

# Steven Ross

Dynamic professional with extensive experience at the City of Somerville, excelling in consumer protections and workplace safety. Proven track record in ensuring compliance and enhancing community safety through effective inspections and responsive customer service. Skilled in product inspection and adept at reducing operational inefficiencies, fostering a safer environment for all constituents.

## Skills

- Consumer Protections
- Workplace safety
- Product inspection
- Waste reduction

## Work History

### Sealer ISD/Weights and Measures

City of Somerville , Somerville, MA

September 2022 - Current

- Completed State required certification and participate in all classes to keep current with technical updates
- Inspection of all scales designated for resale, gas pumps, oil trucks and taxi cabs to insure proper compliance
- Perform audits of retail scales and scanners and insure no skimming devices are found at point of sale.
- Answer all consumer complaints and concerns.

### Senior Code Enforcement

City of Somerville , Somerville, MA

August 2021 - September 2022

- Worked flexible hours across night, weekend, and holiday shifts to answer emergency calls.
- Conducted thorough inspections of apartments to ensure tenant safety and compliance with codes.
- Skilled at working independently and collaboratively in a team environment.

### Safety Inspector

City of Somerville , Somerville, MA

April 2021 - August 2021

- Performed all duties as assigned
- Ensured restaurant compliance with Covid-19 regulations.

### ISD Code Enforcement

City of Somerville , Somerville, MA

June 2014 - April 2021

- Worked effectively to insure compliance of trash and snow removal to insure a clean and safe environment for all constituents

### Working Foreman

City of Somerville , Somerville, MA

May 2013 - June 2014

- Performed critical tree trimming in the city.
- Interpreted safety documentation and implemented compliant procedures on work sites to prevent accidents.
- Answered and responded patiently and effectively to customer inquiries, questions and complaints and reduced 311 backup requests to zero.

### Heavy Equipment Operator

City of Somerville , Somerville, MA

April 2006 - May 2013

- Operated machining equipment safely with team of operators.
- Strictly adhered to company safety procedures, noticeably decreasing job site accidents.
- Performed thorough pre-shift and post-shift inspections and accurately completed equipment logs and reports.
- Operated range of heavy equipment on regular basis with advanced skill.

## Education

High School Diploma June 1982  
Somerville High School, Somerville, MA