

## Study Elements







**Property Analysis** 

**Financial Analysis** 

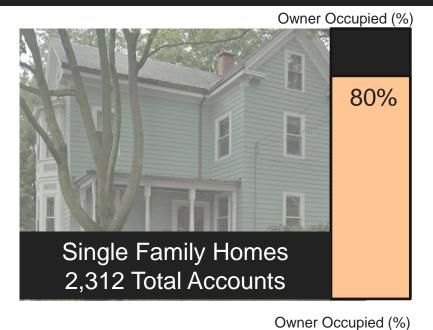
**Customer Impacts** 

**Identify** which properties and utility accounts are qualified as owner-occupied

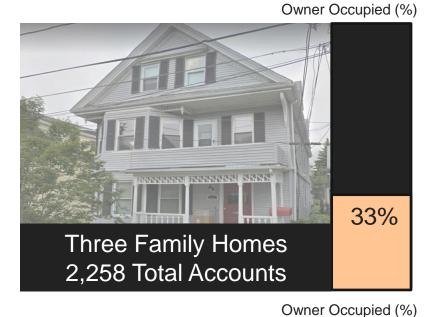
**Determine** the total value of owner-occupied discounts and ensure the utility is revenue neutral

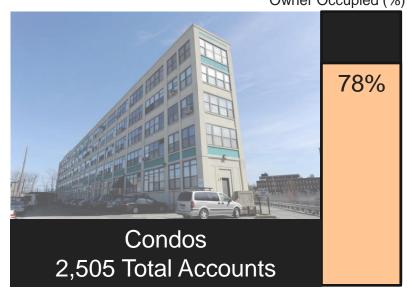
Calculate the customer bill impacts of providing an owner-occupied discount

# Parcel Analysis



Two Family Homes
5,007 Total Accounts





## Owner-Occupant Discount Analysis

### Analysis Assumptions:

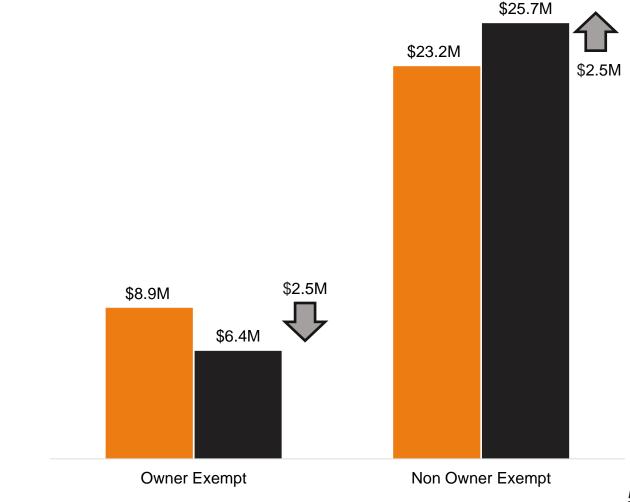
- Owner occupied discount of 30% applied to all owner-occupied accounts
- 2) Revenue neutrality within the utility (Required by legislation)
- 3) Revenue reduction assumed to be recovered from all non-owner-occupants (residential and non-residential)

### Somerville Water & Sewer Revenues

# Financial Analysis:

- Owner occupied discount of 30% equals \$2.5M reduction in revenue
- Requires an increase of 11% or \$2.5M in revenue to be recovered non-owner accounts

