



One NSTAR Way
Westwood, Massachusetts 02090

January 17, 2012

Mr. Peter K. Forcellese
Clerk of Committee
City of Somerville
93 Highland Avenue
Somerville, MA 02143

Dear Mr. Forcellese:

On December 20, I attended the Committee on Public Works and Public Utilities meeting to address the following items listed on your agenda.

191674: Magoun Square Power Outage on June 14/15

After researching the above power interruption I am able to verify that your assertions are correct. Due to an equipment malfunction not a single customer was notified of this permit.

191981: Process for Requesting Commercial Service

City of Somerville needs to contact NSTAR's Account Executive David Amann to start a work order. Dave can be reached at 781-441-8123 or via email at david.amann@nstar.com. In order to avoid delays, we recommend that work orders for basic services should be started three months in advance of the project completion. Complicated services (i.e. Skating Rink on Bleachery Ct.) should be started up to 12 months in advance.

192242/190068: Inventory of Non-operating lights in the City of Somerville

Enclosed is a list of 207 lights repaired since the November 3 meeting with NSTAR Representatives Dave Amann, Jeff Stevens and William Zamparelli. Also enclosed is a list of the 108 lights outstanding. Please keep in mind that City officials and residents continue to report lights out.

192279: Policy to Notify City Communications Department of scheduled outages

NSTAR will send an email to the City's Director of Communication, Tom Champion to notify him of upcoming planned outages. The email address I have for Tom is: tchampion@somervillema.gov.

During the Committee meeting questions also arose on the following:

189587: Beacon Street Trench – NSTAR Gas

Kevin Kelly of NSTAR Gas met with Rob King (Somerville DPW) at this location on December 27. The Beacon Street trench was repaired during the first week of the year. We are in the process of reviewing the list of trenches in need of remediation that was provided to NSTAR on January 11.

190062: 29 Delaware Street wires touching house

The wires touching the home belong to Verizon.

190133: 140 Willow Ave electrical damage

The wires over the roof of this building belong to Verizon. I spoke with Nil, the owner of the store and told him the lines belong to Verizon. NSTAR Supervisor Don Doughty also met with the store owner.

191056: Low Hanging Lines -- Verizon is responsible for these lines.

- Somerville Ave @ Kent St
- Somerville Ave at Linden Street
- Tyler Street

191365: Somerville Ave/Kent Street Pole not in Compliance with the ADA

The pole was in this position prior to the mailbox being attached to the building. From what I understand, NSTAR got a grant of location from the City in 1952 to set this pole. The pole was then replaced in 1991. It appears that the City recently extended the sidewalk. The issue is not with the pole location it is with the placement of the mailbox.

192309 Double Pole Update

According to the double pole dbase there are 116 poles in the City of Somerville. Eighteen are ready to be removed by NSTAR and 14 need to be removed by Verizon. As you look at the list below you will notice that NSTAR has 11 transfers to complete and Verizon has 46. In order to see progress on pole removals, Verizon needs to make transfers.

| | |
|----------------|------------------------|
| NSTAR Electric | 11 Transfers |
| Street light | 1 transfer |
| Fire Alarm | 0 transfers |
| Private | 1 |
| Fiber | 1 |
| Cable TV | 24 (Comcast-15, RCN-9) |
| Telephone | 46 |

As you review my answers pertaining to docket #190062, 190068 and 192309, you realize that Verizon plays a key role in the resolution of these issues. Please contact Stanley Usovich at Stanley.j.usovich@verizon.net in order to get these issues addressed. He can also be reached at 978-750-5656.

During the Alderman meeting a number of other requests/questions rose. Please see the information below.

Street lights Repair Definition

We replace what is defective. Typically we place the photoelectric cell and/or the lamp. We do not change ballasts. If the ballast does not work when the photoelectric cell or lamp is replaced, we replace the entire head which includes all components of a street light.

Outages throughout the City – Ward 1, 5 & 6

In order to address the power interruptions in Ward 1, 5 and 6, I would appreciate receiving more information. Locations or dates (excluding Tropical Storm Irene or the October snowstorm) would be helpful to expedite a response.

Reliability Plan Upgrade

NSTAR is planning to replace five transformers on Pennsylvania Avenue in East Somerville on January 24 weather permitting and barring any system emergencies. Affected customers will experience an outage at the beginning and end of this work while we hook up and remove a generator.

Upon completion of the Pennsylvania Avenue project all reliability improvements committed to the City in 2011 will be completed.

If you have any questions I can be reached at 617-369-6356 or via email at Annemarie.walsh@nstar.com.

Sincerely,



Annemarie Walsh
Community Relations Representative

cc: Stanley Koty, Public Works Commissioner
Tom Champion, Director of Communication
Alderman Sean O'Donovan, Public Works Committee
Rob King, City Engineer
Stan Usovich, Verizon