

Sergio Costa

SKILLS

Excellent leadership, organizational and analytical skills
Fluent in English, Portuguese and Spanish
Proficient in MS Word, Internet research and general computer skills

CERTIFICATIONS/ LICENSES

Massachusetts State Police Academy SSPO 27.
NELETC Reserve Intermittent Police Academy.
Certified State Police Academy 40 hours Firearms Training.
Certified MPTC 20 hours Firearms Training.
Certified MPTC 10 hours Advanced Firearms Training.
Certified Massachusetts DCJIS.
Certified MA LTC Class A.
Certified D.W.I Detection and Standardized Field Sobriety Testing.
Certified RADAR and LIDAR Operator.
Certified Nasal Narcan.
Certified Suicide Prevention.
Certified State Police Academy Speed Measurements CORE.
Certified State Police Academy Healthcare Provider CPR, First Aid & AED.
Incident Command System Online Training: IS100, IS200, IS700.

EDUCATION

Bunker Hill Community College, Charlestown, MA
Criminal Justice, A.S. Degree.

WORK EXPERIENCE

Framingham State University Police Department, Framingham, MA 2016 – present
Police Officer

- Patrol University property
- Perform security checks on buildings and residence halls
- Observe and take appropriate action in the event of suspicious activity
- Investigate reported crimes
- Enforce traffic ordinances and direct traffic
- Interview suspects and witnesses
- Answer calls for protection of life and / or property
- Make forcible arrests when necessary
- Public relations – talk to and guide the public, represent the department, perform community service, which involves talking to students, etc.

Harvard University Dining Service, Cambridge, MA

2009 – present

Storekeeper

- Receive and properly organize stock for dining facility that serves 1,500 people per day
- Stock shelves, maintain inventory, monitoring around 100 produce and frozen items daily
- Process delivery paperwork, communicating with purchasing about missing items

Somerville Auxiliary Police Department

2010 – 2015

Lieutenant -Supervisor

- Patrol city property – monitor all schools and parks for suspicious activity and safety
- Special event assignments (traffic control, etc.)
- Special back-up assistance to Police and Fire Departments
- Public relations – talk to and guide the public, represent the department, perform community service, which involves talking to students (in different languages) about drug use, bullying, etc.

Russo & Sons, Watertown, MA

2003 – 2009

Driver

- Delivered products to all of new England
- Handled large volumes of cash
- Trained new employees (showed them the customer routes, helped them with customer service)

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WORK EXPERIENCE (continued)

Target Department Store, Everett, MA

2002 – 2003

Security Officer

- Inspected packages
- Assisted in the arrest of suspects
- Responded to emergency situations such as lost children, fire alarms, ambulances, etc.

Cheesecake Factory, Cambridge, MA

1998 – 2005

Bar back / Busser

- Stocked bar
- Handled large volume of cash
- Assured customer satisfaction

ACTIVITIES

Organizer: Immigrant community (work with non-English speakers)

Soccer (community league)

Weight lifting and other bodybuilding activities