



Service Location:
 93 HIGHLAND AVE
 FL 1
 SOMERVILLE, MA 02143-1740
Account PIN: 403552

Business Name: CITY OF SOMERVILLE
Statement Date: 07/27/2018
Account Number: 2301-0422154-01
Payment Due Date: 08/23/2018
Invoice Number: 042215401-0011099

Reach RCN

Web Site: www.rcn.com/business
Telephone: 1.877.726.7000
Visit: 956 Massachusetts Avenue, Arlington, MA 02476
 1224 Hyde Park Avenue, Hyde Park, MA 02136
 518 Union Avenue, Framingham, MA 01702

PREVIOUS CHARGES

Previous Balance	1,600.00
Payments Received	0.00
Past Due Balance - Due Now	1,600.00

CURRENT CHARGES

Special Circuits	1,600.00
Total Current Charges - Due 08/23	1,600.00

Total Amount Due: **\$3,200.00**

To avoid a late fee, please ensure the total amount due is received by the date listed on the statement.

IMPORTANT MESSAGES

**GO GREEN
 AND SAVE
 SOME GREEN.**



**Save a stamp. Save some time.
 Save some money with RCN.**

**Sign up today for Auto-Pay and Paperless Billing
 and let RCN take care of the rest!**

- No need to purchase stamps, write checks or incur additional processing fees
- No need to worry about payments getting lost or stolen
- Less hassle and less clutter in your mailbox
- The best environmentally-friendly way to view and pay your bill online

Visit us at rcn.com/customercenter.



Please detach and return below portion with your payment



100 Baltimore Drive
 Wilkes-Barre, PA 18702
 Address Service Requested

REMITTANCE SECTION

Account Number:	2301-0422154-01
Past Due Balance:	Due Now 1,600.00
Current Charges Due:	Due 08/23 1,600.00
Total Amount Due:	\$3,200.00
Amount Enclosed:	\$ _____

Please put your account number on your check and make payable to: RCN
 We accept Visa, Mastercard, Discover, American Express, Check, Money
 Order or Cash. Cash payments are accepted at a Local Office, a
 payment center near you or at any Western Union location.

CITY OF SOMERVILLE
 93 HIGHLAND AVE FL 1
 SOMERVILLE MA 02143-1740

RCN
 PO BOX 11816
 NEWARK, NJ 07101-8116



2322001022042215401230320000

All services, including telecommunications services, are provided by RCN Telecom Services of Massachusetts, LLC (EIN 27-2081077)

Telephone Customers

Non-payment of the following telephone charges will not result in disconnection of your basic local service: Toll charges, 900 numbers, inside wiring, 911 surcharge, Line Features (i.e. Call Waiting, 3-Way Calling, Caller ID, etc.), Operator Charges, DA Charges and Directory Advertising. Please be advised non-payment of all other telephone services will result in disconnection of your basic local telephone service.

Right To Dispute Your Bill

If for any reason you believe your bill is wrong, you may call or write a Company representative and explain the amount you believe to be in error and the reason you believe there has been an error. If, when you receive the decision of the Company representative, you still consider the bill wrong or are not satisfied, you have the right to appeal to the Massachusetts Department of Public Utilities by calling or writing the Department to request a hearing. Call or write:

CONSUMER DIVISION
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE
1000 Washinton Street, Suite 820
Boston, Massachusetts 02118-6500

Telephone (617) 305-351 or (800) 392-6066

Your telephone service will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay, call the Company at the business office number shown on the 1st page of the bill under our "Reach RCN" section. An explanation of customer rights and responsibilities is contained in the introductory pages of the telephone directory.

Returned Payments

All checks returned due to non-sufficient funds will be resubmitted electronically. A maximum \$30.00 processing fee may be electronically debited. If at any time your check or automatic credit card payment is rejected or returned, RCN will consider this a denied payment. You will be charged a \$25 denied payment fee, in addition to any late fees incurred as a result of the denied payment and all other amounts owed to RCN.

RCN Privacy Policy

RCN understands how important personal privacy is to you and we are committed to fully protecting your rights. We want our customers to be aware of what information RCN collects and how it is handled. You may view our current privacy policy online at: www.rcn.com/privacy-policy

RCN Customer Terms & Conditions

When you utilize our services, we want to ensure you are aware of the terms & conditions you agree to. A copy of our current Customer Terms and Conditions are available to view online at: www.rcn.com/policies-and-disclaimers/customer-terms

AutoPay Customers

Please visit www.rcn.com/customercenter or call 1.800.746.4726 (1.800.RING.RCN) if your method of payment changes, you have a new expiration date or replacement card, so we may update our records.

Save Time and Save Trees

Sign-up for AutoPay and Paperless Billing Today

1. Go to my.rcn.com to set up your online account management.
2. Once logged in to your account, scroll down to the **AutoPay** section on the bottom left of your screen.
3. Select "**Enroll**" under AutoPay. Complete and submit the AutoPay form with your preferred method of payment.
4. Scroll down to the bottom right of your screen to the **Paperless Billing** section.
5. Select "**Enroll**" under Paperless Billing.





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CITY OF SOMERVILLE
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SPECIAL CIRCUITS

Circuit ID: 110437AB

Date	Description	Qty	Amount
08/01 - 08/31	Dedicated Internet Access 1 Gbps	1	1,600.00
			\$1,600.00

