

# Edna DaCosta

## EDUCATION

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**University of Massachusetts, Dartmouth, MA – PhD**, Educational Leadership and Policy Studies, Expected 2020

**University of Massachusetts, Boston, MA – Bachelor of Arts** in Latin American & Iberian Studies (Concentration in Translation Studies); Minor in Anthropology, May 2015

**Universidade de São Paulo, São Paulo, Brazil – Full Immersion Study Abroad**, 2002

**Universidade Federal da Bahia, Salvador, Brazil – Full Immersion Study Abroad**, 2002

## EXPERIENCE

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### **Massachusetts Alliance of Portuguese Speakers**

*Domestic Violence and Sexual Assault Advocate*, April 2015 – Present

- Conduct intakes and risk assessments on domestic violence victims in order to measure the levels of violence
- Design and implement safety plans under for victims of domestic violence
- Develop and maintain resources and implement resource sharing advising strategy
- Clear, efficient communication to direct survivors to appropriate care centers
- Enhance access to care and support (Cape Verdean Creole, English, Portuguese, Spanish)

### **Rio de Janeiro Salon**

*Assistant Manager and Customer Relations*, January 2005 – March 2015

- Supervised all facility operations, managed employees, ensured customer satisfaction
- Designed and implemented training programs for new staff in order to integrate them into the staff culture
- Inventories and maintained data entry and customer records systems

## LEADERSHIP & TRAINING

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SAFEPLAN Training ([www.mass.gov](http://www.mass.gov))

Crisis Management and Emergency Response ([www.barcc.org](http://www.barcc.org))

Boston Area Rape Crisis Center

Boston Interpreters Collective ([www.interpreterscollective.org](http://www.interpreterscollective.org))

Multilingual justice and translation: theory and practice

Cross-Cultural Communication and Medical Interpreting ([www.embracingculture.com](http://www.embracingculture.com))

“Art of Medical Interpretation” certificate program

LLOP—Latino Leadership Opportunity Program ([www.umb.edu](http://www.umb.edu))

The Mauricio Gaston Institute for Latino Community Development and Public Policy

## SKILLS

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*Languages*: Advanced proficiency: Cape Verdean Creole, English, Spanish, Portuguese

*Leadership*: Cross-cultural approaches to problem solving; Group leadership & multilingual capacity building

*Skills*: Proficient in Microsoft word, excel, PowerPoint, and outlook