

JEREMY P. MENDELSON

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EXPERIENCE

MASSACHUSETTS BAY TRANSPORTATION AUTHORITY

Boston, Massachusetts

Senior Transportation Planner

January 2011 – Present

Monitor performance of bus and rail services in Cambridge, Somerville and surrounding municipalities
Design and implement route and schedule changes to increase capacity and improve service reliability
Maintain and analyze performance data to identify service issues and propose corrective action
Plan and evaluate service changes to accommodate construction projects or address operational needs
Manage contracted and subsidized suburban bus service performance and budgets
Coordinate with municipalities, state agencies and stakeholders to maintain and improve service delivery
Create and distribute passenger advisory notices and assist with customer service campaigns

TRANSYSTEMS

Boston, Massachusetts

Transit Planner

July 2008 – June 2010

Perform service, operations and facility planning for transit agencies
Analyze existing services and facilities to identify needs and deficiencies
Develop performance metrics and evaluation methods
Prepare sustainable improvement plans to increase efficiency and effectiveness
Compile and analyze geospatial and statistical data and produce maps using GIS software
Write technical reports and present findings to clients, passengers and stakeholders

CENTRAL MASSACHUSETTS REGIONAL PLANNING COMMISSION

Worcester, Massachusetts

Transportation Planner

June 2007 – June 2008

Provide contracted service planning for the Worcester Regional Transit Authority
Analyze existing services and passenger demand to identify issues and needs
Recommend route and schedule changes to address needs and improve operations
Compile and analyze route performance data and evaluate requests for service changes
Prepare neighborhood, route-level and systemwide maps using GIS software
Oversee redesign of public timetables including new maps
Meet with passengers and community leaders to provide information and obtain input

MASSACHUSETTS BAY TRANSPORTATION AUTHORITY

Boston, Massachusetts

Planning & Schedules Intern

July 2006 – August 2006, February 2007 – May 2007

CLARK UNIVERSITY POLICE DEPARTMENT

Worcester, Massachusetts

Student Escort Service Operator & Dispatcher

August 2005 – April 2007

EDUCATION

CLARK UNIVERSITY

Worcester, Massachusetts

B.A., Urban Geography
Minor, Communication/Media

May 2007

RELEVANT COURSEWORK

Urban Transportation, Urban Planning, Economic Development, Community Development, Urban Politics, GIS, Environmental Impact Assessment, Management of Environmental Pollutants; News Writing, Statistics, Communication & Culture

SKILLS

Technical Writing; News Writing; Public Speaking; ArcView GIS; AutoCAD; Microsoft Office; Macintosh

AFFILIATIONS

Livable Streets Alliance (Advocacy Committee), Boston Cyclists Union, Massachusetts Bicycle Coalition