Kindly pay upon receipt. Remember, past due accounts are subject to a late fee. Your prompt payment is appreciated. For your convenience, you can pay your bill online. If payment has been made, we thank you.

Upcoming Deliveries:

TUE- JUL 13 Access your delivery calendar at
TUE- JUL 27 ReadyRefresh.com

Date	Ticket #	Qty	Description	Amount
			PREVIOUS BALANCE	355.57
6/09	5167594273	1	PLASTIC COLD CUPS 9 OZ CASE OF 1000	39.99
		4	POLAND SPRING BRAND SPRING WATER 5 GALLON BOTTLE	21.56
		4	5 GALLON BOTTLE DEPOSIT	.00
6/23	5170496201	23	POLAND SPRING BRAND SPRING WATER 5 GALLON BOTTLE	123.97
		23	5 GALLON BOTTLE DEPOSIT	.00
		20	5 GALLON BOTTLE RETURN	.00
			SALES TAX	2.50
Total				\$543.59

Handwritten notes: 188.02 - 2.50 = 185.52 (circled). Remove. (circled).

News for You

Want access to ReadyRefresh on the go and to keep your favorite beverages stocked? We have an app for that! Download the ReadyRefresh mobile app. It is simple! Manage your deliveries, shop products and make secure payments. Download now on Google Play or in the App Store.

Detach below stub and return with your payment

Page 1 of 1



215 6661 DIXIE HWY, SUITE 4
LOUISVILLE KY 40258

ACCOUNT NUMBER - 6702840417 INVOICE NUMBER - 91G6702840417

Total Amount Due
by 07/26/21

\$543.59

Amount Enclosed:

\$

604467028404177 0018802 00543597 5

ADDRESS SERVICE REQUESTED

CITY OF SOMERVILLE DPW
SHEENA BONAVENTURA
1 FRANEY ROAD 2ND FLOOR
SOMERVILLE MA 02145-2510

ReadyRefresh
BlueTriton Brands, Inc.
P.O. Box 856192
Louisville, KY 40285-6192



Zapotec Energy, Inc.
26 Glenwood Avenue
Cambridge, MA 02139-4708
617-547-5900
lyons@zapotecenergy.com
www.ZapotecEnergy.com

BILL TO

Mr. Erik Larson
Energy Manager
City of Somerville
50 Evergreen Avenue
Somerville, MA 02145
tel: 617-366-7286
email: elarson@somervillema.gov

INVOICE 21-1828-ZEI

DATE 07/01/2021 **TERMS** Net 30

DUE DATE 07/31/2021

SERVICE	DESCRIPTION	HOURS	RATE	AMOUNT
June 2021				
Planning & Project Admin				110.00
Site Visit				4,620.00
Maintenance & Repair				2,200.00
	Waste Management Dumpster Rental - 6/21/21			1,131.87
	Belcastro Electric, LLC - Labor to make safe and demo PV modules and inverter			1,920.00

Reference Contract: Decommissioning
Location: Capuano School

PO #20215864-00

Please make check payable to Zapotec Energy Inc. and send to:

attn: Paul Lyons
Zapotec Energy Inc.
26 Glenwood Avenue
Cambridge, MA 02139

Federal EIN No. 20-8484507

TOTAL DUE

\$9,981.87



Zapotec Energy, Inc.

DeCx at Capuano

Activity: June 2021

ACTIVITY DATE	EMPLOYEE	PRODUCT/SERVICE	RATE	DURATION	AMOUNT
DeCx at Capuano					
06/14/2021	Brandon Sweet	Planning & Project Admin	110.00	0:30	55.00
06/15/2021	Brandon Sweet	Planning & Project Admin	110.00	0:15	27.50
06/22/2021	Maria French	Site Visit	110.00	7:00	770.00
06/22/2021	Paul E Lyons	Maintenance & Repair	200.00	5:00	1,000.00
06/22/2021	Brandon Sweet	Site Visit	110.00	7:00	770.00
06/24/2021	Brandon Sweet	Site Visit	110.00	8:00	880.00
06/24/2021	Paul E Lyons	Maintenance & Repair	200.00	4:00	800.00
06/24/2021	Maria French	Site Visit	110.00	8:00	880.00
06/25/2021	Paul E Lyons	Maintenance & Repair	200.00	2:00	400.00
06/25/2021	Brandon Sweet	Site Visit	110.00	6:00	660.00
06/25/2021	Maria French	Site Visit	110.00	6:00	660.00
06/29/2021	Brandon Sweet	Planning & Project Admin	110.00	0:15	27.50
Total for DeCx at Capuano				54:00	\$6,930.00

Renay Ohlson

Subject: FW: City of Somerville PV Systems

Customer ID: 24-95171-33007

An Order Confirmation email has been sent to sweet@zapotecenergy.com. You can view your order status at any time by checking your Order History. You will be automatically charged for any additional tonnage or overages and billing statement will be sent via email.

Your My WM account

📧 sweet@zapotecenergy.com | (857) 321-0428 | Zapotec Energy Inc.

Service Address

150 Glen St
Somerville, MA, 02145,
US

Billing Information

Brandon Sweet
26 Glenwood Avenue
CAMBRIDGE, MA, 02139, United
States

Payment Method

Brandon Sweet
📱 Visa - *2812



30 Yard Dumpsters

Quantity: 1 \$1131.87
Delivery: 06/21/2021
Pickup: 06/30/2021
Waste Type: Construction Debris

Delivery	Free
Order Total	\$1131.87

02000070900000

0014421610870400753218

CITY OF SOMERVILLE
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

**C 081
Y

021068

02145-2510

Please Pay
By Jan 12

753.21 H

Please mail this part of bill with your payment
Make checks payable to National Grid.

Write your account number on check.

44216-10870

Account Number

Tear here

National Grid address on the back must show in return envelope window

Service To	Account Number	Next Meter Reading	Bill Date
CITY OF SOMERVILLE 165 BROADWAY SOMERVILLE, MA 02145	44216-10870	Jan 26 '22	Dec 29 '21
	Rate G-41T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 29 days you used 595 therms:

Dec 28 2021 reading ACTUAL 3084
Nov 29 2021 reading ACTUAL 2505
CCF Used for METER# 006142251 579
Thermal Factor x1.0277
Total therms used 595

Your Cost is determined as follows:

Minimum Charge \$25.13
\$.8665 per day for 29 days
First 595.0 therms @ \$.5347 318.15
Distribution Adjustment:
595 therms x 0.19600 per therm 116.62
GAS DELIVERY CHARGE \$459.90
Paperless Bill Credit -.38
TOTAL CURRENT CHARGES \$459.52

SUMMARY OF CHARGES

Total Current Charges \$459.52
Amount Due Last Bill 730.58
Your Total Payments Since
Last Bill. Thank You! -436.89

PLEASE PAY BY Jan 12 \$753.21

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	595	May 21 30 Act	112
Nov 21 34 Act	577	Apr 21 30 Act	327
Oct 21 27 Act	102	Mar 21 32 Act	633
Sep 21 30 Act	8	Feb 21 29 Act	848
Aug 21 32 Act	7	Jan 21 30 Act	892
Jul 21 30 Act	7	Dec 20 34 Act	1039
Jun 21 32 Act	47	Nov 20 29 Act	512

IMPORTANT MESSAGES

You have chosen Direct Energy Business Mk to be your gas supply provider. National Grid will continue to deliver gas to your premises. If you have any questions about your gas supply charges, please contact Direct Energy Business Mk at (888) 925-9115. Thank you.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: 788540C.
Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

← Tear here →

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

H

← Tear here →

When moving please give ten days notice and forwarding address. Al mudarse, favor de avisarnos de su nueva direccion diez dias antes

QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

PAYMENT PLANS

To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

Please call us or visit www.nationalgridus.com to find out more about this and other payment plans.

