



CITATION

Be it hereby known to all that the Somerville City Council and the Mayor offer their sincerest commendations to

311 Somerville

for nearly 20 years of dedicated service. 311 Somerville, which launched in December 2005 as New England's first 311 call center has adapted to community needs and offered exemplary support and assistance to residents.

The City Council and the Mayor acknowledge the continued contribution of 311 staff to strengthening transparency and trust within the city.

Offered this 13th day of March 2025, by