

# ASHLEY CATATAO



## PROFESSIONAL SUMMARY

Public Safety professional with 14+ years of law enforcement experience in patrol, crisis response, and investigative operations, including specialized work within the Family Services Unit. Experienced in managing high-liability incidents and complex investigations involving domestic violence, sexual assault, child/elder abuse, and sudden deaths. Strong working knowledge of trauma-informed practices, interagency coordination, and legally defensible documentation. Certified Field Training Officer with experience mentoring and evaluating new personnel. Holds advanced education in Criminal Justice and Mental Health Counseling (Trauma Studies), supporting effective communication, decision-making, and leadership in high-pressure environments.

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## PROFESSIONAL EXPERIENCE

### Detective / Police Officer

#### Somerville Police Department – Family Services Unit | Somerville, MA | 2011–Present

- Investigate and manage high-risk cases including violent assaults, sexual assaults, domestic violence, child abuse, elder abuse, and sudden/unattended deaths.
- Coordinate emergency and investigative responses with partner agencies including the Middlesex District Attorney’s Office, Department of Children and Families, advocacy organizations, and regional law enforcement partners.
- Conduct trauma-informed interviews and investigations while maintaining professionalism, neutrality, and attention to victim safety and case integrity.
- Prepare thorough reports and case documentation to support criminal prosecution, protective orders, and follow-up investigative actions.
- Perform risk/threat assessments, develop investigative strategies, and assist in coordinated multi-agency operations as required.
- Field Training Officer (FTO): onboard, mentor, and evaluate new officers and trainees through scenario-based learning, coaching, and performance feedback.
- Provide courtroom testimony and case updates in support of criminal proceedings and ongoing investigations.

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## **EDUCATION**

**Master of Education (M.Ed.) – Mental Health Counseling (Trauma Studies) | Cambridge College | 2025**

**Master of Arts (M.A.) – Criminal Justice | University of Massachusetts Lowell | 2017**

**Graduate Certificate – Forensic Criminology | University of Massachusetts Lowell | 2015**

**Bachelor of Science (B.S.) – Sociology (Crime & Justice) | Suffolk University | 2010**

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## **SELECTED TRAINING & CERTIFICATIONS**

- Crisis Intervention Team (CIT) Certification
- Certified Sexual Assault Investigator
- ICAC / Internet Crimes Against Children Investigator Training
- Trauma-Informed Criminal Justice Responses
- Advanced Sexual Assault & Stalking Response
- NASRO Adolescent Mental Health
- Crisis Communication for Street Officers
- Child Abduction Response & Unexplained Child Death Investigations