**RIGHTS TO GAS SERVICE FOR RESIDENTIAL
CUSTOMERS DURING FINANCIAL HARDSHIP**

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65 and there is a minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

**NOTICE ABOUT ELECTRONIC CHECK
CONVERSION**

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

NOTICE TO ELDERLY CUSTOMERS

If all residents in your household are 65 or older, we won't shut off your gas service without the prior consent of the Massachusetts Department of Public Utilities (DPU). If you cannot pay your bill at once, you may be able to work out a payment plan with us. If you have any questions, or want further information, call us at the number printed on the front of your bill. To protect yourself, please call the Company immediately if all residents in your home are 65 years of age or older.

Adults over 65 Plus Minor Child and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call you must return the financial hardship form, and send us the name, address and birthdate of the adults over 65 and the name and birthdate of the minor.

RIGHT TO DISPUTE YOUR GAS BILL

If you believe your gas bill is not correct or wish to dispute it, or if you have a service quality problem or dispute, call us at the number on the front or write us at the address printed above or listed in your local telephone directory. We will investigate the dispute and tell you what we find. If, after our investigation, you still think the bill is not correct, or continue to dispute the time over which your arrearage is to be paid, or the service quality problem has not been addressed, you have the right to appeal by calling the Massachusetts Department of Public Utilities (DPU) at (617)737-2836 or 1-877-886-5066 or TTY (for the hearing impaired only) 1-800-439-2370, by writing to the DPU, Consumer Division, One South Station, Boston MA 02110, or by visiting the DPU's web site www.mass.gov/dpu.

NON-RESIDENTIAL CUSTOMERS

All unpaid balances more than 30 days in arrears are subject to late payment charges at the rate equal to the rate paid on 2-year United States Treasury notes for the preceding 12 months ending December 31, plus 10%. Non-residential customers will be notified of the late payment charge percentage with their February bill. Esta informacón se puede obtener en Español.

PRIVACY NOTICE

The DPU requires us to cross reference our residential customer database against a database of Transitional Assistance recipients to determine eligibility for our discounted delivery rate. If you do not want to be included in the automated matching process, please call us at the Customer Assistance number on the front.

ARREARAGE MANAGEMENT PROGRAM

The Arrears Management Program (AMP) provides arrears forgiveness to income qualified residential customers. Participants must accept and stay current with monthly Budget Billing payments. For complete details, visit www.nationalgridus.com.

Before you begin any excavation project call 1-888-DIG-SAFE or 811

MAGBE03

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CITY OF SOMERVILLE
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

**C 081

065695

Y

02145-2510

Please Pay
By Aug 12

293.18 H

44216-10870

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY OF SOMERVILLE 165 BROADWAY SOMERVILLE, MA 02145	44216-10870	Aug 27 '21	Jul 29 '21
	Rate G-41T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 30 days you used 7 therms:

Jul 29 2021 reading ACTUAL 1829
Jun 29 2021 reading ACTUAL 1822
CCF Used for METER# 006142251 7

Thermal Factor x1.0258
Total therms used 7

Your Cost is determined as follows:

Minimum Charge \$26.00
\$.8666 per day for 30 days
First 7.0 therms @ \$.3551 2.49
Distribution Adjustment:
7 therms x 0.16790 per therm 1.18

GAS DELIVERY CHARGE \$29.67

Paperless Bill Credit -.43

TOTAL CURRENT CHARGES \$29.24

SUMMARY OF CHARGES

Total Current Charges \$29.24
Amount Due Last Bill 263.94

PLEASE PAY BY Aug 12 \$293.18

GAS USE HISTORY

	Days	Therms		Days	Therms
Jul 21	30 Act	7	Dec 20	34 Act	1039
Jun 21	32 Act	47	Nov 20	29 Act	512
May 21	30 Act	112	Oct 20	32 Act	146
Apr 21	30 Act	327	Sep 20	28 Act	53
Mar 21	32 Act	633	Aug 20	30 Act	6
Feb 21	29 Act	848	Jul 20	32 Act	6
Jan 21	30 Act	892	Jun 20	30 Act	14

IMPORTANT MESSAGES

You have chosen Direct Energy Business Mk to be your gas supply provider. National Grid will continue to deliver gas to your premises. If you have any questions about your gas supply charges, please contact Direct Energy Business Mk at (888) 925-9115. Thank you.

IMPORTANT REMINDER: PLEASE READ

Our records show that your account is still past due. To avoid further collection action, please pay this bill immediately. If you have just made payment, thank you. You can confirm your current account balance or make a payment at our Customer Assistance number above using our automated telephone system or at www.nationalgridus.com. If you are facing financial difficulty, we can help. You may be eligible for a deferred payment agreement which considers your financial circumstances and brings your past due bills up-to-date with monthly payments.

Learn more or apply at our telephone number or website above.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: 788540C.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 11735
Newark, NJ 07101-4735

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

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When moving please give ten days notice and forwarding address. Al mudarse, favor de avisarnos de su nueva direccion diez dias antes

QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

PAYMENT PLANS

To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

Please call us or visit www.nationalgridus.com to find out more about this and other payment plans.

RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65** and there is a **minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

NOTICE ABOUT ELECTRONIC CHECK CONVERSION

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

NOTICE TO ELDERLY CUSTOMERS

If all residents in your household are 65 or older, we won't shut off your gas service without the prior consent of the Massachusetts Department of Public Utilities (DPU). If you cannot pay your bill at once, you may be able to work out a payment plan with us. If you have any questions, or want further information, call us at the number printed on the front of your bill. To protect yourself, please call the Company immediately if all residents in your home are 65 years of age or older.

Adults over 65 Plus Minor Child and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call you must return the financial hardship form, and send us the name, address and birthdate of the adults over 65 and the name and birthdate of the minor.

RIGHT TO DISPUTE YOUR GAS BILL

If you believe your gas bill is not correct or wish to dispute it, or if you have a service quality problem or dispute, call us at the number on the front or write us at the address printed above or listed in your local telephone directory. We will investigate the dispute and tell you what we find. If, after our investigation, you still think the bill is not correct, or continue to dispute the time over which your arrearage is to be paid, or the service quality problem has not been addressed, you have the right to appeal by calling the Massachusetts Department of Public Utilities (DPU) at (617)737-2836 or 1-877-886-5066 or TTY (for the hearing impaired only) 1-800-439-2370, by writing to the DPU, Consumer Division, One South Station, Boston MA 02110, or by visiting the DPU's web site www.mass.gov/dpu.

NON-RESIDENTIAL CUSTOMERS

All unpaid balances more than 30 days in arrears are subject to late payment charges at the rate equal to the rate paid on 2-year United States Treasury notes for the preceding 12 months ending December 31, plus 10%. Non-residential customers will be notified of the late payment charge percentage with their February bill.
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CITY SOMERVILLE PWD
DEPT OF PUBLIC WORKS B&G
1 FRANEY RD
SOMERVILLE, MA

**C 081

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02145-2510

Please Pay
By Jan 12

740.81 H

Please mail this part of bill with your payment
Make checks payable to National Grid.

Write your account number on check.

