

ADA INQUIRES FY2021 to FY2023 - 12/11/2023

Date Filed	What is the nature of your complaint?	Phase	Government, Organization, Institution or Business Which You Believe Has Discriminated	Closing Date	Topic	Outcome
11/29/2021	Report an act of discrimination against person	Closed	West Somerville Neighborhood School	1/5/2022	Discrimination - SPS	Referred to SPS
12/10/2021	Report an act of discrimination against person	Closed	Miscela/Greystar	1/3/2022	Discrimination - Miscela Apartments	ADA Coordinator worked with Inclusionary Housing and constituent to make sure process for acquiring unit was being followed and that reasonable accommodations would be honored. Company did comply and resident moved into unit in January of 2022.
5/19/2022	Report an act of discrimination against person	Closed	Internal City Hall	8/1/2022	Discrimination and Reasonable Accomodation	ADA Coordinator referred to Human Resources
2/14/2023	Report an area I believe to be in violation of ADA	Closed			Concern that the crosswalk at Broadway at Josephine on the north side does not have a curbcut.	ADA Coordinator referred to Construction Liasion who provided "Elm at Beech is a special situation, we are currently working with the City of Cambridge to redesign this entire intersection as half is in Cambridge and remove the slip lane. When the design is formalized and goes out to bid it will include the known crosswalk issue that is in Somerville." Constituent was sastified with response.
2/16/2023	Report an area I believe to be in violation of ADA	Closed		2/16/2023	City Hall Elevator was out of service for a few hours when this individual attempted to access it.	Elevator was repaired same day, ADA Coordinator worked with City staff to make sure policy around signage and alternate access to services if elevator was inaccessible in the future.
2/28/2023	Report an area I believe to be in violation of ADA	Closed		12/12/2022	Cars parking on crosswalk on Private Way	Already in progress for side of street to become Fire Lane, approved by Traffic Commission and implemented in late Spring of 2023.
3/15/2023	Report an act of discrimination against person	Closed		5/15/2023	HP Spot at SCC Housing Unit	ADA Coordinator had worked with constituent and SCC to have a parking spot in residential lot changed to HP space for resident use. New manager said she couldn't use spot. ADA Coordinator supported constituent in communication to be able to use the spot.
5/1/2023	Report an area I believe to be in violation of ADA	Closed		5/22/2023	Concern that christmas trees on sidewalk of street weren't getting picked up and thus impeding access on Line Street	ADA Coordinator worked with DPW to get trees picked up.
5/21/2023	Report an area I believe to be in violation of ADA	Closed			Concern about curb cut being blocked at intersection of Pearl and Mt. Vernon Streets, ADA Coordinator referred to construction liasion who contacted the constituent to explain that the ramps were installed a few weeks ago and the City has not striped the crosswalk yet. This has since been completed.	
7/20/2023	Report an area I believe to be in violation of ADA	Closed		8/24/2023	HP Spots at Somerville Whole Foods being used for Outdoor Seating	ADA Coordinator spoke with management and then elevated complaint to ISD for an inspection. ISD inspected and communicated spots could not be used for Outdoor Seating. Company complied.
8/22/2023	Report an act of discrimination against person	Closed	Stop and Shop	9/5/2023	Discrimination - Stop and Shop	Constituent decided not to file formal complaint and work with his case manager (third party) instead.
10/12/2023	Report an area I believe to be in violation of ADA	Closed		11/8/2023	Lack of communication from ISD on permit	ADA Coordinator worked with ISD staff in order to provide communication channel.
11/6/2023	Report an act of discrimination against person	Closed	Miscela Apartment Building	11/28/2023	Discrimination - Miscela Apartments	ADA Coordinator worked with Housing City staff to provide resources to constituent including legal.