From: "Steve Craig" < <a href="mailto:SCraig@somervillema.gov">SCraig@somervillema.gov</a>>
Date: September 30, 2014, 3:14:29 PM EDT

To: "Mary Jo. Rossetti" < mjrossetti@somervillema.gov >

**Subject: Airplane Noise** 

## Alderman Rossetti,

Attached for you review is a copy of the airplane noise you requested for 2013-2014. I have also included a chart showing that this year the most complaints we have received since 2009 (also the red line in the graph for 2010 has not baring on the numbers for that year, it is directly a result of how we were closing out requests once we have put them through the system. I would like to point out that a good chunk or recent calls are coming from the same people, but are reporting to us multiple times. I only wanted to mention that so that you were aware that the number of different people calling has not risen quite as much as the chart shows at first glance.

If you need anything else, please let me know.

**Steve Craig** 

**Director of Constituent Services** 

City of Somerville

Tel: (617) 625-6600 x2150

Fax:(617) 591-3120

www.somervillema.gov

facebook.com/311Somerville

twitter.com/311Somerville