44230-10244

Account Number

Tear here

National Grid address on the back must show in return envelope window

Service To

CITY SOMERVILLE PWD
42 CROSS ST
SOMERVILLE, MA
02145

Account Number

44230-10244

Next Meter Reading

Jan 26 '22

Bill Date

Dec 29 '21

Rate G-41T
Commercial Hea

For Customer Assistance
Please call (781) 751-3000

CURRENT BILL ITEMIZED

In 29 days you used 490 therms:

Dec 28 2021 reading ACTUAL 5124
Nov 29 2021 reading ACTUAL 4647
CCF Used for METER# 006907970 477

Thermal Factor x1.0277
Total therms used 490

Your Cost is determined as follows:

Minimum Charge \$25.13
\$.8665 per day for 29 days
First 490.0 therms @ \$.5347 262.00
Distribution Adjustment:
490 therms x 0.19600 per therm 96.04

GAS DELIVERY CHARGE \$383.17

Paperless Bill Credit -.38

TOTAL CURRENT CHARGES \$382.79

SUMMARY OF CHARGES

Total Current Charges \$382.79
Amount Due Last Bill 666.44
Your Total Payments Since
Last Bill. Thank You! -308.42
PLEASE PAY BY Jan 12 \$740.81

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	490	May 21 30 Act	107
Nov 21 34 Act	395	Apr 21 30 Act	297
Oct 21 27 Act	70	Mar 21 32 Act	512
Sep 21 30 Act	6	Feb 21 29 Act	707
Aug 21 32 Act	1	Jan 21 30 Act	664
Jul 21 30 Act	7	Dec 20 34 Act	313
Jun 21 32 Act	33	Nov 20 29 Act	0

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You May Have Overlooked Your Bill

We noticed that your account is still past due. Your balance must be paid, or your service could be disconnected without further notice where legally permitted.

If you are having difficulty paying your bill, we can offer you a deferred payment agreement which considers your financial circumstances and brings your past due bills up to date with monthly installment payments. Payment can be made at www.nationalgridus.com or by calling 1-718-643-4050. If you've already made payment or have made payment arrangements, thank you.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: 72DB04C.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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QUESTIONS ABOUT YOUR BILL

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National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

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To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

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CONVERSION**

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

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CITY SOMERVILLE PWD
DEPT OF PUBLIC WORKS B&G
1 FRANEY RD
SOMERVILLE, MA

02145-2510

Please Pay
By Aug 12

358.55 H

44230-10244

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY SOMERVILLE PWD 42 CROSS ST SOMERVILLE, MA 02145	44230-10244	Aug 27 '21	Jul 29 '21
	Rate G-41T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 30 days you used 7 therms:

Jul 29 2021 reading ACTUAL 4187
Jun 29 2021 reading ACTUAL 4180
CCF Used for METER# 006907970 7

Thermal Factor x1.0258
Total therms used 7

Your Cost is determined as follows:

Minimum Charge \$26.00
\$.8666 per day for 30 days
First 7.0 therms @ \$.3551 2.49
Distribution Adjustment:
7 therms x 0.16790 per therm 1.18

GAS DELIVERY CHARGE \$29.67

Paperless Bill Credit -.43

TOTAL CURRENT CHARGES \$29.24

SUMMARY OF CHARGES

Total Current Charges \$29.24
Amount Due Last Bill 329.31

PLEASE PAY BY Aug 12 \$358.55

GAS USE HISTORY

	Days	Therms		Days	Therms
Jul 21	30 Act	7	Dec 20	34 Act	313
Jun 21	32 Act	33	Nov 20	29 Act	0
May 21	30 Act	107	Oct 20	32 Act	0
Apr 21	30 Act	297	Sep 20	28 Act	0
Mar 21	32 Act	512	Aug 20	30 Act	0
Feb 21	29 Act	707	Jul 20	32 Act	0
Jan 21	30 Act	664	Jun 20	30 Act	2

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Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 11735
Newark, NJ 07101-4735

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Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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Northborough, MA 01532-4040

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To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

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CITY OF SOMERILLE
1 FRANEY RD
SOMERVILLE MA

02145-2510

Please Pay
By Jan 12

1,658.40 H

Please mail this part of bill with your payment
Make checks payable to National Grid.

Write your account number on check.

44240-17142

Account Number

Tear here

National Grid address on the back must show in return envelope window

Service To	Account Number	Next Meter Reading	Bill Date
CITY OF SOMERILLE 59 THURSTON ST SOMERVILLE, MA 02145	44240-17142	Jan 26 '22	Dec 29 '21
HSE	Rate G-42T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 29 days you used 834 therms:

Dec 28 2021 reading ACTUAL 01545
 Nov 29 2021 reading ACTUAL 00733
 CCF Used for METER# 002124670 872

Thermal Factor x1.0277
 Total therms used 834

Your Cost is determined as follows:

Minimum Charge \$46.40
 \$1.6000 per day for 29 days
 First 834.0 therms @ \$.5300 442.02
 Distribution Adjustment:
 834 therms x 0.18410 per therm 153.54

GAS DELIVERY CHARGE \$641.96

Paperless Bill Credit -.38

TOTAL CURRENT CHARGES \$641.58

SUMMARY OF CHARGES

Total Current Charges \$641.58
 Amount Due Last Bill 1,580.75
 Your Total Payments Since
 Last Bill. Thank You! -563.93

PLEASE PAY BY Jan 12 \$1,658.40

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	834	May 21 30 Act	172
Nov 21 34 Act	736	Apr 21 30 Act	496
Oct 21 27 Act	152	Mar 21 32 Act	1379
Sep 21 30 Act	15	Feb 21 29 Act	1237
Aug 21 32 Act	11	Jan 21 30 Act	1177
Jul 21 30 Act	14	Dec 20 34 Act	1193
Jun 21 32 Act	73	Nov 20 29 Act	780

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Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: B59C45C.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

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CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

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Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

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RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65** and there is a **minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

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- birth certificate
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- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

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CITY OF SOMERILLE
1 FRANEY RD
SOMERVILLE MA

02145-2510

Please Pay
By Aug 12

1,016.30 H

44240-17142

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY OF SOMERILLE 59 THURSTON ST SOMERVILLE, MA 02145	44240-17142	Aug 27 '21	Jul 29 '21
HSE	Rate G-42T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 30 days you used 14 therms:

Jul 29 2021 reading ACTUAL 34614
 Jun 29 2021 reading ACTUAL 34600
 CCF Used for METER# 006395338 14

Thermal Factor x1.0258
 Total therms used 14

Your Cost is determined as follows:

Minimum Charge \$48.00
 \$1.6000 per day for 30 days
 First 14.0 therms @ \$.3522 4.93
 Distribution Adjustment:
 14 therms x 0.16440 per therm 2.30

GAS DELIVERY CHARGE \$55.23

Paperless Bill Credit -.43

TOTAL CURRENT CHARGES \$54.80

SUMMARY OF CHARGES

Total Current Charges \$54.80
 Amount Due Last Bill 961.50

PLEASE PAY BY Aug 12 \$1,016.30

GAS USE HISTORY

	Days	Therms		Days	Therms
Jul 21	30 Act	14	Dec 20	34 Act	1193
Jun 21	32 Act	73	Nov 20	29 Act	780
May 21	30 Act	172	Oct 20	32 Act	424
Apr 21	30 Act	496	Sep 20	28 Act	180
Mar 21	32 Act	1379	Aug 20	30 Act	11
Feb 21	29 Act	1237	Jul 20	32 Act	14
Jan 21	30 Act	1177	Jun 20	30 Act	13

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National Grid
P.O. Box 11735
Newark, NJ 07101-4735

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Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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EDGERLY CENTER SCHOOL
1 FRANEY RD
SOMMERVILLE, MA

02145-2510

Please Pay
By Dec 14

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44226-49340

Account Number

Please mail this part of bill with your payment
Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
EDGERLY CENTER SCHOOL 8 BONAIR ST SOMMERVILLE, MA 02145	44226-49340	Dec 27 '21	Nov 30 '21
SCHOOL	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 34 days you used 1607 therms:

Nov 29 2021 reading ACTUAL 73396
Oct 26 2021 reading ACTUAL 71831
CCF Used for METER# 001720084 1565

Thermal Factor x1.0270
Total therms used 1607

Your Cost is determined as follows:

Minimum Charge \$141.68
\$4.1670 per day for 34 days
First 1607.0 therms @ \$.4254 683.62
Distribution Adjustment:
1607 therms x 0.16970 per therm 272.71

GAS DELIVERY CHARGE \$1,098.01

TOTAL CURRENT CHARGES \$1,098.01

SUMMARY OF CHARGES

Total Current Charges \$1,098.01
Amount Due Last Bill 2,215.98
Your Total Payments Since
Last Bill. Thank You! -484.80

PLEASE PAY BY Dec 14 \$2,829.19

GAS USE HISTORY

Days	Therms	Days	Therms
Nov 21 34 Act 1607		Apr 21 30 Act 1559	
Oct 21 27 Act 80		Mar 21 32 Act 3281	
Sep 21 30 Act 80		Feb 21 29 Act 5525	
Aug 21 32 Act 84		Jan 21 30 Act 5621	
Jul 21 30 Act 79		Dec 20 34 Act 5655	
Jun 21 32 Act 91		Nov 20 29 Act 2831	
May 21 30 Act 450		Oct 20 32 Act 10	

IMPORTANT MESSAGES

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Beginning in November 2021, your billing rate component of your bill contains a Revenue Decoupling Adjustment Factor charge of \$0.0055 per therm. Please see Company website.

