



FIRE EQUIPMENT INCORPORATED

INVOICE

Phone: 888-296-1381 Fax: 888-296-1384
www.feinewengland.com, AR@feinewengland.com

INVOICE #:	SIN205937
INVOICE DATE:	05/12/2023
DUE DATE:	06/11/2023

BILLING ADDRESS:

Attn:

SOMERVILLE DEPARTMENT OF PUBLIC WORKS
 1 FRANEY ROAD
 SOMERVILLE, MA 02145

SHIPPING ADDRESS:

Somerville High School
 81 Highland Avenue
 Somerville, MA 02143

Approver: Mike

PROBLEM DESCRIPTION

Called in by Mike Bowler stating troubles on FA panel for batteries and booster - please troubleshoot. See Dustin Cross onsite 781-808-6969

WORK PERFORMED

Arrived on site and found Annunciator in Main Office Normal but Main FA Panel in 3 Troubles. 2 Troubles are for Missing/Depleted Batteries and 1 Trouble was for Interface 2120/RS232 Port A Trouble. Was able to fix the Printer issue trouble and that cleared the interface issue. As for the Batteries missing/Depleted issue on Card 35 & 41 checked batteries but found they were connected and when load tested notice they are getting low but not depleted, and definitely not missing.

Customer could try to have us replace the batteries in the Main Panel and Expansion Power Supply and see if these troubles clear and stay clear. But I believe that this would just be a temporary fix and not a solution. Since this trouble has been coming in and out now for a while.

I was going to do a warm restart but was informed that this has been done before by other techs from our company that have already came out for this issue. Then the issues will reappear within a week or 2.

In order to resolve these problems properly we need to find the cause. We will likely have to involve the programming company which is Norel. We may need the programming company to dissect the issues through the FACP and Annunciator while we act as the legs on the ground to make the necessary repairs as needed.

Fixing this problem will likely be time consuming and tedious.

"Panel is also Tamper Proofed and will require Somerville to come take out the Radio Box anytime you need to service the Panel or it will roll out trucks."

CUSTOMER REFERENCE	WORK ORDER NUMBER	PURCHASE ORDER	WORK COMPLETED ON
SOMERVILLEDPW	WO-00287185	Emergency Service Call 5/12	05/12/2023

PRODUCT NAME	DESCRIPTION	QUANTITY	UNIT PRICE	NET VALUE
Fire Alarm System	513 - Fire Alarm Service	1.00	\$0.00	\$0.00
Labor	Labor	2.00	\$140.00	\$280.00

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NET TOTAL:	\$280.00
TAX TOTAL:	\$0.00
INVOICE TOTAL:	\$280.00
OUTSTANDING TOTAL:	\$280.00

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FIRE EQUIPMENT INCORPORATED

INVOICE

INVOICE #:	SIN213979
INVOICE DATE:	08/11/2023
DUE DATE:	09/10/2023

Phone: 888-296-1381 Fax: 888-296-1384
www.feinewengland.com, AR@feinewengland.com

BILLING ADDRESS:

Attn:

SOMERVILLE DEPARTMENT OF PUBLIC WORKS
1 FRANEY ROAD
SOMERVILLE, MA 02145

SHIPPING ADDRESS:

Somerville Armory
191 Highland Avenue
Somerville, MA 02145

WORK PERFORMED

Fire alarm test

CUSTOMER REFERENCE	WORK ORDER NUMBER	PURCHASE ORDER	WORK COMPLETED ON
SOMERVILLEDPW	WO-00287422	20235773-00	08/11/2023

PRODUCT NAME	DESCRIPTION	QUANTITY	UNIT PRICE	NET VALUE
Labor	Tech 1 6/2/23	3.00	\$140.00	\$420.00
Labor	Tech 2 6/2/23	2.00	\$140.00	\$280.00
Fire Alarm System	2 - Semi-Annual - 526 - Fire Alarm Inspection	1.00	\$0.00	\$0.00

NET TOTAL:	\$700.00
TAX TOTAL:	\$0.00
INVOICE TOTAL:	\$700.00
OUTSTANDING TOTAL:	\$700.00

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Work Order Report

Work Order Details:

Scheduled Date: Jun 02, 2023	Work Order Number: WO-00287422
Customer Name: Somerville Armory	Contact: Mike Bowler
Site Address: 191 Highland Avenue Somerville, MA 02145	Contact Phone: (617) 625-6600 X 5210
Access Time: Regular	Purchase Order: 20235773-00
	Service Code: 526 - Fire Alarm Inspection

Covered Products:

Product Name:	Equipment #:	Equipment Location:
Fire Alarm System	FA 00098990	building

Problem Description:

Purpose of Visit: PM Inspection **Job Description:** 2 - Semi-Annual - 526 - Fire Alarm Inspection

Worked Performed:

Work Performed: Fire alarm test

Technician Information:

Item	Technician Name	Hours
1	Paul Powell - T4	3
2	Matt Morin - T3	2

Closed On: Jul 11, 2023

Joanne Howard

From: Jen Quinn <jquinn@feinewengland.com>
Sent: Monday, August 21, 2023 11:31 AM
To: Joanne Howard
Cc: Kathy Dunn; contracts
Subject: RE: Invoices and work orders from Fire Equipment
Attachments: Somerville Armory - 191 Highland Avenue - 526 - Fire Alarm Inspection.pdf

This email is from an external source. Use caution responding to it, opening attachments or clicking links.

Hi Joanne,

The work was performed on 6/2/2023. It seems like there was a glitch in the system and the work order got hung up in the technicians queue and not billed. Please see the attached inspection report from 6/2/2023.

Thank you



FIRE EQUIPMENT
INCORPORATED

Jennifer Quinn

Fire Equipment Incorporated

o: 888 296 1381 **d:** 781 827 5142

a: 20 Hall Street Medford, MA 02155

w: www.feinewengland.com **e:** jquinn@feinewengland.com

From: Kathy Dunn <kdunn@feinewengland.com>
Sent: Monday, August 21, 2023 10:52 AM
To: contracts <contracts@firefire.com>
Subject: FW: Invoices and work orders from Fire Equipment

Please respond to joanne at Somerville
Thanks- Kath

Katherine Dunn
Fire Equipment Incorporated



FIRE EQUIPMENT
INCORPORATED

Katherine Dunn

Fire Equipment Incorporated

o: 888.296.1381 **d:** 781.827.5118

a: 20 Hall Street, Medford, MA 02155

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