

## Madalyn Letellier

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**From:** Christopher Beland <beland@alum.mit.edu>  
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This comment is regarding the proposed grants of location to Eversource on the agenda (IDs 26-0175 thru 26-0187) for the City Council meeting on February 12. I regret that due to a scheduling conflict I will not be able to attend in person.

I filed a 311 complaint on August 2, 2025, about the street light at 35 Holland Street (April's Hair Cutting) being out of service. On January 14, 2026, I received this reply:

"This pole has no power supplied to it. We believe the underground feeds were destroyed during the road work. We have multiple calls into Eversource in regard to many different underground electrical service being cut during road construction work and they do not respond. Maybe a call to them by citizens of the city would get them out to fix these problems. There nothing we can do. We are not allowed to work in their manholes."

It is not acceptable that Eversource is non-responsive to important city requests; at the very least it should provide the city with a timeline for repairs. It should also be repairing issues like this promptly; dark streetlights do have a minor impact on pedestrian and traffic safety.

I do not want to delay the provision of electricity to any new buildings or EV chargers, and I trust Eversource is capable of undertaking new construction. But I ask the City Council to use this opportunity to remind Eversource of its obligations to maintain existing infrastructure for which the city has already issued grants of location, and I hope that Eversource will not be stupid enough to endanger its good working relationship with a big customer that is also one of its regulators.

Thanks for reading,

Christopher Beland  
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