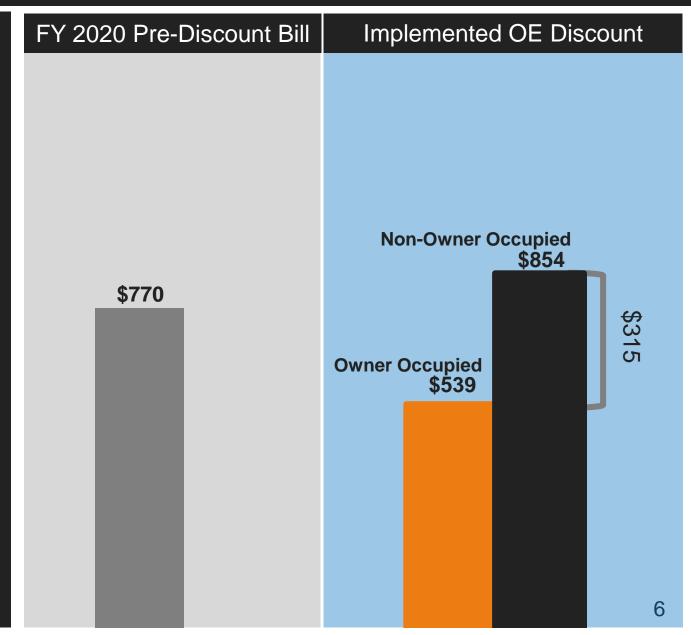
- Revenues by Owner Status without Discount
- Revenues by Owner Status with Discount



## Average Single-Family Annual Bill Impacts

# Customer Impact:

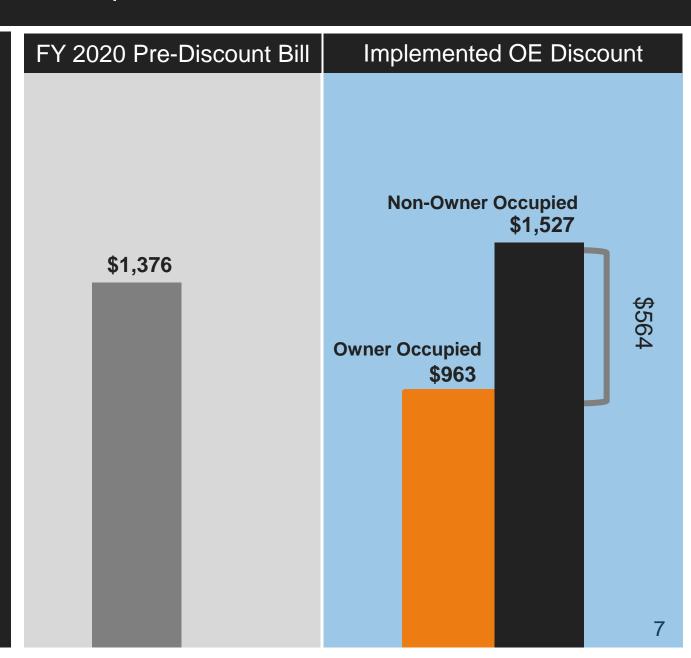
- Owner-occupied customers will save 30% on their bill (reduction of \$231)
- Non-owner occupied customers will see their bill increase by 11% (increase of \$84)



## Average Two Family Annual Bill Impacts

# Customer Impact:

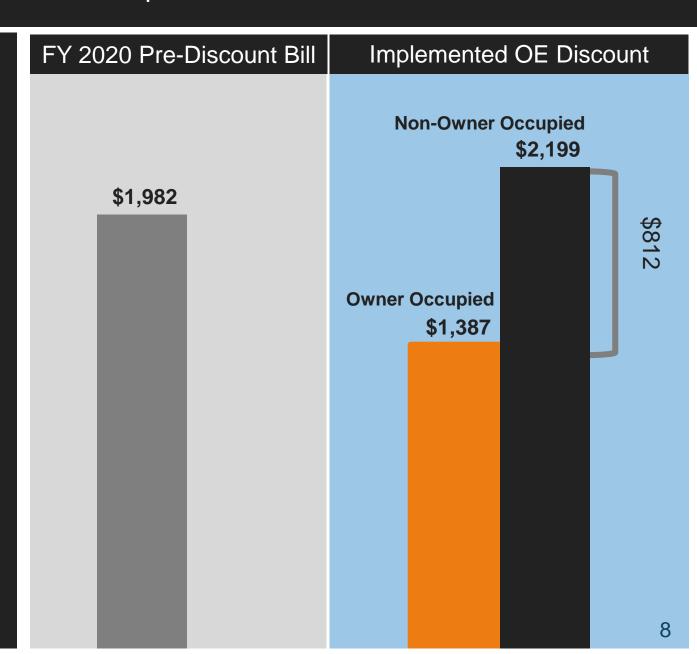
- Owner-occupied customers will save 30% on their bill (reduction of \$413)
- Non-owner occupied customers will see their bill increase by 11% (increase of \$151)