Beginning in November 2021 and continuing through April 2022, the Local Distribution Adjustment Factor ("LDAF"), which is included in the delivery charge, will be \$0.1722 per therm.

For gas consumption from November 1, 2021 to April 30, 2022 the Gas Supply Charge has increased from last month's charge of \$0.4758 per therm to \$0.7282 per therm.

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National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

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EDGERLY CENTER SCHOOL
1 FRANEY RD
SOMMERVILLE, MA

02145-2510

Please Pay
By Jul 14

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44226-49340

Account Number

Please mail this part of bill with your payment

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Tear here

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Service To	Account Number	Next Meter Reading	Bill Date
EDGERLY CENTER SCHOOL 8 BONAIR ST SOMMERVILLE, MA 02145	44226-49340	Jul 28 '21	Jun 30 '21
SCHOOL	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 32 days you used 91 therms:

Jun 29 2021 reading ACTUAL 71516
May 28 2021 reading ACTUAL 71427
CCF Used for METER# 001720084 89

Thermal Factor x1.0259
Total therms used 91

Your Cost is determined as follows:

Minimum Charge \$133.33
\$4.1665 per day for 32 days
First 91.0 therms @ \$.3209 29.20
Distribution Adjustment:
91 therms x 0.15130 per therm 13.77

GAS DELIVERY CHARGE \$176.30

Paperless Bill Credit - .43

TOTAL CURRENT CHARGES \$175.87

SUMMARY OF CHARGES

Total Current Charges \$175.87
Amount Due Last Bill 12,422.82
Your Total Payments Since
Last Bill. Thank You! -10,867.51

PLEASE PAY BY Jul 14 \$1,731.18

GAS USE HISTORY

Days	Therms	Days	Therms
Jun 21 32 Act 91		Nov 20 29 Act 2831	
May 21 30 Act 450		Oct 20 32 Act 10	
Apr 21 30 Act 1559		Sep 20 28 Act 0	
Mar 21 32 Act 3281		Aug 20 30 Act 0	
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Dec 20 34 Act 5655		May 20 29 Act 717	

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If all residents in your household are 65 or older, we won't shut off your gas service without the prior consent of the Massachusetts Department of Public Utilities (DPU). If you cannot pay your bill at once, you may be able to work out a payment plan with us. If you have any questions, or want further information, call us at the number printed on the front of your bill. To protect yourself, please call the Company immediately if all residents in your home are 65 years of age or older.

Adults over 65 Plus Minor Child and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call you must return the financial hardship form, and send us the name, address and birthdate of the adults over 65 and the name and birthdate of the minor.

RIGHT TO DISPUTE YOUR GAS BILL

If you believe your gas bill is not correct or wish to dispute it, or if you have a service quality problem or dispute, call us at the number on the front or write us at the address printed above or listed in your local telephone directory. We will investigate the dispute and tell you what we find. If, after our investigation, you still think the bill is not correct, or continue to dispute the time over which your arrearage is to be paid, or the service quality problem has not been addressed, you have the right to appeal by calling the Massachusetts Department of Public Utilities (DPU) at (617)737-2836 or 1-877-886-5066 or TTY (for the hearing impaired only) 1-800-439-2370, by writing to the DPU, Consumer Division, One South Station, Boston MA 02110, or by visiting the DPU's web site www.mass.gov/dpu.

NON-RESIDENTIAL CUSTOMERS

All unpaid balances more than 30 days in arrears are subject to late payment charges at the rate equal to the rate paid on 2-year United States Treasury notes for the preceding 12 months ending December 31, plus 10%. Non-residential customers will be notified of the late payment charge percentage with their February bill.

Esta información se puede obtener en Español.

PRIVACY NOTICE

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ARREARAGE MANAGEMENT PROGRAM

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Before you begin any excavation project call 1-888-DIG-SAFE or 811

MAGBE02

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CITY SOMERVILLE PWD
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

**C 081
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050539

02145-2510

Please Pay
By Jan 13

82.20 H

44270-11950

Account Number

Please mail this part of bill with your payment
Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY SOMERVILLE PWD 0 FRANEY RD SOMERVILLE, MA 02145	44270-11950	Jan 26 '22	Dec 30 '21
BLDG	Rate G-51T Comm'l Non-Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 28 days you used 16 therms:

Dec 29 2021 reading ESTIMATED 00734
Dec 01 2021 reading ESTIMATED 00718
CCF Used for METER# 001723824 16

Thermal Factor x1.0277
Total therms used 16

Your Cost is determined as follows:

Minimum Charge \$24.27
\$.8667 per day for 28 days
First 16.0 therms @ \$.2434 3.89
Distribution Adjustment:
16 therms x 0.19600 per therm 3.14

GAS DELIVERY CHARGE \$31.30

Paperless Bill Credit -.38

TOTAL CURRENT CHARGES \$30.92

SUMMARY OF CHARGES

Total Current Charges \$30.92
Amount Due Last Bill 87.41
Your Total Payments Since Last Bill. Thank You! -36.13

PLEASE PAY BY Jan 13 \$82.20

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 28 Est	16	Jun 21 29 Est	12
Dec 21 33 Est	17	May 21 32 Est	15
Oct 21 29 Est	12	Apr 21 30 Est	17
Sep 21 29 Est	10	Mar 21 29 Est	19
Sep 21 30 Est	11	Feb 21 32 Est	20
Aug 21 32 Est	12	Dec 20 30 Est	19
Jul 21 30 Est	11	Dec 20 33 Est	17

IMPORTANT MESSAGES

You have chosen Direct Energy Business Mk to be your gas supply provider. National Grid will continue to deliver gas to your premises. If you have any questions about your gas supply charges, please contact Direct Energy Business Mk at (888) 925-9115. Thank you.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: C9E140C.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

← Tear here →

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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When moving please give ten days notice and forwarding address. Al mudarse, favor de avisarnos de su nueva direccion diez dias antes

QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

PAYMENT PLANS

To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

Please call us or visit www.nationalgridus.com to find out more about this and other payment plans.

RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65** and there is a **minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

NOTICE ABOUT ELECTRONIC CHECK CONVERSION

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

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CITY SOMERVILLE PWD
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

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02145-2510

Please Pay
By Jul 15

51.28 H

Please mail this part of bill with your payment

Make checks payable to National Grid.

Write your account number on check.

