David B. Goodridge

TECHNICAL INFORMATION

Hardware: Cisco Switches, Cisco UCS, Palo Alto Firewall, Pulse Secure SSLVPN Appliance, Juniper Firewall, Citrix Xenserver, Juniper SSL Appliance, Barracuda Spam Firewall, Dell Servers, iSeries/AS400, IBM S/360, PC, MAC, iPad

Software: Cisco CatOs and IOS, Cisco UCM, Unity Connection, Unified Call Center Express, Opentext RightFax, Nuance Speech Attendant, ScreenOS, Windows 2003/2008, Exchange 2000/2003, Active Directory, Group Policy, Powershell Scripting, RPG400, RPGII, RPGILE, and Synon/2E. Exposure to Java, COOL:Plex, COBOL, Visual Basic, Pascal, Fortran, Assembler, MS Access, Brio

Utility: Solarwinds, Tivoli Storage Manger, SEU/400, SDA/400, RLU/400, Turnover Change Management System, Silvon Change Management System, EZVIEW, MS Office, Abstract/Probe+, WordPerfect for Windows, CC:Mail, Showcase Vista, Patton & Patton Flowcharting, Lotus 4.0 for Windows, MS Project for Windows.

WORK EXPERIENCE

City of Somerville, IT Department

Interim CIO	(04/2019-present)
Deputy IT Director	(10/2016-04/2019)
Network Manager	(06/2008-10/2016)
System Administrator	(06/2007-06/2008)

- Set direction for future of network design including the beginnings of redundancy.
- Work with Police, DPW, and electrical contractor in regards to generator setup and implementation.
- Support radio system infrastructure used by Fire, Police, DPW, and Traffic and Parking.
- Helped with coordination and implementation of Office 365 infrastructure.
- Implemented move of external DNS services to cloud based platform.
- Work with CIO and Police personnel to consolidate police domain into city domain.
- Implementation of remote sites for police substations and library branch office.
- Work with DPW and 3rd party vendor with camera and access control implementation.
- Implement and support new Traffic and Parking infrastructure with new 3rd party vendor.
- Work with Somerville Public Schools IT department as needed.
- Work with CIO on a purchase of a SAN and Virtualization solution, network upgrades including core router replacement and other infrastructure strategies.
- Work with CIO to shutdown old Meridian phone system.
- Point person for IT-related network and voice items associated with build out of new school in the city in conjunction with Capital Projects and construction team.
- In charge of all network operations – Fully Cisco flat switched network, Palo Alto Firewall, Juniper Firewalls, Pulse Secure and Juniper SSL/VPN for remote access.
- In charge of everything voice related – Nuance Speech Attendant, Cisco Call Manager 8.5, Unity Connection 8.5, UCCX 8.5, CDR software and old Meridian PBX switch.
- Work on building servers for various applications needed to support network.
- Support and maintenance of Cisco Call Manager, Unity Connection, Contact Center Express, Cisco Emergency Responder, RightFax and Speech Attendant applications.
- Work on various applications to support network: Deploy, eTrust AV, AD, group policy, security/distribution list structure, exchange 2003, Barracuda spam filter.

City of Somerville, IT Department
Interim CIO   (04/2019-present)
- Worked on project to migrate the Police department from an Exchange 2000/AD 2000 setup on an old server to a newer server with Exchange 2003/AD 2003.
- Worked on project with consultant to upgrade from Windows NT to Windows 2003 domain as well as Exchange 5.5 to Exchange 2003.
- Work on various workorders/problems submitted by user community.

City of Somerville, School IT Department
Technical Specialist   (09/2005-05/2007)
- Team member working on any issues relating to computing for 4 schools. These issues involve pc or printer issues, reset of passwords, adding pc's to the Active Directory domain, using Ghost to image pc's, audio/visual/video equipment, etc.

