

Mark McLaughlin

PROFESSIONAL EXPERIENCE

Street Outreach Coordinator

Bridge Over Troubled Waters

Boston, MA

Sept 2009 - Present

- Manage daily operations and programmatic outcomes of Street Outreach Dept
- Hired, trained, and supervised 5 Street Outreach Workers
- Track, monitor, and evaluate program outcomes
- Establish contact and provide direct services for 100+ homeless youth per month
- Operate and coordinate volunteers for Mobile Medical Clinic daily
- Provide intervention for medical, mental health, and substance-related crises
- Represent agency at regional, and national conferences. Presented at:
 - Runaway & Homeless Youth (RHYTTC) conference, Atlanta, GA | 2013
 - RHYTTC conference, Phoenix, AZ | 2014
 - Keys to Ending Homeless Conference, Lowell, MA | 2014
- Create materials & provide training for full agency (approx. 50 staff):
 - Harm reduction; De-Escalation; Limit Setting
 - Crisis Prevention Intervention (CPI)
- Liaise with Boston Police Dept & Cambridge Police Dept regarding homeless initiatives

Advisory Board Member

Harvard Square Y2Y Youth Shelter

Cambridge, MA

Oct 2014 - Present

- Assisted with foundation of Y2Y Youth Shelter
- Developed Mission and advised on effective program operations
- Provided consultation & ongoing support for staff training
- Advise leadership on strategic planning and policy

COMMUNITY INVOLVEMENT

- Youth Participant in 1st Annual Somerville Peace Conference | 2006
- Consultant for 2nd and 3rd Peace Conference | 2007 - 2008
- Participant in Youth & Somerville Police Dialogues | 2007
- Co-Founder & Director of Community Programs – Save Our Somerville (S.O.S.) | 2005 - 2007

CERTIFICATION & TRAINING

- General Educational Development (GED) Certificate | 2/2009
- Crisis Prevention Intervention | Certified 10/2012
- Certified Instructor of Crisis Prevention Intervention | Certified 10/2014
- CPR, First Aid, & AED | Certified 9/2015
- HIV/AIDS Counseling & Testing | Certified 6/2012; 6/2013
- NARCAN & Overdose Prevention | Certified 10/2014; 5/2015; 3/2016
- Suicide Prevention | Trained 10/2014
- Motivational Interviewing | Trained 4/2013
- 51A Mandated Reporter | Trained 7/2012; 9/2013
- Harm Reduction | Trained 2/2013; 5/2016

Additional References Furnished Upon Request