### Average Three Family Annual Bill Impacts

# Customer Impact:

- Owner-occupied customers will save 30% on their bill (reduction of \$595 annually)
- Non-owner-occupied customers will see their bill increase by 11% (increase of \$217 annually)

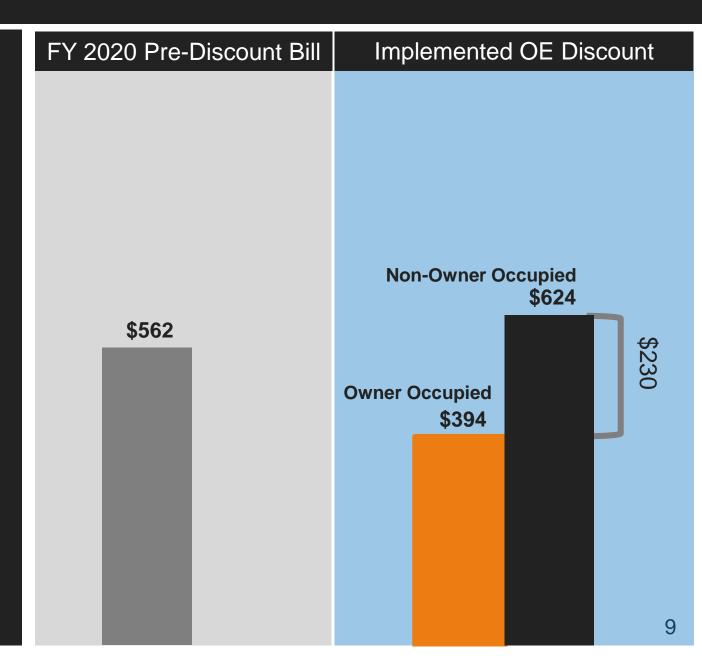


FY 2018 Average Three-Family Volume is 126 CCF = ~94,000 Gallons

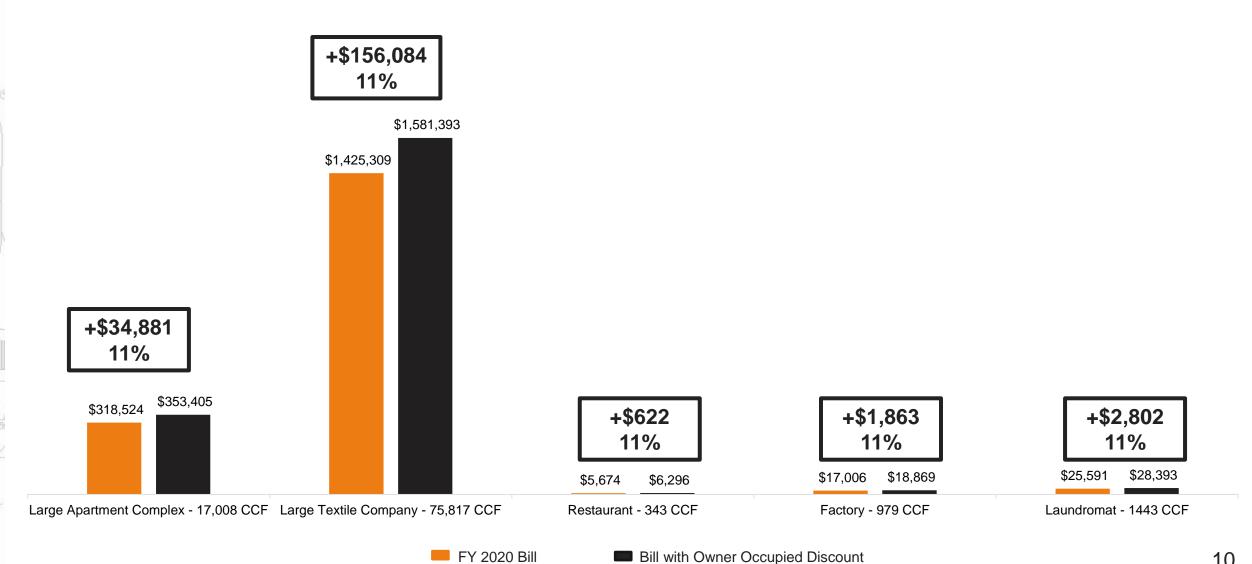
## Average Condo Annual Bill Impacts

# Customer Impact:

- Owner-occupied customers will save 30% on their bill (reduction of \$168)