Tear here →

National Grid address on the back must show in return envelope window

44270-11950

Account Number

Service To

CITY SOMERVILLE PWD
0 FRANEY RD
SOMERVILLE, MA
02145

BLDG

Account Number

44270-11950

Next Meter Reading

Jul 28 '21

Bill Date

Jul 01 '21

Rate G-51T

Comm'l Non-Hea

For Customer Assistance

Please call (781) 751-3000

CURRENT BILL ITEMIZED

In 30 days you used 11 therms:

Jul 01 2021 reading ESTIMATED 00656
Jun 01 2021 reading ESTIMATED 00645
CCF Used for METER# 001723824 11

Thermal Factor x1.0259
Total therms used 11

Your Cost is determined as follows:

Minimum Charge \$26.00
\$.8666 per day for 30 days
First 11.0 therms @ \$.3092 3.40
Distribution Adjustment:
11 therms x 0.16790 per therm 1.85

GAS DELIVERY CHARGE \$31.25

Paperless Bill Credit -.43

TOTAL CURRENT CHARGES \$30.82

SUMMARY OF CHARGES

Total Current Charges \$30.82
Amount Due Last Bill 270.28
Your Total Payments Since
Last Bill. Thank You! -249.82

PLEASE PAY BY Jul 15 \$51.28

GAS USE HISTORY

	Days	Therms		Days	Therms
Jul 21	30 Est	11	Dec 20	33 Est	17
Jun 21	29 Est	12	Oct 20	30 Est	13
May 21	32 Est	15	Sep 20	29 Est	11
Apr 21	30 Est	17	Aug 20	31 Est	11
Mar 21	29 Est	19	Jul 20	30 Est	11
Feb 21	32 Est	20	Jun 20	30 Est	11
Dec 20	30 Est	19	Jun 20	31 Est	14

IMPORTANT MESSAGES

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Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: C9E140C.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 11735
Newark, NJ 07101-4735

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

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CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

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To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

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RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65** and there is a **minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

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SOMERVILLE DPW WATER
1 FRANEY RD
SOMERVILLE, MA

02145-2510

Please Pay
By Jan 12

6,474.59 H

44289-64140

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
SOMERVILLE DPW WATER 1 FRANEY RD SOMERVILLE, MA 02145	44289-64140	Jan 26 '22	Dec 29 '21
WATER	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 29 days you used 1593 therms:

Dec 28 2021 reading ACTUAL 03264
 Nov 29 2021 reading ACTUAL 01714
 CCF Used for METER# 001005898 1550

Thermal Factor x 1.0277
 Total therms used 1593

Your Cost is determined as follows:

Minimum Charge \$120.83
 \$4.1665 per day for 29 days
 First 1593.0 therms @ \$.4395 700.12
 Distribution Adjustment:
 1593 therms x 0.17220 per therm 274.31

GAS DELIVERY CHARGE \$1,095.26

Paperless Bill Credit - .38

TOTAL CURRENT CHARGES \$1,094.88

SUMMARY OF CHARGES

Total Current Charges \$1,094.88
 Amount Due Last Bill 6,501.09
 Your Total Payments Since
 Last Bill. Thank You! -1,121.38

PLEASE PAY BY Jan 12 \$6,474.59

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	1593	May 21 30 Act	106
Nov 21 34 Act	1646	Apr 21 30 Act	642
Oct 21 27 Act	8	Mar 21 32 Act	2084
Sep 21 30 Act	3	Feb 21 29 Act	3099
Aug 21 32 Act	0	Jan 21 30 Act	2599
Jul 21 30 Act	0	Dec 20 34 Act	2645
Jun 21 32 Act	0	Nov 20 29 Act	1589

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Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

← Tear here →

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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← Tear here →

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QUESTIONS ABOUT YOUR BILL

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National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

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SOMERVILLE DPW WATER
1 FRANEY RD
SOMERVILLE, MA

02145-2510

Please Pay
By Jul 14

5,379.71 H

44289-64140

Account Number

Please mail this part of bill with your payment
Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
SOMERVILLE DPW WATER 1 FRANEY RD SOMERVILLE, MA 02145	44289-64140	Jul 28 '21	Jun 30 '21
WATER	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 32 days you used 0 therms:

Jun 29 2021 reading ACTUAL 00100
 May 28 2021 reading ACTUAL 00100
 CCF Used for METER# 001005898 0

Thermal Factor x1.0259
 Total therms used 0

Your Cost is determined as follows:

Minimum Charge \$133.33
 \$4.1665 per day for 32 days
 Distribution Adjustment:
 0 therms x 0.15130 per therm .00

GAS DELIVERY CHARGE \$133.33

Paperless Bill Credit -.43

TOTAL CURRENT CHARGES \$132.90

SUMMARY OF CHARGES

Total Current Charges \$132.90
 Amount Due Last Bill 17,791.28
 Your Total Payments Since
 Last Bill. Thank You! -12,544.47

PLEASE PAY BY Jul 14 \$5,379.71

GAS USE HISTORY

	Days	Therms		Days	Therms
Jun 21	32 Act	0	Nov 20	29 Act	1589
May 21	30 Act	106	Oct 20	32 Act	349
Apr 21	30 Act	642	Sep 20	28 Act	0
Mar 21	32 Act	2084	Aug 20	30 Act	0
Feb 21	29 Act	3099	Jul 20	32 Act	23
Jan 21	30 Act	2599	Jun 20	30 Act	38
Dec 20	34 Act	2645	May 20	29 Act	752

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Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: 3B6E8FC.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 11735
Newark, NJ 07101-4735

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

← Tear here →

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

PAYMENT PLANS

To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

Please call us or visit www.nationalgridus.com to find out more about this and other payment plans.

RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65 and there is a minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

NOTICE ABOUT ELECTRONIC CHECK CONVERSION

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

NOTICE TO ELDERLY CUSTOMERS

If all residents in your household are 65 or older, we won't shut off your gas service without the prior consent of the Massachusetts Department of Public Utilities (DPU). If you cannot pay your bill at once, you may be able to work out a payment plan with us. If you have any questions, or want further information, call us at the number printed on the front of your bill. To protect yourself, please call the Company immediately if all residents in your home are 65 years of age or older.

Adults over 65 Plus Minor Child and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call you must return the financial hardship form, and send us the name, address and birthdate of the adults over 65 and the name and birthdate of the minor.

RIGHT TO DISPUTE YOUR GAS BILL

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NON-RESIDENTIAL CUSTOMERS

All unpaid balances more than 30 days in arrears are subject to late payment charges at the rate equal to the rate paid on 2-year United States Treasury notes for the preceding 12 months ending December 31, plus 10%. Non-residential customers will be notified of the late payment charge percentage with their February bill.

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CITY OF SOMERVILLE
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

**C 081

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02145-2510

Please Pay
By Jan 12

510.99 H

44270-11920

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY OF SOMERVILLE 0 FRANEY RD SOMERVILLE, MA 02145	44270-11920	Jan 26 '22	Dec 29 '21
	Rate G-41T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 29 days you used 348 therms:

Dec 28 2021 reading ACTUAL 7312
Nov 29 2021 reading ACTUAL 6973
CCF Used for METER# 006637251 339

Thermal Factor x1.0277
Total therms used 348

Your Cost is determined as follows:

Minimum Charge \$25.13
\$.8665 per day for 29 days
First 348.0 therms @ \$.5347 186.08
Distribution Adjustment:
348 therms x 0.19600 per therm 68.21

GAS DELIVERY CHARGE \$279.42

Paperless Bill Credit - .38

TOTAL CURRENT CHARGES \$279.04

SUMMARY OF CHARGES

Total Current Charges \$279.04
Amount Due Last Bill 273.32
Your Total Payments Since
Last Bill. Thank You! -41.37

PLEASE PAY BY Jan 12 \$510.99

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	348	May 21 30 Act	73
Nov 21 34 Act	17	Apr 21 30 Act	109
Oct 21 27 Act	15	Mar 21 32 Act	149
Sep 21 30 Act	25	Feb 21 29 Act	307
Aug 21 32 Act	17	Jan 21 30 Act	168
Jul 21 30 Act	15	Dec 20 34 Act	230
Jun 21 32 Act	22	Nov 20 29 Act	51

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We noticed that your account is still past due. Your balance must be paid, or your service could be disconnected without further notice where legally permitted.