LDG Reinsurance Corporation   **1996-2005**
Asst, IT Director   (02/2002-05/2005)
Technical Support Manager   (02/2000-01/2002)
Programmer/Analyst   (09/1996-01/2000)
- Worked on project to consolidate AS400 to new Corporate AS400 including the separation of batch subsystems and reconsolidation of interactive subsystems.
- Responsible for any custom programming for London users using 3rd party package called IRIS.
- AS400 technical support lead person regarding any system or RPG programming issues.
- Team member working on consolidation/move of offices.
- Team member in reviewing requirements for SOX (Sarbanes-Oxley Act).
- Coordinate/participate in any pc server/desktop initiatives/rollouts required by corporation.
- Performed resolution of any reported pc issues.
- Team member working on the setup/testing of Disaster Recovery @ Sungard facility.
- Responsible for liaising with other subsidiaries to analyze, design, code and implement projects. As well as provide recommendations on other 3rd party products.
- Responsible for budgeting and maintaining a consistent workflow within the department.
- Responsible for maintaining AS/400 hardware and software including ptf management, release upgrades, software installs, profile maintenance, offsite tape rotation schedules.
- Performed analysis work in planning for needed disk capacity.
- Primary support person on all system issues including our security setup involved with group profiles as well as adopting authority. Support included our London office.
- Implemented Tivoli Storage Manger on AS/400 backing up 3 NT Servers.
- Site coordinator for the integration of Clarus (formerly SQL) Financials.
- Responsible for the implementation of a Change Management Software Package.
- Developed software for a multi-company environment using RPG/400 and Synon/2E.
- Responsible for the upgrades of Synon/2E and Obsydian products.
- Member of the beta group for the Obsydian 3.0 product.

USCI, Division of C.R. Bard Inc.   **1989-1996**

     Sr. Pgmr/Analyst-Application Specialist II   (12/1994-09/1996)
     Programmer/Analyst-Application Specialist I   (08/1991-12/1994)
     Programmer   (10/1989-08/1991)
     Associate Programmer   (02/1989-10/1989)

- Coordinated efforts between User Community, Divisional I/S, and Corporate I/S in completion of consolidation of plant locations and the merger of divisions.
- Designed and developed software for use in a multi-divisional and multi-location environment on an AS/400 using RPG/400.
- Application Leader of Online Packaging Inventory System.
- Lead programmer/analyst in the software development of a Lot Locator System (Warehouse Tracking), Physical Inventory Automation System, and Commissions System.
- Automation of accounting practices including the following: Journal Entry Source Listing, Rollforward, and Budgets System.
- Project Leader successfully developing and implementing systems such as: Sterility Controls System and the Investigational Device Tracking System. This included the development of functional and detailed project specifications.
- Helped develop departmental standards for programming and software validation.
- Team member of a successfully implemented Change Management Software Package used as the standard for the corporation.

McCracken Computers, Inc.   **1987-1989**

     Programmer   (02/89-02/89)
     Associate Programmer   (10/87-02/88)

- Completed programming from project specifications on financial type applications.
- Worked with Project Leader for completion of project.
- Worked with client QA personnel to ensure reliability of software.

EDUCATION/SEMINARS

     Bentley College

Network+ Curriculum	(10/2007)
Exchange 2003	(11/2007)
CISCO ICND Curriculum	(12/2007)
A+ Curriculum	(02/2003)
Introduction to VB.NET	(08/2002)
Windows 2000 – Network/Operating Essentials	(10/2000)
Windows 2000 – Implementing Professional/Server	(11/2000)
Enterprise Java	(07/1999)
Mastering Web Site Fundamentals	(06/1999)
Introduction to Java	(05/1999)
NT Administration Coursework	(12/1998)
Obsydian (OO) Cousework	(10/1997)
Synon/2E Coursework,	(04/1997)
Windows Tips and Techniques	(10/1994)
Visual Basic Bootcamp	(05/1994)
Common Users Group	(03/1997)

References available upon request.