

Henry Lima



Objective: To contribute my time, talents, and expertise to the betterment of my community.

Experience:

National Grid, Malden, MA

Meter Service Representative

(2024 – Present)

- Performs safe and efficient meter readings across various urban and suburban routes.
- Collects past due accounts and ensures proper deactivation and reactivation of electrical services, adhering to company protocols.
- Prioritizes team safety by collaborating with colleagues to maintain a hazard-free work environment.

Security at Lesley University, Cambridge, MA

Public Safety Dispatcher

(2024 – Present) (Per Diem)

- Maintains campus safety for Lesley University's three campuses by monitoring security systems, dispatching officers for emergencies and routine tasks, and logging all security-related actions.
- Ensures efficient response to critical situations by dispatching security officers promptly for emergencies and other high-priority matters.
- Enhances situational awareness by actively monitoring CCTV footage and meticulously logging all patrols, visitor activity, and security actions on campus.

Independent Contractor, Somerville, MA

Maintenance Assistant

(2022 – 2024)

- Conducted maintenance and painting at various properties.
- Moved heavy furniture, appliances, and equipment.
- Cleaned windows, gutters, pavement, and other exterior surfaces

F/V Daystar, Marshfield, MA

Sternman

(2021 –2024) (Seasonal)

- Worked within a team to ensure crew safety.
- Loaded bait/equipment and maintain a clean vessel.
- Bait, empty, stack, and drop lobster traps.

American Sweeping Co., Dorchester, MA

Snow Removal Operator

(2019 – 2024) (Seasonal)

- Conducted snow removal of Conley Terminal, Boston.
- Operated heavy equipment.
- Transportation Worker Identification Credentials (TWIC) approved.

Lyft/Uber, Boston, MA

Rideshare Driver

(2018 – 2020)

- Transport passengers to the desired location in a safe and timely manner.
- Provide high-quality customer service.
- Maintaining a clean and presentable vehicle.

Middlesex Sheriff's Office, Cambridge/Billerica, MA

Correctional Officer/Deputy Sheriff

(1999 – 2005 and 2008 – 2016)

- Maintain care, custody, and control of detainees and inmates.
- Transport and monitor detainees to other facilities.
- Secure all properties within and surrounding the Middlesex County facilities.
- Provide a safe and secure environment for all staff, detainees, and visitors.

Interactive Data, Bedford, MA

Customer Service Representative

(2006 – 2008)

- Customer service for stock agents, brokers, and fund companies.
- Maintained financial records.
- Provided price changes and challenges for end-of-day stock exchange.

Four Seasons Hotel, Boston, MA

Security Officer

(2005 – 2006)

- Monitored and secured all property within the hotel.
- Provided security protection for staff and guests.
- Security details for politicians, dignitaries, and celebrities.

Cambridge Health Alliance, Cambridge, MA

Hospital Police Officer/Constable

(1996 – 2000)

- Provided a safe and secure environment for staff and patients.
- Monitored and secured all CHA properties.
- Provided one-to-one care in the Emergency and Psychiatric Departments.

Green Street, Cambridge, MA

Head of Security

(1995 – 2006)

- Responsible for the hiring and training of security staff.
- Provided a safe and secure environment for patrons and staff.
- Monitored alcohol consumption within Cambridge regulations.

Training:

- Graduated M.S.O. 27th Basic Training Academy 2000
- Graduated Deputy Sheriff's Program w/ N.E.R.P.I curriculum 2008
- Intro to Fire Prevention Course 2015
- Completed E.M.T Course 2015
- FEMA NIMS IS-00700a. 2015
- FEMA ICS-100, 00100.b 2015
- Yearly Certified First Responder 1999 – 2005 and 2008 – 2015
- Yearly In-service Law Enforcement/Medical/Fire Training 1996 – 2005 and 2008 – 2015
- Anti-Terrorism, Active-shooter Training 2024
- De-escalation Class 2024
- The Smith System Defensive Driving Course 2024

Volunteering and Awards:

- Member of M.S.O. Honor Guard 2008 – 2015
- M.S.O. Exceptional Performance Award 2013

Education:

- Somerville High School / S.C.A.L.E. (Diploma)
- Bunker Hill Community College 1999 – 2000
- Middlesex Community College 2015