- Non-owner-occupied customers will see their bill increase by 11% (increase of \$62)



## Non-Owner-Occupied Annual Bill Impacts

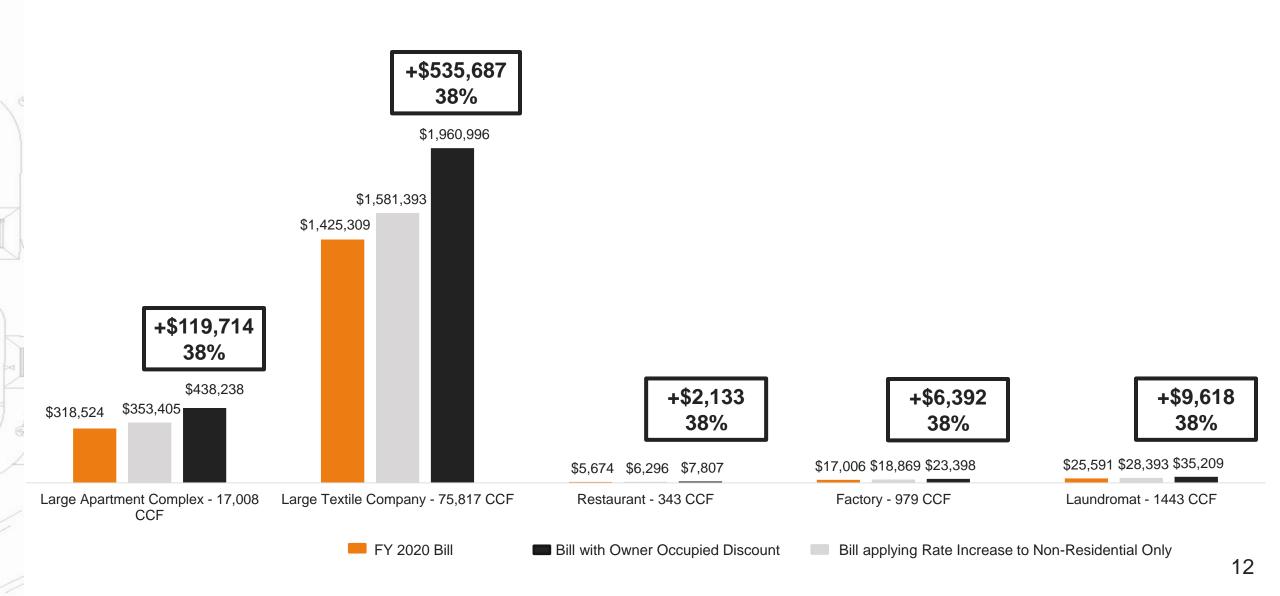


## Owner-Occupant Discount Analysis

### Alternative Approach:

- 1) Owner occupied discount 30%
- 2) Revenue neutrality within the utility (Required by legislation)
- 3) Revenue reduction assumed to be recovered from **only** non-residential accounts

