

VS

VICTOR SOUZA

Profile

Dynamic professional with a proven track record in security and customer service, including a pivotal role at Suffolk University Police Department. Excelled in ensuring safety and providing exceptional support, demonstrated by surpassing sales quotas at Saatva. Skilled in report writing and bilingual in Portuguese and Spanish, I bring a unique blend of communication and security expertise to any team.

Skills

- Native Portuguese speaker
- First Aid/CPR
- Firearms proficiency
- Report writing
- Intermediate Spanish Speaker

Work Experience

Suffolk University Police Department |
Boston, USA
Patrol Officer
02/2025 - Current

- Patrol assigned sector for any unusual activity
- Escort students safely to their desired location
- Write accurate reports based on the call for service

Suffolk University | Boston, USA
Security Officer
08/2023 - 07/2024

- Ensure the safety of students and staff
- Secured buildings at appropriate times
- Work with RA's to help with students' needs

Saatva | Boston, USA
Saatva Sleeper Guide
08/2022 - 08/2023

- Assist customers in selecting the product best fit for them
- Provide outstanding customer service on the phone, via online chat, and within the store
- Exceed expectations for sales quotas

Suffolk University Work Study Program |
Boston, USA
Mail Room Employee
09/2020 - 08/2023

- Organize and disperse mail as it is received
- Process outgoing mail
- Deliver mail to appropriate locations

Suffolk Superior Court -- Probation
Department | Boston, USA
Intern
06/2022 - 08/2022

- Shadowed probation officers and observed necessary skills for the job
- Documented intakes for defendants
- Attended court proceedings

Education

NECC Police Academy | Haverhill, MA
02/2025

Suffolk University | Boston, MA
Bachelor of Arts in Criminal Justice - Honors

05/2024
GPA: 3.7

Awards

Dean's List (for all semesters completed)