

LAURA SAUNDERS

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EDUCATION

Simmons College (Boston, MA) PhD Library and Information Science
May 2010
Dissertation title: *Information Literacy as a Student Learning Outcome*
Jean Tague-Sutcliffe Award for Doctoral Research, ALISE Conference 2010

Simmons College (Boston, MA) MSLIS
August 2001

Boston University (Boston, MA) Bachelor of Arts Major: English Minor: Italian
May 1997

EMPLOYMENT

Simmons College Graduate School of Library and Information Science (Boston, MA)

Assistant Professor

July 11-present

Visiting Professor

July 10-July 11

Adjunct Faculty

Sept.04-June 10

- Teach graduate level classes including preparation of syllabi and all instructional materials, grading, and maintenance of course Web site.
 - Reference and Information Services (LS407)
 - Develop and implement an online version for Spring 2012
 - User Instruction (LS408)
 - Evaluation of Information Services (LS403)
 - Academic Libraries (LS451)
 - Information Services to Diverse Populations (LS531J)
- Advising, committee work, and service.

Simmons College Graduate School of Library and Information Science (Boston, Ma)

Research Assistant

June 08- Jan 09

- Gather and organize data on 3,000 Yahoo!Answers question and answer sets as part of a grant-funded research study.

Reference/ Career Resource Librarian

Aug 00-Sept 03

Library Assistant

Aug 99- Aug 00

- Manage a branch library including overseeing of budget, hiring and training of library assistant and student workers, collection development, and maintenance of Web site.

- Offer reference and instruction services to college community in both a generalist capacity at the college reference desk and as a specialist in career services.
- Offer workshops and course-integrated instruction on a variety of library and information literacy topics.
- Collaborate with career counselors, faculty, and other librarians in preparation and presentation of instruction.
- Prepare annual reports on branch library services.
- Market library services, chair of marketing committee.

Medford Public Library (Medford, MA)

Circulation Librarian

Aug 98- Aug 99

Analytical Systems Engineering Corporation (Burlington, MA)

Human Resources Assistant

Sept 97-Aug 98

SELECTED PUBLICATIONS & PRESENTATIONS

Books

Saunders, L. (June 2011). *Information literacy as a learning outcome: The perspective of institutional accreditation*. Santa Barbara, CA: Libraries Unlimited.

Peer-Reviewed

Saunders, L. (forthcoming). Learning from our mistakes: Reflections on customer service and how to improve it at the reference desk. *College & Undergraduate Libraries*.

Saunders, L. (forthcoming). Identifying core reference competencies from an Employer's Perspective: Implications for instruction. *College & Research Libraries*.

Saunders, L. (2012). The reality of reference: Responsibilities and competencies for current reference librarians. *Public Services Quarterly* 8(2).

Hernon, P., & Saunders, L. (July 2009). The federal depository library program in 2023: One perspective on the transition to the future. *College & Research Libraries*, 70 (4), 351-370.

Saunders, L. (January 2009). The future of information literacy: A delphi study. *portal: Libraries and the Academy*, 9(1), 99-114.

Saunders, L. (July 2008). Perspectives on accreditation and information literacy as reflected in the literature of library and information science. *The Journal of Academic Librarianship*, 34(4), 305-313.

Saunders, L. (June 2008). Exploring connections between information retrieval systems and information literacy standards. *Library & Information Science Research*, 30(2), 86-93.

Saunders, L. (May 2007). Regional accreditation organizations' treatment of information literacy: Definitions, outcomes and assessment. *Journal of Academic Librarianship*, 33(3), 317-326.

Hernon, P., Hopper, R., Leach, M., Saunders, L., & Zhang, J. (January 2007). E-book use by students: Undergraduates in economics, literature, and nursing. *The Journal of Academic Librarianship*, 33(1), 3-13.

Saunders, L. (Spring 2002). Teaching the library: best practices. *Library Philosophy and Practice*, 4. Retrieved from <http://www.webpages.uidaho.edu/~mbolin/lpp.htm>

Other Publications

Saunders, L. (2011). Authentic assessment for library instruction. In Seitz, B. (Ed.). *Fiesta de Excelencia: Celebrating Excellence in Library Instruction LOEX Conference Proceedings*.