# Non-Owner-Occupied Annual Bill Impacts (Non-Residential Only)



# Implementation Considerations

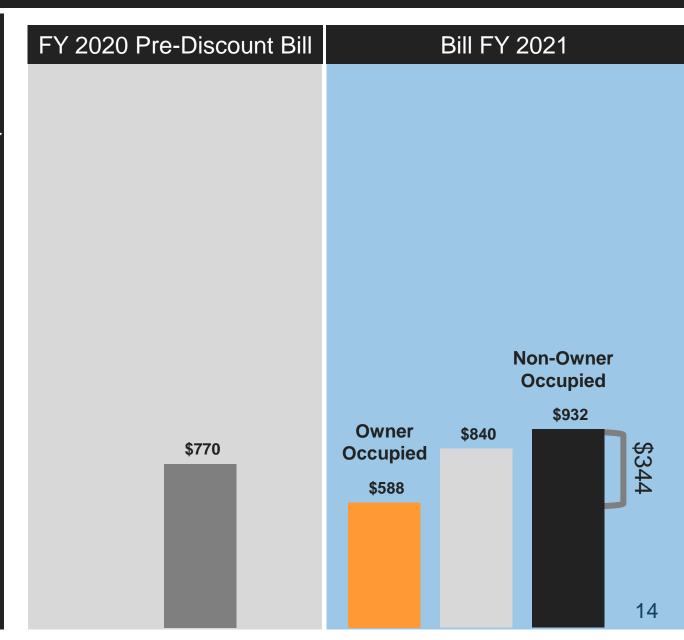
- Significant billing system changes would need to be made in order to administer an owner-occupied discount
- Certain utility accounts have mixed owner-occupied volume and non-owner volume

 Other changes to the utility rates during implementation will complicate customer impacts

# Average Single-Family Annual Bill Impacts

# Customer Impact:

- FY 21Revenue Increased 7.5% for water and 10% for Sewer
- Owner-occupied customers will save 23.6% on their bill (reduction of \$182)
- Non-owner occupied customers will see their bill increase by 21.1% (increase of \$162)

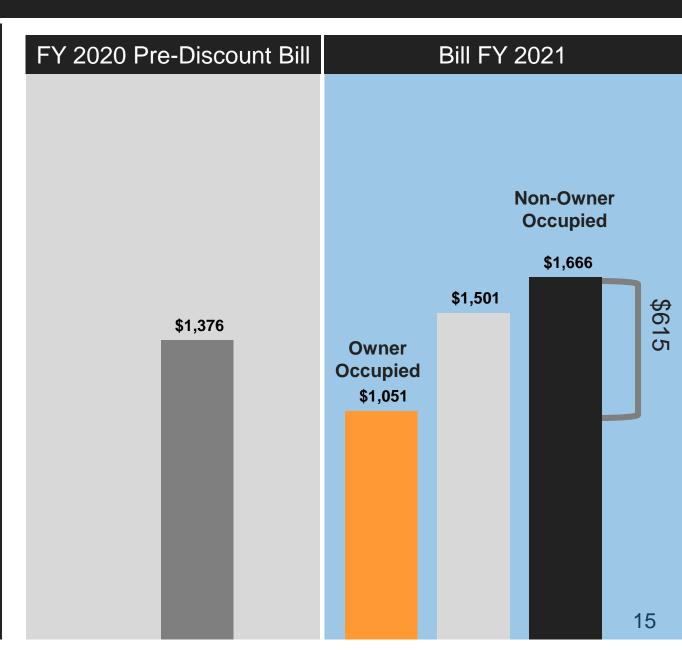


FY 2018 Average Single-Family Volume is 56 CCF = ~42,000 Gallons

## Average Two-Family Annual Bill Impacts

# Customer Impact:

- FY 21Revenue Increased 7.5% for water and 10% for Sewer
- Owner-occupied customers will save 23.6% on their bill (reduction of \$325)
- Non-owner occupied customers will see their bill increase by 21.1% (increase of \$290)