If you are having difficulty paying your bill, we can offer you a deferred payment agreement which considers your financial circumstances and brings your past due bills up to date with monthly installment payments. Payment can be made at www.nationalgridus.com or by calling 1-718-643-4050. If you've already made payment or have made payment arrangements, thank you.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: C8AE40C.

Just visit us online, click "My Account" and register your account.

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Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

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GRID GAS AND ELECTRIC
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National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

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Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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Northborough, MA 01532-4040

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- letter from a clergyman, or religious institution.

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By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

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SOMERVILLE FIRE DEPT
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

**C 081

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02145-2510

Please Pay
By Jan 13

1,813.20 H

Please mail this part of bill with your payment

Make checks payable to National Grid.

Write your account number on check.

44264-11440

Account Number

Tear here

National Grid address on the back must show in return envelope window

Service To	Account Number	Next Meter Reading	Bill Date
SOMERVILLE FIRE DEPT 264 BROADWAY SOMERVILLE, MA 02145	44264-11440	Jan 26 '22	Dec 30 '21
ENGEN	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 28 days you used 1174 therms:

Dec 29 2021 reading ESTIMATED 73751
Dec 01 2021 reading ESTIMATED 72609
CCF Used for METER# 005529504 1174

Thermal Factor x1.0277
Total therms used 1174

Your Cost is determined as follows:

Minimum Charge \$116.68
\$4.1671 per day for 28 days
First 1174.0 therms @ \$.4395 515.97
Distribution Adjustment:
1174 therms x 0.17220 per therm 202.16

GAS DELIVERY CHARGE \$834.81

Paperless Bill Credit - .38

TOTAL CURRENT CHARGES \$834.43

SUMMARY OF CHARGES

Total Current Charges \$834.43
Amount Due Last Bill 2,854.63
Your Total Payments Since
Last Bill. Thank You! -1,875.86

PLEASE PAY BY Jan 13 \$1,813.20

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 28 Est	1174	Jun 21 29 Est	346
Dec 21 33 Est	1060	May 21 32 Est	805
Oct 21 29 Est	316	Apr 21 30 Est	1172
Sep 21 29 Act	39	Mar 21 29 Est	1626
Sep 21 30 Est	113	Feb 21 32 Est	1748
Aug 21 32 Est	142	Dec 20 30 Est	1418
Jul 21 30 Est	128	Dec 20 33 Est	1032

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National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

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MAGBE03

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CITY SOMERVILLE PWD
DEPT OF PUBLIC WORKS B&G
1 FRANEY RD
SOMERVILLE, MA

**C 081

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02145-2510

Please Pay
By Jan 12

490.64 H

44270-11890

Account Number

Please mail this part of bill with your payment
Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY SOMERVILLE PWD 0 FRANEY RD SOMERVILLE, MA 02145	44270-11890	Jan 26 '22	Dec 29 '21
BLDG	Rate G-41T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 34 days you used 236 therms:

Dec 28 2021 reading ACTUAL 05654
Nov 24 2021 reading ACTUAL 05424
CCF Used for METER# 001728191 230

Thermal Factor x1.0277
Total therms used 236

Your Cost is determined as follows:

Minimum Charge \$29.47
\$.8667 per day for 34 days
First 236.0 therms @ \$.5347 126.19
Distribution Adjustment:
236 therms x 0.19600 per therm 46.26

GAS DELIVERY CHARGE \$201.92

Paperless Bill Credit - .38

TOTAL CURRENT CHARGES \$201.54

SUMMARY OF CHARGES

Total Current Charges \$201.54
Amount Due Last Bill 392.50
Your Total Payments Since
Last Bill. Thank You! -103.40

PLEASE PAY BY Jan 12 \$490.64

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 34 Act	236	May 21 30 Act	62
Nov 21 29 Act	112	Apr 21 30 Act	225
Oct 21 27 Act	25	Mar 21 32 Act	215
Sep 21 30 Act	10	Feb 21 29 Act	198
Aug 21 32 Act	13	Jan 21 30 Act	147
Jul 21 30 Act	16	Dec 20 34 Act	189
Jun 21 32 Act	25	Nov 20 29 Act	91

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✂ Tear here ✂

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✂ Tear here ✂

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Please call us or visit www.nationalgridus.com to find out more about this and other payment plans.

RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65** and there is a **minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

NOTICE ABOUT ELECTRONIC CHECK CONVERSION

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

NOTICE TO ELDERLY CUSTOMERS

If all residents in your household are 65 or older, we won't shut off your gas service without the prior consent of the Massachusetts Department of Public Utilities (DPU). If you cannot pay your bill at once, you may be able to work out a payment plan with us. If you have any questions, or want further information, call us at the number printed on the front of your bill. To protect yourself, please call the Company immediately if all residents in your home are 65 years of age or older.

Adults over 65 Plus Minor Child and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call you must return the financial hardship form, and send us the name, address and birthdate of the adults over 65 and the name and birthdate of the minor.

RIGHT TO DISPUTE YOUR GAS BILL

If you believe your gas bill is not correct or wish to dispute it, or if you have a service quality problem or dispute, call us at the number on the front or write us at the address printed above or listed in your local telephone directory. We will investigate the dispute and tell you what we find. If, after our investigation, you still think the bill is not correct, or continue to dispute the time over which your arrearage is to be paid, or the service quality problem has not been addressed, you have the right to appeal by calling the Massachusetts Department of Public Utilities (DPU) at (617)737-2836 or 1-877-886-5066 or TTY (for the hearing impaired only) 1-800-439-2370, by writing to the DPU, Consumer Division, One South Station, Boston MA 02110, or by visiting the DPU's web site www.mass.gov/dpu.

NON-RESIDENTIAL CUSTOMERS

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CITY OF SOMERVILLE
1 FRANEY RD
SOMERVILLE, MA

02145-2510

Please Pay
By Jan 12

453.22 H

44214-14880

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CITY OF SOMERVILLE 115 BROADWAY SOMERVILLE, MA 02145	44214-14880	Jan 26 '22	Dec 29 '21
	Rate G-41T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 29 days you used 259 therms:

Dec 28 2021 reading ACTUAL 9872
 Nov 29 2021 reading ACTUAL 9620
 CCF Used for METER# 006155924 252

Thermal Factor x1.0277
 Total therms used 259

Your Cost is determined as follows:

Minimum Charge \$25.13
 \$.8665 per day for 29 days
 First 259.0 therms @ \$.5347 138.49
 Distribution Adjustment:
 259 therms x 0.19600 per therm 50.76

GAS DELIVERY CHARGE \$214.38

Paperless Bill Credit - .38

TOTAL CURRENT CHARGES \$214.00

SUMMARY OF CHARGES

Total Current Charges \$214.00
 Amount Due Last Bill 409.93
 Your Total Payments Since
 Last Bill. Thank You! -170.71

PLEASE PAY BY Jan 12 \$453.22

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	259	May 21 30 Act	57
Nov 21 34 Act	200	Apr 21 30 Act	164
Oct 21 27 Act	26	Mar 21 32 Act	271
Sep 21 30 Act	0	Feb 21 29 Act	404
Aug 21 32 Act	0	Jan 21 30 Act	354
Jul 21 30 Act	2	Dec 20 34 Act	346
Jun 21 32 Act	14	Nov 20 29 Act	164

IMPORTANT MESSAGES

You have chosen Direct Energy Business Mk to be your gas supply provider. National Grid will continue to deliver gas to your premises. If you have any questions about your gas supply charges, please contact Direct Energy Business Mk at (888) 925-9115. Thank you.

You May Have Overlooked Your Bill

We noticed that your account is still past due. Your balance must be paid, or your service could be disconnected without further notice where legally permitted.