Saunders, L. (2011). Librarians as teacher leaders: Definitions, challenges, and opportunities. In Mueller, D. M. (Ed.), *A Declaration of Interdependence: The Proceedings of the ACRL 2011 Conference*. Philadelphia, PA: ACRL.

Saunders, L. (2003). Navigating a tight job market: There's a job for you. *College & Research Libraries News*, 64, 661-663.

Saunders, L. (2003). Professional portfolios for librarians. *College and Undergraduate Libraries*, 10, 53-59.

Lidano, L. (1999). Continuing education opportunities for support staff. *New England Libraries*, 31, 3.

Lidano, L. (1999). How to win friends and influence people using positive public relations. *New England Libraries*, 31, 4.

Book Reviews

Saunders, L. (2008). Qualitative research for the information professional: A practical handbook. *Library and Information Science Research*, 30, 78.

Saunders, L. (2007). Teaching information literacy to social science students and practitioners: A casebook of applications. *Library and Information Science Research*, 29, 579.

Peer Reviewer

Served as a peer reviewer on various occasions for *Library and Information Science Research* and the *Journal of Web Librarianship*.

Interviews

Campbell, M. (2009, Sep). Information, knowledge, and wisdom: Collaborations between librarians and faculty in a digital age. *Hispanic Outlook on Higher Education*, 19(22), 8-9.

Association of College and Research Libraries Instruction Section. Interviewed by Thomas Abbott on the role of libraries in institutional accreditation.

PRESENTATIONS & WORKSHOPS

NERCOMP SIG: Liaison Librarians
February 2012

- Invited talk on Outreach: Impact and Assessment

ALISE

January 2012

- Presentation entitled “Intercontinental Explorations: The Execution of a Multi-country Study on Reference Competencies,” with Mary Wilkins Jordan.

EDUCAUSE

October, 2011

- Poster presentation entitled “Blended Learning for Information Literacy: What Works Online” with Simmons College School of Social Work Librarian Gianna Gifford

Jagiellonian University, Krakow, Poland – How to Teach Students in Information and Library Science

June 2011

- Contributed paper and presentation on employer expectations and reference workplace competencies

LOEX

May 2011

- Contributed paper and presentation on authentic assessment for information literacy

Association of College and Research Libraries

April 2011

- Contributed paper and presentation on librarians as teacher leaders

Massachusetts Library Association

April 2011

- Panel presentation on the Future of Reference

NERCOMP

March 2011

- Interactive presentation on “Breaking Down Barriers” collaboration between librarians and faculty

New England Library Instruction Group

December 2010

- Presentation on “Observation and Think Aloud Protocol” for library user research

Association of Library and Information Science Educators (Boston, MA)

January 2010

- Poster presentation on doctoral research

Salem State College (Salem, MA)

June 2007

- Presented on information literacy and accreditation standards for Health and Human Services faculty

Association of College and Research Libraries/ New England Chapter (Amherst, MA)

June 2006

- Presented a poster session on Accreditation standards and information literacy practices.

Massachusetts Library Association (Falmouth, MA)

May 2005

- Presented “Employees as Customers.”

Belmont Public Library (Belmont, MA)

June 2005

- Presented a workshop on marketing in libraries.

Simmons College Beatley Library (Boston, MA)

May 2005

- Presented a workshop on Faculty Outreach.

Massachusetts Library Association (Falmouth, MA)

May 2004

- Presented a three-hour overview on marketing for libraries.

Merrimack College (Andover, MA)

July 2004

- Presented a workshop on marketing in libraries.

New England Library Instruction Group (Boston, MA)

June 2002

- As a member of a panel, led a presentation on active learning and humor in library instruction.

Massachusetts Library Association (Falmouth, MA)

May 2002

- Co-presented "Career Resources: How to Build a Viable Collection."

Newton Free Library (Newton, MA)

December 2001

- Presented "Guiseppe Verdi: Truth and Theater."

Career Resource Managers Association (Boston, MA)

June 2001

- Co-presented a workshop on "Organizing Your Career Library."

Career Resource Managers Association (Salem, MA)

June 2000

- Co-presented a workshop on "Organizing Your Career Library."

HONORS & AWARDS

Recipient of the 2012 OCLC/ALISE Research Grant

The article, “Regional accreditation organizations’ treatment of information literacy: Definitions, outcomes and assessment,” was chosen as one of the “Twenty Best Articles of the Year” by ALA’s Library Instruction Round Table.

