# JUSTIN BONNER

### OBJECTIVE

Seeking for a job as a Fire Captain with Somerville Fire Department where I can utilize my strong leadership, communication skills and knowledge related to firefighting and emergency rescue methods.

#### **PROFESSIONAL EXPERIENCE**

### **Somerville Fire Department**

Fire Lieutenant - Somerville, MA (03/2011 - Current)

- Responsible for supervising other firefighters and fire engineers when working at a fire scene or other emergency
- Organizes and supervises the day-to-day tasks at the fire station, and also provides training on safety procedures and fire equipment to firefighters and engineers
- Responsible for utilizing the fire and rescue equipment, as well as providing emergency medical treatment to victims as necessary
- Assists with employee training and evaluation, and may be responsible for preparing and presenting educational lectures for the public as well.

### **Somerville Fire Prevention Bureau – Acting Captain** (03/2019 – Present)

- Conducted inspections and tests of extinguishing and alarm systems.
- Studied commercial and industrial processes with chances of fire hazards in specified areas
- Ensured fire protection setting is in compliance with applicable codes and standards
- Interpreted various fire protection codes, standards and ordinances for the public
- Verified plans and specifications on special hazards operations, fire protection and extinguishing systems
- Enforced codes to ensure abatement of identified violations and hazards
- Issued citations and notices of violations of applicable codes to violators
- Provided general information regarding department policies, procedures and regulations

## DTZ, a UGL Company

### Project Support & Tier 2 Tech Support - Newton, MA (04/2012 - 06/2014)

- Tier 2 troubleshooting of technical issues for a 10,000+ global employee base
- Testing and rollout of new and/or proprietary software systems
- Day to day upkeep and optimization of IT infrastructure for North America
- Project discovery and planning: Guide work from client needs and idea to goals and delivery. Pull together team leaders and account staff to research and define new products and budget. Build and delegate work plans, communicating progress to account executives

## **AT&T Connect**

Tier 2 Technical Support – Cambridge, MA (10/2009 – 04/2012)

- Second level support for the AT&T teleconferencing client
- Meet with clients of software to assist with advanced troubleshooting of client software
- Resolves and researches key customer issues with an efficient, accurate, and timely manner

- Assists in executing departmental projects
- Professional and pleasant interpersonal and communication skills that are essential for servicing internal and external stakeholders
- Effectively communicate with members or employees and to solve day-to-day problems involving several variables in standard situations.

## **United States Marine Corps**

Sergeant – Tactical Data Networker – Okinawa Japan, Seoul South Korea, Oceanside California (07/2001 – 07/2005 and & 10/2007–04/2009)

- Billet of Communications Platoon Sergeant while deployed for 2 tours in Iraq
- Noncommissioned officer in charge for encryption for all battalion communication devices with accredited national security clearance
- Worked with NSA on security of all Marine Forces Korea communication and IT systems

### EDUCATION

Anna Maria College – currently persuing a Bachelors of Science Degree Bunker Hill Community College – Associates in Fire Science Degree (High Honors) Arlington High School – High School Diploma (1998)