If you are having difficulty paying your bill, we can offer you a deferred payment agreement which considers your financial circumstances and brings your past due bills up to date with monthly installment payments. Payment can be made at www.nationalgridus.com or by calling 1-718-643-4050. If you've already made payment or have made payment arrangements, thank you.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: 53ACE7C. Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

← Tear here →

CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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← Tear here →

When moving please give ten days notice and forwarding address. Al mudarse, favor de avisarnos de su nueva direccion diez dias antes

QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

PAYMENT PLANS

To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

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- letter from a clergyman, or religious institution.

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Esta información se puede obtener en Español.

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Before you begin any excavation project call 1-888-DIG-SAFE or 811

MAGBE03

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EAST SOMERVILLE SCHOOL
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

**C 081

080615

02145-2510

Please Pay
By Dec 14

7,153.63 H

Please mail this part of bill with your payment
Make checks payable to National Grid.

44224-18270

Account Number

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
EAST SOMERVILLE SCHOOL 115 PEARL ST SOMERVILLE, MA 02145	44224-18270	Dec 27 '21	Nov 30 '21
SCHOOL	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 34 days you used 5028 therms:

Nov 29 2021 reading ACTUAL 38760
Oct 26 2021 reading ACTUAL 33864
CCF Used for METER# 001901156 4896

Thermal Factor x1.0270
Total therms used 5028

Your Cost is determined as follows:

Minimum Charge \$141.68
\$4.1670 per day for 34 days
First 5028.0 therms @ \$.4253 2,138.41
Distribution Adjustment:
5028 therms x 0.16970 per therm 853.25

GAS DELIVERY CHARGE \$3,133.34

TOTAL CURRENT CHARGES \$3,133.34

SUMMARY OF CHARGES

Total Current Charges \$3,133.34
Amount Due Last Bill 4,806.92
Your Total Payments Since
Last Bill. Thank You! -786.63

PLEASE PAY BY Dec 14 \$7,153.63

GAS USE HISTORY

Days	Therms	Days	Therms
Nov 21 34 Act	5028	Apr 21 30 Act	2879
Oct 21 27 Act	931	Mar 21 32 Act	4547
Sep 21 30 Act	472	Feb 21 29 Act	6338
Aug 21 32 Act	216	Jan 21 30 Act	6185
Jul 21 30 Act	287	Dec 20 34 Act	6462
Jun 21 32 Act	431	Nov 20 29 Act	3249
May 21 30 Act	1214	Oct 20 32 Act	1117

IMPORTANT MESSAGES

You have chosen Direct Energy Business Mk to be your gas supply provider. National Grid will continue to deliver gas to your premises. If you have any questions about your gas supply charges, please contact Direct Energy Business Mk at (888) 925-9115. Thank you.

Beginning in November 2021, your billing rate component of your bill contains a Revenue Decoupling Adjustment Factor charge of \$0.0055 per therm. Please see Company website.

Beginning in November 2021 and continuing through April 2022, the Local Distribution Adjustment Factor ("LDAF"), which is included in the delivery charge, will be \$0.1722 per therm.

For gas consumption from November 1, 2021 to April 30, 2022 the Gas Supply Charge has increased from last month's charge of \$0.4758 per therm to \$0.7282 per therm.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: C08446C.

Just visit us online, click "My Account" and register your account.

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**C 081

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SOMERVILLE DPW
1 FRANEY RD
SOMERVILLE, MA

02145-2510

Please Pay
By Dec 14

14,616.73 H

44289-73240

Account Number

Please mail this part of bill with your payment

Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
SOMERVILLE DPW 1 FRANEY RD SOMERVILLE, MA 02145	44289-73240	Dec 27 '21	Nov 30 '21
ADMIN	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 34 days you used 4224 therms:

Nov 29 2021 reading ACTUAL 28993
 Oct 26 2021 reading ACTUAL 24880
 CCF Used for METER# 001723649 4113

Thermal Factor x1.0270
 Total therms used 4224

Your Cost is determined as follows:

Minimum Charge \$141.68
 \$4.1670 per day for 34 days
 First 4224.0 therms @ \$.4255 1,797.31
 Distribution Adjustment:
 4224 therms x 0.16970 per therm 716.81

GAS DELIVERY CHARGE \$2,655.80

TOTAL CURRENT CHARGES \$2,655.80

SUMMARY OF CHARGES

Total Current Charges \$2,655.80
 Amount Due Last Bill 12,506.39
 Your Total Payments Since Last Bill. Thank You! -545.46

PLEASE PAY BY Dec 14 \$14,616.73

GAS USE HISTORY

Days	Therms	Days	Therms
Nov 21 34 Act	4224	Apr 21 30 Act	1805
Oct 21 27 Act	67	Mar 21 32 Act	5800
Sep 21 30 Act	7	Feb 21 29 Act	12106
Aug 21 32 Act	2	Jan 21 30 Act	9800
Jul 21 30 Act	2	Dec 20 34 Act	11742
Jun 21 32 Act	15	Nov 20 29 Act	5653
May 21 30 Act	225	Oct 20 32 Act	995

IMPORTANT MESSAGES

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For gas consumption from November 1, 2021 to April 30, 2022 the Gas Supply Charge has increased from last month's charge of \$0.4758 per therm to \$0.7282 per therm.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: 87AA30C.

Just visit us online, click "My Account" and register your account.

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CAPUANO ERLY CENTER
CITY SOMERVILLE/LOMBARD
1 FRANEY RD
SOMERVILLE MA

**C 081
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021066

02145-2510

Please Pay
By Jan 12

8,833.09 H

Please mail this part of bill with your payment
Make checks payable to National Grid.

44228-14841

Account Number

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
CAPUANO ERLY CENTER 150 GLEN ST SOMERVILLE, MA 02143	44228-14841	Jan 26 '22	Dec 29 '21
SCH	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 29 days you used 8623 therms:

Dec 28 2021 reading ACTUAL 36543
Nov 29 2021 reading ACTUAL 28333
Difference for Meter # 002020096 8210

Fixed Factor Multiplier x1.0221
8391

Thermal Factor x1.0277
Total therms used 8623

Your Cost is determined as follows:

Minimum Charge \$120.83
\$4.1665 per day for 29 days
First 8623.0 therms @ \$.4395 3,789.81
Distribution Adjustment:
8623 therms x 0.17220 per therm 1,484.88

GAS DELIVERY CHARGE \$5,395.52

Paperless Bill Credit -.38

TOTAL CURRENT CHARGES \$5,395.14

SUMMARY OF CHARGES

Total Current Charges \$5,395.14
Amount Due Last Bill 7,633.54
Your Total Payments Since
Last Bill. Thank You! -4,195.59

PLEASE PAY BY Jan 12 \$8,833.09

GAS USE HISTORY

Days	Therms	Days	Therms
Dec 21 29 Act	8623	May 21 30 Act	1052
Nov 21 34 Act	6811	Apr 21 30 Act	2619
Oct 21 27 Act	62	Mar 21 32 Act	3869
Sep 21 30 Act	32	Feb 21 29 Act	4391
Aug 21 32 Act	1	Jan 21 30 Act	3925
Jul 21 30 Act	5	Dec 20 34 Act	3762
Jun 21 32 Act	198	Nov 20 29 Act	2283

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Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

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GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

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Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

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CCF - Units of gas used measured in hundreds cubic feet.

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Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

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WINTER HILL SCHOOL
DEPT OF PUBLIC WORKS
1 FRANEY RD
SOMERVILLE, MA

02145-2510

Please Pay
By Dec 14

2,534.14 H

44240-18460

Account Number

Please mail this part of bill with your payment
Make checks payable to National Grid.

Tear here

National Grid address on the back must show in return envelope window

Write your account number on check.

