

TSERING GESAR

PROFESSIONAL SUMMARY

I would summarize myself to be a professional, focused, enthusiastic, proficient, and motivated individual. A very goal oriented and strong work ethic in character. Very adapting to various environments ranging from calm to stressful. A 7 years Active Serving Army Veteran in the Vermont and Massachusetts Army National Guard as well as a life long Somerville Resident.

I strongly believe in giving back as well as as aiding to the community and City of Somerville. I believe a career as First Responder in Emergency Servies and Public Safety based on my background, prior training, and knowledge I have built from all my years in prior experience demonstrates my readiness and capabilities as a excellent candidate for the City.

I believe in the emphasis of team work as well as bonding, comradery, and boosting moral in any given work environment when necessary. Growing up in the City of Somerville attending Somerville Public Schools, participating in Youth Programs, High School Varsity Sports, and graduating from Somerville High School have taught me these values as well as learning to embrace and appreciate the City's unique diverse population within our community.

SKILLS

- Experience in Leadership
- Flexibility and adaptable
- Critical thinking skills
- Excellent Customer service
- Friendly, positive attitude
- Fitness and Agility
- Intro to Emergency Management

EDUCATION

Norwich University
Northfield, VT • [REDACTED]

Bachelor of Science: Political
Science And Government

Taken Courses and Concentration:

- American, International, &
Global Comparative Politics
- International Relations &
Diplomacy
- Research Methods Theories
- Public Speaking
- Municipal, State, or Federal
Policy Management

WORK HISTORY

Massachusetts Army National Guard - Infantry Team Leader
(Sergeant)

Agawam, MA • 05/2025 - Current

- Utilized tactical expertise to make critical decisions under pressure, leading to successful outcomes in high-stress situations.
- Led infantry team to successfully complete missions by providing clear instructions and efficient communication.
- Improved morale within the team by addressing concerns promptly and offering constructive feedback.
- Led fire team during infantry dismounted battle drills and situational training exercises.
- Provided mentorship to junior team members, fostering growth in their military careers.
- Maintained high levels of discipline within the unit, enforcing military standards and regulations.
- Conducted reconnaissance operations to gather valuable intelligence for informed decision-making during missions.
- Provided situational reports to chain of command, maintaining transparency and enabling effective decision-making at higher levels.
- Maintained secure communication systems to relay information to and from command teams.
- Trained teams on emergency situation preparedness and integration of tactical planning, equipment maintenance and weapon use.

Army ROTC:

- Military Labs Participation
- FTX Field Training
- Classroom led academics in military leadership, planning, and management.

- Trained soldiers on military structure, etiquette and environmental survival tactics.
- Worked well in a team setting, providing support and guidance.
- Excellent communication skills, both verbal and written.
- Developed and maintained courteous and effective working relationships.
- Proved successful working within tight deadlines and a fast-paced environment.
- Kept equipment in good working order by following operating instructions, troubleshooting breakdowns, and maintaining supplies.

Brigham's & Women's Hospital (Mass General Brigham) - Security Officer (BWH Police and Security Dept)

Boston, MA • 10/2023 - Current

- Prevented unauthorized access to facilities by enforcing strict entry protocols and verifying identification.
- Maintained a safe environment for employees and visitors through continuous risk assessment and threat analysis.
- Checked and verified photo identification prior to granting facility access.
- Checked identification of persons entering and exiting facility to eliminate unauthorized visitors.
- Improved overall security by conducting regular patrols and monitoring surveillance systems.
- Oversaw daily monitoring and patrolled buildings, grounds, and work sites.
- Wrote detailed reports on property damage, theft, presence of unauthorized persons and unusual incidences.
- Decreased instances of theft, vandalism, and trespassing through diligent observation and reporting suspicious activities.
- Screened individuals and prevented passage of prohibited articles into restricted areas.
- Responded effectively to emergencies or disturbances, prioritizing the safety of personnel while minimizing property damage or loss.
- Enforcing Hospital Policies, Rules, and State/Federal Laws on property. Escorting non-compliant individuals off property
- Managed access control systems efficiently, ensuring accurate records of employee badges for restricted areas were maintained at all times.
- Responded quickly to emergency situations to assess and deflect issues.
- Secured premises and personnel by patrolling property and monitoring surveillance equipment.
- Working together alongside Boston Police, Fire, EMS, and other local or Federal Agencies.
- Investigated and reported crimes, accidents, offenses, and damage to property.
- Conducted witness interviews and gathered details regarding incidents to determine best course of action.
- Conducted searches of individuals, vehicles and premises.
- Performed rescue functions at accidents, emergencies and disasters by directing traffic and administering emergency medical aid.
- Collaborated with other healthcare professionals to provide quality patient care.
- Enhanced emergency response capabilities by maintaining up-to-date knowledge of medical procedures and protocols for

various situations.

