

John Long

From: Mike Jaffe <mjaffe@eastportrealestate.com>
Sent: Tuesday, July 09, 2019 2:25 PM
To: John Long
Cc: Iacovino, Zoe (SEN); James Nicholoro; John Sousa; patricia.jehlen@masenate.gov
Subject: FW: [External]: Pat Jehlen Contact form Result #4489021 - 343 Medford St. Somerville - Hearing 7/11 Manhole 12138 on Medford Street - WO #2286372
Attachments: Eversource Manhole Issue Location 2.pdf

Hi Mr. Long,
I hope you've been well, it's been a while.

I will not be able to attend the meeting on Thursday evening at 7pm but would appreciate you discussing some ongoing concerns we have at 343 Medford Street. See below.

We've tried and tried to find a resolution to the issue described below and attached but have continued to run into brick walls. While service to 343 Medford St is fine now, we lose a leg of power frequently in the winter and when there are heavy rains. The manhole at issue is shown on the attached plan.

We'd very much appreciate it if this could be addressed and we can work towards a resolution. I'm available to meet on site along with the building electrician, John Sousa of Mt. Auburn Electric. We'd also appreciate it if an inspector from the city could be at the meeting.

Please feel free to provide my contact information and thank you for your help.

Thank you, please confirm receipt and please let me know if you have any questions.

Michael Jaffe | *Vice President*
Eastport Real Estate Services
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2019 BEST PLACES TO WORK

From: Mike Jaffe <mjaffe@eastportrealestate.com>
Sent: Thursday, March 07, 2019 12:36 PM
To: 'James Nicholoro' <cambpiano@hotmail.com>; 'John Sousa' <john@maelectric.net>
Cc: 'Zoe.Iacovino@masenate.gov' <Zoe.Iacovino@masenate.gov>
Subject: RE: [External]: Pat Jehlen Contact form Result #4489021 - 343 Medford St. Somerville

Hi Ms. Iacovino,
My name is Mike Jaffe and I manage the building at 343 Medford Street in Somerville for Malta Realty Trust. I very much appreciate you reaching out to Eversource on the building and James' behalf.

I assure you the problem is only fixed for now and we'll be calling them again when we get heavy rains in the spring, if not sooner. This is an ongoing and chronic problem that they come out to fix several times per year and it is extremely disruptive to

everyone in the building, especially James. There is a manhole that routinely floods between the building and Sarma restaurant, closer to Sarma, on Pearl Street. See attached.

I've cc'd the building electrician John Sousa of Mt. Auburn Electric here, he has the best technical understanding of what happens and why and would be willing to assist in a discussion or meeting with the proper engineers at Eversource.

We'd appreciate your help in bringing this to Eversource attention and continuing to follow up until resolved, feel free to pass along my contact information to them and give me call anytime.

Many thanks again.

Michael Jaffe, Vice President
Eastport Real Estate Services
107 Audubon Road #2-301
Wakefield, MA 01880
781-890-5855 x123

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From: James Nicoloro <cambpiano@hotmail.com>
Sent: Thursday, March 07, 2019 12:23 PM
To: Mike Jaffe <mjaffe@eastportrealestate.com>
Subject: Fwd: [External]: Pat Jehlen Contact form Result #4489021

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From: Iacovino, Zoe (SEN) <Zoe.Iacovino@masenate.gov>
Sent: Thursday, March 7, 2019 12:08:02 PM
To: James Nicoloro
Subject: RE: [External]: Pat Jehlen Contact form Result #4489021

Hi James,

I apologize I misunderstood your last email and thought Eversource had reached out to you. **Eversource clarified with me that the issues that causes the outages have both been repaired and they did not attribute them to flooding or water damage. One was a transformer malfunction and the other was a phase wire issue. Please let me know if you have any further questions for Eversource.**

Best,
Zoe

Zoe Iacovino
*Constituent Services Director
Office of Senator Patricia Jehlen*

From: James Nicoloro [<mailto:cambpiano@hotmail.com>]
Sent: Wednesday, March 06, 2019 9:01 PM
To: Iacovino, Zoe (SEN)
Subject: Re: [External]: Pat Jehlen Contact form Result #4489021

Actually we are waiting to hear back, for a few months now, which is why I reached out to you folks. We understand this is not something that is going to happen right away but with all the construction of the Green Line and the High

School we know the man hole where our power comes from is going to fail more often. So we would like to know that this is on their radar and a plan with a time frame is in place.

Thanks again, James Nicoloro

From: Iacovino, Zoe (SEN) <Zoe.Iacovino@masenate.gov>
Sent: Wednesday, March 6, 2019 11:43 AM
To: James Nicoloro
Subject: RE: [External]: Pat Jehlen Contact form Result #4489021

Happy to help, did you have any questions that Eversource didn't answer?

Best,
Zoe

Zoe Iacovino
Constituent Services Director
Office of Senator Patricia Jehlen

From: James Nicoloro [<mailto:cambpiano@hotmail.com>]
Sent: Tuesday, March 05, 2019 3:22 PM
To: Iacovino, Zoe (SEN)
Subject: Re: [External]: Pat Jehlen Contact form Result #4489021

Thanks for doing this... we have had some communications with Loquita Sanders at Eversource about this problem.
Thanks James Nicoloro

From: Iacovino, Zoe (SEN) <Zoe.Iacovino@masenate.gov>
Sent: Friday, March 1, 2019 1:57 PM
To: cambpiano@hotmail.com
Subject: RE: [External]: Pat Jehlen Contact form Result #4489021

Hi James,

Thank you for reaching out to Senator Jehlen's office. I have reached out to Eversource for you and I am waiting to hear back from them with more information. I will hopefully have a response for you early next week at the latest.

Best,
Zoe

Zoe Iacovino
Constituent Services Director
Office of Senator Patricia Jehlen

From: form_engine@formsite-prod-3-195754968.us-east-1.elb.amazonaws.com [mailto:form_engine@formsite-prod-3-195754968.us-east-1.elb.amazonaws.com]
Sent: Friday, March 01, 2019 7:43 AM
To: Jehlen, Patricia (SEN)
Subject: [External]: Pat Jehlen Contact form Result #4489021

You've received a new contact form submission

Your name James Nicoloro

Your email address cambpiano@hotmail.com

Your phone number 617-529-4061

Address 343 Medford Street

City Somerville

State MA

Zip 2145

Subject Eversource

Message Although Senator Jehlen knows me as her piano tuner, I have had my piano shop on Medford Street for well over twenty years. The piano shop is located on the 3rd floor and it is absolutely necessary to have an elevator. The electricity comes from underground and the manhole fills with water which "kills" the power. This happens a lot and we have asked Eversource to fix this problem, but it seems to fall on deaf ears. Our fear is that this will fail when someone is in the elevator. It takes days for them to respond sometimes. I would like to have some support to get Eversource to act. Thank you, James Nicoloro

This email was sent to Patricia.Jehlen@masenate.gov as a result of a form being completed.
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