Service To	Account Number	Next Meter Reading	Bill Date
WINTER HILL SCHOOL 115 SYCAMORE ST SOMERVILLE, MA 02145	44240-18460	Dec 27 '21	Nov 30 '21
	Rate G-43T Commercial Hea	For Customer Assistance Please call (781) 751-3000	

CURRENT BILL ITEMIZED

In 34 days you used 260 therms:

Nov 29 2021 reading ACTUAL 30976
Oct 26 2021 reading ACTUAL 30723
CCF Used for METER# 005557633 253

Thermal Factor x1.0270
Total therms used 260

Your Cost is determined as follows:

Minimum Charge \$141.68
\$4.1670 per day for 34 days
First 260.0 therms @ \$.4251 110.53
Distribution Adjustment:
260 therms x 0.16970 per therm 44.12

GAS DELIVERY CHARGE \$296.33

TOTAL CURRENT CHARGES \$296.33

SUMMARY OF CHARGES

Total Current Charges \$296.33
Amount Due Last Bill 2,648.57
Your Total Payments Since
Last Bill. Thank You! -410.76

PLEASE PAY BY Dec 14 \$2,534.14

GAS USE HISTORY

Days	Therms	Days	Therms
Nov 21 34 Act 260	Apr 21 30 Act 1039		
Oct 21 27 Act 186	Mar 21 32 Act 2171		
Sep 21 30 Act 179	Feb 21 29 Act 2752		
Aug 21 32 Act 165	Jan 21 30 Act 2944		
Jul 21 30 Act 161	Dec 20 34 Act 2891		
Jun 21 32 Act 226	Nov 20 29 Act 2000		
May 21 30 Act 438	Oct 20 32 Act 355		

IMPORTANT MESSAGES

You have chosen Direct Energy Business Mk to be your gas supply provider. National Grid will continue to deliver gas to your premises. If you have any questions about your gas supply charges, please contact Direct Energy Business Mk at (888) 925-9115. Thank you.

Beginning in November 2021, your billing rate component of your bill contains a Revenue Decoupling Adjustment Factor charge of \$0.0055 per therm. Please see Company website.

Beginning in November 2021 and continuing through April 2022, the Local Distribution Adjustment Factor ("LDAF"), which is included in the delivery charge, will be \$0.1722 per therm.

For gas consumption from November 1, 2021 to April 30, 2022 the Gas Supply Charge has increased from last month's charge of \$0.4758 per therm to \$0.7282 per therm.

Pay your bills online.

Get started today at ngrid.com/payonline. For free, online access to your gas account, here is your unique access code: C9A140C.

Just visit us online, click "My Account" and register your account.

Meter Read, Estimate - Your meter was not read. Your bill was calculated based on the amount of gas you used during a similar period last year, or weather conditions for heating customers.

Thermal Factor - The factor used to convert units of gas into therms. A therm is a measure of heat energy.

**PLEASE PAY NATIONAL
GRID GAS AND ELECTRIC
BILLS SEPARATELY**

National Grid
P.O. Box 371338
Pittsburgh, PA 15250-7338

Gas Delivery Charge - The cost of operating and maintaining the National Grid distribution system.

Gas Supply Charge - The cost of purchase, storage, and interstate transmission of gas.

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CCF - Units of gas used measured in hundreds cubic feet.

Minimum Charge - Represents the basic cost of providing service to each customer regardless of gas usage, i.e., meter reading, billing, and account maintenance. Included is the customers' contribution to the Energy Audit Program.

Distribution Adjustment - Includes National Grid customer's contribution to local energy conservation and environmental programs.

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When moving please give ten days notice and forwarding address. Al mudarse, favor de avisarnos de su nueva dirección diez días antes

QUESTIONS ABOUT YOUR BILL

Please call the Customer Assistance number on the front of your bill, or write to:

National Grid
PO Box 1040
Northborough, MA 01532-4040

Please include your account number in all correspondence

PAYMENT PLANS

To help pay down overdue charges, call to discuss your eligibility for one of our payment plans. We also offer Budget Billing (also known as Balanced Billing) which averages your annual energy costs to avoid large fluctuations in your monthly bills.

Please call us or visit www.nationalgridus.com to find out more about this and other payment plans.

RIGHTS TO GAS SERVICE FOR RESIDENTIAL CUSTOMERS DURING FINANCIAL HARDSHIP

If you cannot pay your gas bill because of a **financial hardship** and there exists a **serious illness**, or there is an **infant under the age of 12 months**, or **all adults living in the home are over the age of 65** and there is a **minor child in the residence**, or if it is between November 15 and March 15, if your service is heat related, we will not shut off your gas service. To protect yourself, call us immediately and we will send you a financial statement, which you must complete and return. In addition, you must provide the necessary documentation outlined below within seven (7) days.

Serious Illness and Financial Hardship

Initially, your registered physician, physician assistant, nurse practitioner or local Board of Health official must call us to let us know of this condition. Within seven days of this phone call, you must return the financial statement and your registered physician, physician assistant, nurse practitioner or local Board of Health official must write to us and confirm the name and address of the seriously ill person and the business address and telephone of the doctor or agency. The statement must be renewed quarterly or semi-annually if certified to be chronic.

Winter Protection and Financial Hardship

If you heat your home with gas and cannot pay your overdue gas bill between November 15 and March 15 because of financial hardship, we will not shut off your gas. Contact us by phone immediately and send in a financial statement.

Infant Under the Age of 12 Months and Financial Hardship

To qualify, please contact us by phone immediately. Within seven days of the call, you must return the financial statement and send us the name, address, and birth date of the child and one of the following:

- birth certificate
- official records or letter from a registered physician, physician assistant, nurse practitioner, or local Board of Health, hospital or government official
- letter from the Department of Transitional Assistance
- letter from a clergyman, or religious institution.

NOTICE ABOUT ELECTRONIC CHECK CONVERSION

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

NOTICE TO ELDERLY CUSTOMERS

If all residents in your household are 65 or older, we won't shut off your gas service without the prior consent of the Massachusetts Department of Public Utilities (DPU). If you cannot pay your bill at once, you may be able to work out a payment plan with us. If you have any questions, or want further information, call us at the number printed on the front of your bill. To protect yourself, please call the Company immediately if all residents in your home are 65 years of age or older. **Adults over 65 Plus Minor Child and Financial Hardship**
To qualify, please contact us by phone immediately. Within seven days of the call you must return the financial hardship form, and send us the name, address and birthdate of the adults over 65 and the name and birthdate of the minor.

RIGHT TO DISPUTE YOUR GAS BILL

If you believe your gas bill is not correct or wish to dispute it, or if you have a service quality problem or dispute, call us at the number on the front or write us at the address printed above or listed in your local telephone directory. We will investigate the dispute and tell you what we find. If, after our investigation, you still think the bill is not correct, or continue to dispute the time over which your arrearage is to be paid, or the service quality problem has not been addressed, you have the right to appeal by calling the Massachusetts Department of Public Utilities (DPU) at (617)737-2838 or 1-877-886-5066 or TTY (for the hearing impaired only) 1-800-439-2370, by writing to the DPU, Consumer Division, One South Station, Boston MA 02110, or by visiting the DPU's web site www.mass.gov/dpu.

NON-RESIDENTIAL CUSTOMERS

All unpaid balances more than 30 days in arrears are subject to late payment charges at the rate equal to the rate paid on 2-year United States Treasury notes for the preceding 12 months ending December 31, plus 10%. Non-residential customers will be notified of the late payment charge percentage with their February bill.

Esta información se puede obtener en Español.

PRIVACY NOTICE

The DPU requires us to cross reference our residential customer database against a database of Transitional Assistance recipients to determine eligibility for our discounted delivery rate. If you do not want to be included in the automated matching process, please call us at the Customer Assistance number on the front.

ARREARAGE MANAGEMENT PROGRAM

The Arrears Management Program (AMP) provides arrears forgiveness to income qualified residential customers. Participants must accept and stay current with monthly Budget Billing payments. For complete details, visit www.nationalgridus.com.

Before you begin any excavation project call 1-888-DIG-SAFE or 811

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