Massachusetts Army National Guard - Infantryman
Cambridge, MA • 04/2022 - 04/2025

- Trained teams on emergency situation preparedness and integration of tactical planning, equipment maintenance and weapon use.
- Improved unit readiness by maintaining and repairing essential equipment, ensuring optimal performance in the field.
- Trained over multinational partners, contractors and foreign nationals to develop warfighting and defense capabilities.
- Conducted reconnaissance patrols to gather valuable intelligence, contributing to informed decision-making during operations.
- Increased morale and physical fitness by organizing and leading sports and team-building activities.
- Enhanced team efficiency by conducting regular training sessions and tactical drills.

**One Deployment Tour to Iraq Kurdish Autonomous Region in support of Operation Inherit Resolve (Jan-Dec 2024)*

Security Level Clearance: Secret

Primary Mission:

- Personal Security Detachment Operations at Erbil Air Base under CJTF-OIR Commanding Lieutenant General Joel B. Vowell and his team of Regional Advisors.

Minor Missions:

- Checkpoint Control Access for Locals, Other Country Nationals, and NATO Forces entering American Sector and restricted areas on Base.*
- Joint training exercises with NATO Forces Estonian and Finnish Armies as well as the Kurdish Asayish National Police Force and Kurdish Peshmerga Regional Security Agency.*
- Participation in Aerial Response Force ARF in event of imitate Base attacks or Foreign or Terrorist Organizations as well as Rescue Extraction Operations on Friendly Forces off Base in Region.*

Army Exchange - Sales Management Assistant (Hanscom AFB)
Bedford, MA • 03/2022 - 12/2023

- Developed strong relationships with clients both Civilian and Military Personal for repeat business, leading to a consistently high client retention rate.
- Prepared detailed reports on sales performance, helping identify areas for improvement or reinforcement of successful strategies.
- Conducted thorough market research and competitor analysis, allowing for more informed decision-making within the sales department.
- Managed complex schedules for multiple Sales Managers, ensuring efficient time management and optimal productivity levels were maintained.
- Coordinated logistics for trade shows and exhibitions, showcasing company products effectively while maintaining budgetary constraints.

Securitas Security Services USA - Security Officer (Boston Children's Hospital)

Boston, MA • 01/2023 - 09/2023

- Greeted guests professionally and courteously to cultivate welcoming atmosphere while making safety top priority.
- Acted quickly during emergency situations to reduce opportunity for damage and injury.
- Patrolled and monitored premises in company vehicle, on bicycle, and by foot.
- Provided excellent customer service while addressing visitor inquiries or concerns related to facility safety or access control procedures.
- Reported suspicious activities and persons to law enforcement.
- Monitored and authorized entrance and departure of vehicles, cargo trucks, and visitors.

Vermont Army National Guard - Infantryman

Westminster, VT • 12/2017 - 03/2022

- Communicated effectively with superiors and subordinates alike, facilitating smooth execution of orders during high-stress situations.
- Developed soldier skills by providing guidance on marksmanship, physical fitness, and tactical maneuvers.
- Maintained strict discipline within the ranks enforcing adherence to military standards and regulations.
- Performed as fire team member during situational training exercises and infantry dismounted battle drills.

Hollister - Cashier/Brand Sales Representative

Cambridge, MA • 03/2017 - 11/2018

- Greeted customers entering store and responded promptly to customer needs.
- Welcomed customers and helped determine their needs.
- Worked flexible schedule and extra shifts to meet business needs.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Assisted customers with returns, refunds and resolving transaction issues.
- Resolved customer complaints professionally, leading to improved customer relations and loyalty.
- Answered questions about store policies and addressed customer concerns.

LANGUAGES

Tibetan



Professional Working

REFERENCES