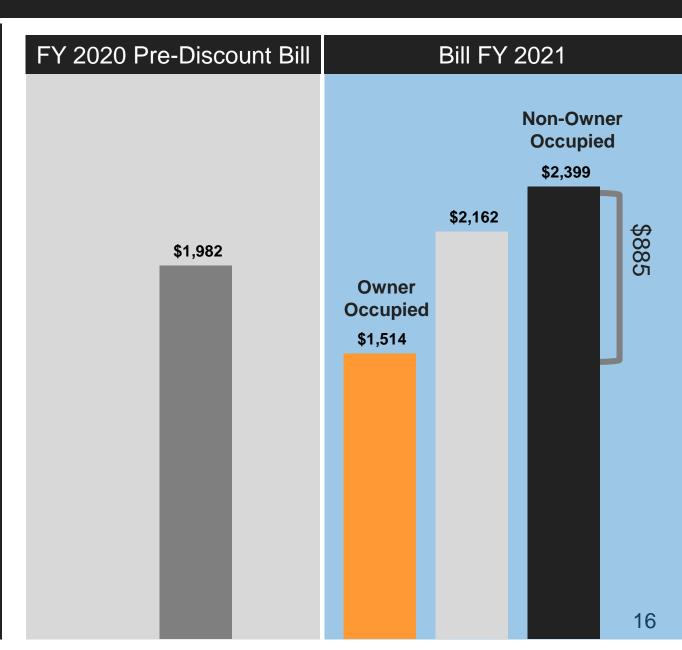


FY 2018 Average Two-Family Volume is 91 CCF = ~68,000 Gallons

## Average Three-Family Annual Bill Impacts

# Customer Impact:

- FY 21Revenue Increased 7.5% for water and 10% for Sewer
- Owner-occupied customers will save 23.6% on their bill (reduction of \$468)
- Non-owner occupied customers will see their bill increase by 21.1% (increase of \$417)

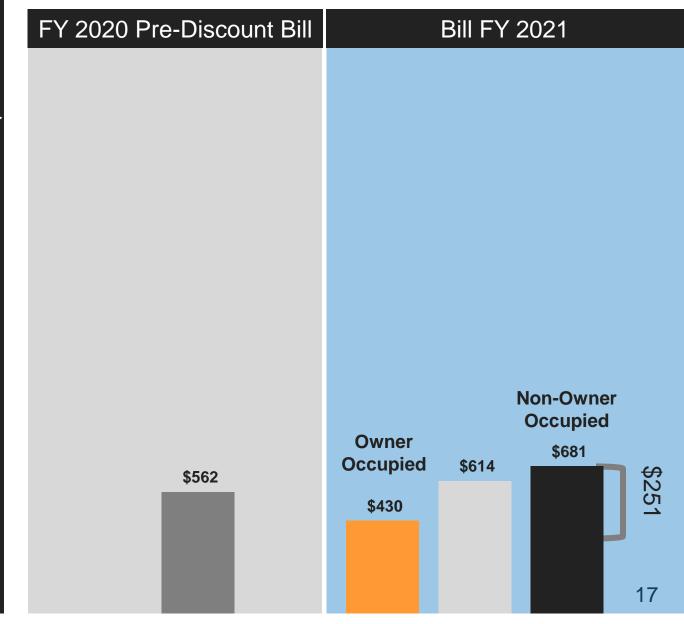


FY 2018 Average Three-Family Volume is 126 CCF = ~94,000 Gallons

# Average Condo Annual Bill Impacts

# Customer Impact:

- FY 21Revenue Increased 7.5% for water and 10% for Sewer
- Owner-occupied customers will save 23.6% on their bill (reduction of \$132)
- Non-owner occupied customers will see their bill increase by 21.1% (increase of \$119)



FY 2018 Average Condo Volume is 44 CCF = ~33,000 Gallons

# Summary of Analysis

### Owner Occupied Bill Impacts

Customer Example	FY 2020 Bill	Implemented OE Discount	FY 2021	Change \$	Change %
Single-Family Home	\$770	\$539	\$588	(\$182)	(23.6%)
Two-Family Home	\$1,376	\$963	\$1,051	(\$325)	(23.6%)
Three-Family Home	\$1,982	\$1,387	\$1,514	(\$468)	(23.6%)
Condo	\$562	\$394	\$430	(\$132)	(23.6%)

### Non-Owner Occupied Bill Impacts

Customer Example	FY 2020 Bill	Implemented OE Discount	FY 2021	Change \$	Change %
Single-Family Home	\$770	\$854	\$932	\$162	21.1%
Two-Family Home	\$1,376	\$1527	\$1,666	\$290	21.1%
Three-Family Home	\$1,982	\$2,199	\$2,399	\$417	21.1%
Condo	\$562	\$624	\$681	\$119	21.1%







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